



CITY OF SHREVEPORT  
MAYOR TOM ARCENEUX

**For Media Inquiries Only:**

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FOR IMMEDIATE RELEASE

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**TEMPORARY SUSPENSION OF WALK-IN BILL PAYMENTS  
AT GOVERNMENT PLAZA EXTENDED**

The City of Shreveport announces that walk-in bill payments have been suspended at Government Plaza until further notice due to ongoing renovations. Mayor Arceneaux acknowledges the significant hinderance to citizens who like to pay their water bills in cash, and as a result, the Water and Sewer Department will reimburse the fees associated with paying water bills in cash at any Authorized Payment Center. Citizens will still have to pay the fee at the time of bill payment, but the fee will be reimbursed to them on their next water bill. Please see below for details on how to find the nearest Authorized Payment Center, along with other alternative payment methods.

1. **Online Payments:** Payments can be made online at our website, which is [www.shreveportla.gov](http://www.shreveportla.gov).
2. **Mail-In Payments:** Payments can be mailed to these addresses:
  - a. Water & Sewerage
    - i. Make check payable to:  
**COS-Water & Sewerage**  
City of Shreveport  
P.O. Box 30065  
Shreveport, LA 71153-0065
  - b. Property Tax
    - i. Make check payable to:  
**COS-TAX**  
City of Shreveport – Revenue Division  
P.O. Box 30040  
Shreveport, LA 71130-0040
  - c. Property Standards

- i. Make check payable to:  
**City of Shreveport – Revenue Division**  
P.O. Box 30040  
Shreveport, LA 71130-0040
  - d. Other Taxes and Fees (Occupational License Tax, False Alarm, Traffic Escort, Property Standards, and Other Payment Types)
    - i. Make check payable to:  
**City of Shreveport – Revenue Division**  
P.O. Box 30040  
Shreveport, LA 71130-0040
- 3. **Authorized Payment Centers** (for water bills only): Payments for water bills can be made at various authorized payment centers throughout the city. Click this link to find your nearest payment center: <https://www.checkfreepay.com/en/payment-locator.html>. Those accustomed to paying water bills in-person in Downtown Shreveport may pay at the following location from 9:00 am to 5:00 pm:
  - Mid South Towers AEP Building
  - 416 Travis Street; 1<sup>st</sup> Floor Lobby
  - Shreveport, LA 71101
- 4. **Night Deposit Box:** Payments can be placed in the night deposit box that is located at the outside front of the building next to the ATM machine. PLEASE NOTE: Cash payments should not be placed in the night deposit box for security reasons.

Mayor Arceneaux and the employees of the City of Shreveport thank all of the citizens for their patience in this matter. For inquiries and further assistance, please contact the City of Shreveport, Department of Finance, at 318-673-5585.

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