



CITY OF SHREVEPORT  
MAYOR TOM ARCENEUX

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FOR IMMEDIATE RELEASE

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**City of Shreveport Experiencing Temporary Internet and Phone Outage**

The City of Shreveport is currently experiencing technical difficulties affecting its internet and phone services. This is affecting multiple facilities. As a result, some city departments may be temporarily unable to receive phone calls or respond to online inquiries.

The IT Department is actively working to resolve the issues as quickly as possible. We appreciate the public's patience and understanding during this time. Updates will be provided as soon as service is fully restored.

For urgent matters, residents are encouraged to visit city offices in person. Emergency services remain fully operational and are not affected by this outage.

We apologize for any inconvenience and will provide further updates as soon as more information is available.

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