

Contact:

Lyman McKellar

Marketing and Communications Manager

Lyman.McKellar@shreveportla.gov

318-423-9215



FOR IMMEDIATE RELEASE

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Winter Weather Preparedness Reminder

With freezing temperatures and the potential for icy conditions expected in the coming days, the City of Shreveport Department of Water and Sewerage is encouraging residents to take steps now to prepare their homes and help protect the city's water system.

While the department cannot guarantee there will be no service interruptions during extreme cold, proactive measures have been taken to prepare facilities, equipment, and crews for winter weather conditions. Residents are also encouraged to prepare for possible power outages due to ice accumulation on power lines.

Residents are encouraged to take the following precautions:

- Insulate or cover all exposed or exterior water lines
- Wrap outdoor faucets
- Put a marker or cover your water meter for easy identification and access in an emergency
- Turn off and drain sprinkler systems

Dripping faucets:

A slow, steady drip from faucets—especially those on exterior walls or farthest from the main shut-off valve—can help prevent pipes from freezing.

Water conservation reminder:

To help maintain water pressure citywide during these extreme events, residents are encouraged to:

- Complete laundry and dishwashing before temperatures drop
- Take shorter showers during freezing conditions
- Delay running large appliances until temperatures rise

Residents are asked to report water leaks as soon as possible by calling 318-673-7600.

For updates throughout the winter weather event, residents are encouraged to follow the City of Shreveport and the Department of Water and Sewerage on social media, and visit:

- City website: www.shreveportla.gov
- Department of Water and Sewerage website: www.shreveportlawater.gov