

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Shreveport has completed the fifth year of the it's five year Consolidated Strategy Plan. 2022 and 2023 were years of recovery for the City of Shreveport. Because the community in which we serve consist of the under-employed, low-income and elderly population whose vulnerability to the COVID-19 virus was high, we had to limit exposure to our home-owners, inspectors and contractors. This decision although was made for the safety of our citizens had a major impact on our accomplishments for FY 2020 and 2021. Inspections were put on hold most of 2020 and the beginning of 2021. 2022 was complicated yet invigorating. Since the year of the Pandemic the City has rebounded from the delays and made great strides in making up for the years that work was delayed due to COVID. Although the City put forth its best efforts to compensate for the losses, the end result for the 5 year plan was not as predicted or desired. The City will continue to work to serve our neighborhoods at the highest level possible and look forward to our next CSP plan years (2024-2028) being one of the best.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
1A. Expand & Improve Public Infrastructure	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	50		%			

1B. Expand & Improve Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0			0	50	
1B. Expand & Improve Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	50	150	300.00%			
1C. Preserve Historic Structures	Non-Housing Community Development	CDBG: \$	Other	Other	1	1	100.00%			
2A. Provide Owner Occupied Housing Rehab	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	350	345	98.57%	100	69	69.00%
2B. Increase Homeownership Opportunities	Affordable Housing	HOME: \$	Rental units constructed	Household Housing Unit	0			0	0	
2B. Increase Homeownership Opportunities	Affordable Housing	HOME: \$	Homeowner Housing Added	Household Housing Unit	15	6	40.00%	0	0	
2B. Increase Homeownership Opportunities	Affordable Housing	HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	60	40	66.67%	30	9	30.00%
2C. Increase Affordable Rental Housing & TBRA	Affordable Housing	HOME: \$	Rental units constructed	Household Housing Unit	122	12	9.84%	10	0	0.00%

2C. Increase Affordable Rental Housing & TBRA	Affordable Housing	HOME: \$	Rental units rehabilitated	Household Housing Unit	0	32		25	32	128.00%
2C. Increase Affordable Rental Housing & TBRA	Affordable Housing	HOME: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	25	448	1,792.00%			
2D. Provide Transitional Housing	Affordable Housing	HOME: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	25	0	0.00%			
2D. Provide Transitional Housing	Affordable Housing	HOME: \$	Housing for Homeless added	Household Housing Unit	5	0	0.00%			
2E. Provide Permanent Supportive Housing	Affordable Housing Homeless	HOME: \$	Housing for Homeless added	Household Housing Unit	5	0	0.00%			
2F. Enhance Rental Rehab	Affordable Housing	CDBG: \$	Rental units rehabilitated	Household Housing Unit	70		%			
3A. Provide Vital Services for LMI & Special Needs	Non-Homeless Special Needs	CDBG: \$ / FY2020 CDBG-CV: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	6000	7910	131.83%	0	3509	
3A. Provide Vital Services for LMI & Special Needs	Non-Homeless Special Needs	CDBG: \$ / FY2020 CDBG-CV: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		500	0	0.00%

4A. Provide Job Creation and Training Opportunities	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	50	0	0.00%			
4B. Provide for Business Assistance	Non-Housing Community Development	CDBG: \$ / FY2020 CDBG-CV: \$	Facade treatment/business building rehabilitation	Business	25	0	0.00%			
4B. Provide for Business Assistance	Non-Housing Community Development	CDBG: \$ / FY2020 CDBG-CV: \$	Businesses assisted	Businesses Assisted	50	0	0.00%			
5A. Provide Homeless Prevention & Rapid Rehousing	Non-Housing Community Development	ESG: \$ / ESG-CV: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	448		250	29	11.60%
5A. Provide Homeless Prevention & Rapid Rehousing	Non-Housing Community Development	ESG: \$ / ESG-CV: \$	Homelessness Prevention	Persons Assisted	150	448	298.67%	200	71	35.50%
5B. Provide HMIS/Stabilization Services	Homeless	ESG: \$	Homelessness Prevention	Persons Assisted	1000	448	44.80%			
5C. Homeless Shelters & Street Outreach	Homeless	ESG: \$ / ESG-CV: \$	Homeless Person Overnight Shelter	Persons Assisted	2116	3259	154.02%	200	493	246.50%

