



SHREVEPORT POLICE DEPARTMENT

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FOR IMMEDIATE RELEASE

9/25/25

911 Service Interruption Alert

The Shreveport-Caddo 911 Center is currently experiencing service provider issues due to a fiber break in Mississippi. This outage has impacted 911 service across half of Mississippi and throughout Louisiana. As a result, the 911 system may be temporarily unavailable.

If you need emergency services, please use the following direct numbers:

-  Shreveport Police Department: 318-675-2129
-  Shreveport Fire Department: 318-675-2151
-  Caddo Parish Sheriff's Office: 318-675-2170

To further assist the public, the following additional numbers are available to connect directly to each agency's communications center:

Shreveport Police Department (SPD)

- 318-560-6709
- 318-560-2571

Shreveport Fire Department (SFD)

- 318-560-0715
- 318-603-2249

Caddo Parish Sheriff's Office (CSO)

- 318-564-6220

We will continue to provide updates as restoration efforts progress. Please keep these numbers handy and share with others until 911 service is fully restored.