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## PRESS RELEASE

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### Customer service slow today due to manpower shortage

Citizens calling with questions or issues related to their water services should expect some delays today after eight customer service representatives called in sick this morning.

The unexpected personnel shortage has caused officials with the Water & Sewerage Department to implement contingency plans to restore the operation to acceptable levels of service.

Other than longer wait times, customers should not experience any other noticeable differences.

-SHREVEPORT-  
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