5C. Homeless Shelters & Street Outreach	Homeless	ESG: \$ / ESG-CV: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	25	24	96.00%			
5C. Homeless Shelters & Street Outreach	Homeless	ESG: \$ / ESG-CV: \$	Homelessness Prevention	Persons Assisted	150	448	298.67%			

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City has continued to actively seek to provide and expand affordable housing for its residents while facing a very challenging housing market. Increasing land and construction costs contributed to the difficulty of creating and maintaining affordable units. The City, like many other jurisdictions across the country, faced a pause in services due to COVID in 2020 and 2021. The City's priority is low to moderate income households which was a need specified in the 2019-2023 Consolidated Planning Strategy. The availability of HUD resources to leverage funds from other public and private sources was essential to achieving the objectives and priorities set forth in the Consolidated Plan. Several housing rehabilitation projects were completed during this reporting period as reflected by the numbers above.

CR-10 - Racial and Ethnic composition of families assisted

**Describe the families assisted (including the racial and ethnic status of families assisted).
91.520(a)**

Describe the clients assisted (including the racial and/or ethnicity of clients assisted with ESG)

	HESG
American Indian, Alaska Native, or Indigenous	0
Asian or Asian American	1
Black, African American, or African	263
Hispanic/Latina/e/o	1
Middle Eastern or North African	0
Native Hawaiian or Pacific Islander	0
White	137
Multiracial	0
Client doesn't know	0
Client prefers not to answer	0
Data not collected	0
Total	402

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The City of Shreveport has increased it's services back to full capacity since COVID, but because of the pause in services due to safety issues during the pandemic we are still working with a back log and waiting list.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,001,160	2,105,673
HOME	public - federal	1,048,593	1,055,443
HOPWA	public - federal	0	
ESG	public - federal	169,950	0
Other	public - federal	0	

Table 3 - Resources Made Available

Narrative

Community Development Block Grant (CDBG), a program aided at developing viable urban communities through the provision of decent housing, a suitable living environment and expanding economic opportunities for persons of very low and low income.

Home Investment Partnership Program (HOME), a program aimed to improve the quality of life and expand the supply of decent, safe and affordable housing for very low and low income persons.

Emergency Solutions Grant (ESG), a program designed to help broaden existing emergency shelters and homelessness prevention activities and to provide short and medium term rental assistance and services to rapidly re-house homeless people.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	60	75	Area of general funding.

Table 4 – Identify the geographic distribution and location of investments

Narrative

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	585,356
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	585,356
4. Match liability for current Federal fiscal year	73,162
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	512,194

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
0	0	0	0	0

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	12	0
Number of Non-Homeless households to be provided affordable housing units	150	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	162	0

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	12	32
Number of households supported through Rehab of Existing Units	150	51
Number of households supported through Acquisition of Existing Units	30	8
Total	192	91

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City worked to address barriers to affordable housing development and availability in order to reduce the cost burden on low and moderate income residents by implementing the following strategies: implementing initiatives to reduce predatory lending directed toward low income residents; created access to financial institutions and provided financial education to assist in improving their financial profile; expanded homebuyer education classes and credit repair classes to increase the stream of qualified homebuyers entering the housing market; worked with Community Partners to develop a

widely accessible purchase program that will help builders find buyers for affordable houses. The Department of Community Development in partnership with the Housing Authority of Shreveport has several new construction projects (some completed and some in progress) that will produce more than 500 units of affordable housing that begun in late 2020, made possible by the Choice Neighborhood Grant awarded to the City of Shreveport.

Discuss how these outcomes will impact future annual action plans.

