



CITY OF SHREVEPORT
MAYOR TOM ARCENEUX

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FOR IMMEDIATE RELEASE

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APARTMENT COMPLEX UTILITY UPDATE

City of Shreveport crews have cut off water service at two of the three apartment complexes that were set to be cut off today for nonpayment of invoices: The Jolie and The Pines. After beginning the process of cutting off water service this morning, City workers learned that neither Villa Norte nor The Jolie had dedicated fire lines that were independent of the meters serving the complexes. This issue caused hours of unanticipated work for the City workers. As a result, the cutoff at The Jolie was delayed until this afternoon. As for Villa Norte, the cutoff will be delayed until late this evening or tomorrow, as soon as the work is completed.

AEP SWEPCO and CenterPoint have cut off their services that were either run through master meters or that were in the name of the apartment complex owners. There were some individually-metered accounts in good standing that were not cut off today.

Councilwoman Taylor and Property Standards staff were at each site to offer assistance to any residents who had not yet moved out. Several residents had found replacement housing and planned to move out in the next few days; the others were given information explaining the assistance that was available and were encouraged to contact Community Development or Providence House. The City of Shreveport's efforts to rehouse citizens in need will continue.

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