



CITY OF SHREVEPORT

Department of

Water & Sewerage

505 Travis, Suite 580, Shreveport, LA 71101

Phone: 318/ 673-7660 • FAX: 318/ 673-7663

<http://www.shreveportla.gov/index.aspx?nid=520>

Barbara Featherston P.E., BCEE, Director

Date: April 10, 2017

Press Release

To: News Room

For Immediate Release

Contact Person: Janet Jackson, 673-7660

Computer System Maintenance

The Department of Water and Sewerage will have maintenance services performed this Friday, April 14, on its computer system that will disrupt customer online and telephone access between the hours of 7 a.m. to 7 p.m. The required maintenance has been scheduled to coincide with the City's observance of Good Friday to minimize disruption to Customer Services. Customers will be unable to access accounts online or by telephone for information or payments. Payments can still be made through the many pay centers throughout the City.

###