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**FOR IMMEDIATE RELEASE**

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**Water Main Break Repaired; Voluntary Boil Advisory Issued for Azalea Gardens Subdivision**

The City of Shreveport Department of Water & Sewerage has completed repairs to a water main break that occurred overnight, temporarily interrupting water service to customers in the Azalea Gardens Subdivision.

The affected area includes **only water customers located within the red perimeter.** (Map is attached to page two of this release.)

Although repairs are complete and water service has been restored, the water supplied by the distribution system may be of questionable microbiological quality. Therefore, as a precautionary measure, the Department of Water & Sewerage is issuing a **Voluntary Boil Advisory**, effective immediately upon service restoration and continuing until water samples are collected and laboratory analysis confirms the absence of coliform bacteria.

Customers in the affected area are advised to boil all water before use for the following purposes:

- Drinking (including fountain drinks)
- Making ice
- Brushing teeth
- Food preparation or rinsing foods

The Voluntary Boil Advisory will remain in effect until satisfactory laboratory test results are obtained. Once confirmed, the Department of Water & Sewerage, with approval from the Louisiana Department of Health, will rescind the advisory and notify affected customers that the water is safe for normal use.

For more information or to report water-related emergencies, customers may contact the Department of Water & Sewerage at 318-673-7600.

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# AZALEA GARDEN SUBDIVISION BOIL ADVISORY AFFECTED AREA

