



# SHREVEPORT FIRE

D E P A R T M E N T

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Clarence J. Reese, 15Jr. Fire Chief

Date: 4/15/2024

## For Immediate Release

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### MAYOR TOM ARCENEUX RECOGNIZES SHREVEPORT FIRE COMMUNICATIONS DURING 2024 NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

Today the City of Shreveport honors local Public Safety Telecommunicators Officers from the Shreveport Fire and Police Departments as well as the Caddo Sheriff's Office during the week of April 14-20, 2024. This week, sponsored by the Association of Public-Safety Communications Officials (APCO) International and celebrated annually, honors the thousands of men and women who respond to emergency calls, dispatch emergency professionals and equipment, and render lifesaving assistance to the world's citizens.

Mayor Tom Arceneaux recognized National Public Safety Telecommunicators Week and honored Shreveport Fire Communications' staff by releasing an official proclamation on today, Monday, April 15, 2024, at the Caddo 9-1-1 Communications Center at 10:00 am, 1144 Texas Avenue. The Mayor's Proclamation publicly distinguishes Teleh emergency professionals for their excellent service.

The Fire Communications Division of the Shreveport Fire Department is the primary Public Safety Answering Point (PSAP) for 9-1-1 in Caddo Parish. Fire Communication Officers answer over 200,000 calls to 9-1-1 each year and dispatch to over 50,000 fire and medical emergencies in Caddo Parish. In addition to providing a variety of support services to the department, this division also provides direct support to all seven Caddo Fire Districts. As the primary PSAP for Caddo Parish, this division also processes many law enforcement calls for service throughout the parish. Fire Communications serves as Caddo Parish's "Gateway to Public Safety."

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