



**CITY OF SHREVEPORT**  
Department of  
**Water & Sewerage**

505 Travis, Suite 580, Shreveport, LA 71101  
Phone: 318/ 673-7660 • FAX: 318/ 673-7663  
[www.shreveportla.gov/dept/water/index.htm](http://www.shreveportla.gov/dept/water/index.htm)

Barbara Featherston P.E., Director

**Date: December 3, 2014**

**Press Release**

**To: News Room**

**For Immediate Release**

**Contact Person: Janet Jackson, 673-7660**

### **West Shreveport Water Outage**

The Department of Water and Sewerage crews were exercising a valve near the West Shreveport elevated tank when the valve broke. As a result, pressures in the southwest areas of Shreveport experienced extremely low pressure or were without water services, entirely. Crews turned on the booster pumps at the 70<sup>th</sup> & Pines Booster station to restore pressure. A voluntary boil advisory has been issued as a cautionary measure. We will collect and analyze samples in the areas affected by the outage to ensure the water remains safe. Once the samples yield satisfactory results, we will lift the advisory. Crews are also assessing the valves and preparing a repair plan. We will continue to update the public as work progresses and repairs are complete.

If there are questions or concerns, please contact the Department of Water and Sewerage at 673-7660.

###