

Contact:

Lyman McKellar

Marketing and Communications Manager

Lyman.McKellar@shreveportla.gov

318-423-9215

www.shreveportlawater.gov/



FOR IMMEDIATE RELEASE

December 5, 2025

Winter Season Do's and Don'ts

As the winter season approaches, the City of Shreveport's Department of Water and Sewerage is urging residents to take necessary precautions to safeguard their water supply and prevent costly damage during the colder months. Properly winterizing outside or exposed water lines and preventing freezing in faucets are essential during the winter months.

Here are some key do's and don'ts to keep in mind:

1. Winterizing Outside or Exposed Water Lines

Do: Insulate outside pipes and faucets with pipe insulation or newspaper and plastic to protect them from freezing temperatures.

Do: Disconnect and drain garden hoses, storing them indoors to prevent freezing and bursting.

Don't: Forget to shut off the water supply to outdoor faucets and irrigation systems before the first frost.

2. Dripping Your Faucets During a Deep Freeze

Do: Open cabinet doors under sinks to allow warm air to circulate around pipes.

Do: Drip both hot and cold faucets at a slow trickle to prevent pipes from freezing.

Don't: Lower your thermostat too much at night; maintaining a consistent indoor temperature can prevent freezing pipes.

Interim Director of Water and Sewerage, Brandon R. Snead, underscores the importance of taking action early: "As we prepare for colder weather, our team is here to support residents every step of the way. A few simple winterizing steps can make a big difference in preventing issues at home and across our system. We're grateful for the partnership we share with our community, and we appreciate everyone taking a moment to get ready for the winter season."

By following these guidelines, residents can protect their homes, conserve water, and support the overall reliability of the city's water and sewer systems. The City of Shreveport's Department of Water and Sewerage remains committed to providing high-quality, dependable service — and community cooperation plays a vital role in that mission.

####