During each program year, it becomes necessary to add various activities to the Action Plan and sometimes to decrease or eliminate planned activities. Due to the City's uncertainty regarding the amount of its annual block grant allocation, the City continues to be conservative when submitting its Annual Action Plan. Other activities are added or eliminated on an as-needed basis throughout the program year. The activities added, however, are in keeping with overall CDBG program objectives and do not constitute any significant change in program intent.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	21	0
Low-income	27	4
Moderate-income	8	4
Total	56	8

Table 13 – Number of Households Served

Narrative Information

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

HOPE Connections is the Continuum of Care in Northwest Louisiana. HOPE is a collaboration of over sixty (60) public and private organizations and individuals that have addressed the issue of homelessness in Northwest Louisiana for more than 23 years. All individuals and families facing homelessness seeking alternatives have access to safe, decent and affordable housing and the resources and support needed to sustain it.

Addressing the emergency shelter and transitional housing needs of homeless persons

The Housing First approach is a national model utilized that places emphasis on quick access to housing for the homeless. Crisis intervention, emergency services, screening and needs assessment occur first. The provision of services to help persons access and sustain housing includes working with clients to identify affordable units, access housing subsidies and negotiate leases.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Homeless Discharge Coordination activities are carried out by HOPE Connections, the Continuum of Care organization. HOPE does not receive ESG funds for this function. HOPE was instrumental in the establishment of the Louisiana Advocacy Coalition for the Homeless (LACH). These agencies interface with correction officers and Department of Health and Hospitals (DHH) leadership to initiate planning policies and procedures that will not release residents of state hospitals or correction facilities into homelessness.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Homeless Prevention and Rapid Re-Housing funds are provided to homeless service providers to assist homeless persons/families in making the transition to permanent housing by assisting them with rent deposits and short/medium term rental assistance, with emphasis on supportive services as needed.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The City of Shreveport through partnership with the Housing Authority of the City of Shreveport has obtained a Choice Neighborhood Implementation Grant. The housing component of this grant has added more than 200 units to the public housing inventory.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Shreveport Housing Authority actively engages resident organizations to obtain input regarding management of various public housing developments by involving the residents in regular meetings with housing management and engaging residents in a variety of planning processes including the Annual Action Plan.

Actions taken to provide assistance to troubled PHAs

The Housing Authority of The City of Shreveport has not been identified as a troubled PHA.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

Property that is vacant, neglected, and or which no taxes have been paid cannot be expeditiously seized and converted to some productive use. The city does have an adjudicated property ordinance but it is a very complexed and time consuming process.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City is compliant with HUD Title X lead paint guidelines requiring the use of lead safe practice and other actions aimed at preventing lead poisoning. The City inspectors order inspection of all houses built before 1978 receiving renovation, repair and painting projects to certify there is no lead contamination. The City works with certified abatement specialists who perform the inspections and remediation, if necessary.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

CDBG funds are concentrated in poverty neighborhoods or support programs whose activities benefit residents of poverty neighborhoods or residents of extreme poverty. The City of Shreveport has implemented the following actions to reduce poverty-level families: continue funding for housing, economic development, human services, support to homeless families and families at risk of becoming homeless. Temporary assistance has been given to several nonprofits to transition these persons to self-sufficiency. In addition, the City administers the Workforce Innovation and Opportunity Act (WIOA) Program. The City also received grant funds from the Cities for a Financial Empowerment Fund to develop new strategies to address poverty through innovative financial empowerment programs.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The Department of Community Development is responsible for the administration of federal funds for housing, community, and economic development programs that strengthen the City of Shreveport and its neighborhoods. The City works closely with the United Way, the fiduciary agent for Bank On Shreveport; reviews the Annual Plan of the Housing Authority of Shreveport to ensure consistency with the City's Consolidated Strategy Plan; in partnership with the Housing Authority on the Choice Neighborhood Initiative, and administers the Workforce Innovation and Opportunity Act (WIOA) to

provide education and job opportunities.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

In carrying out affordable housing initiatives, the City often coordinates housing assistance with other needs, particularly services that enable individuals to become and remain self-sufficient. The Department of Community Development will continue to be the lead agency coordinating actions of both public and private sectors in meeting the objectives of the Consolidated Strategy Plan. The City will continue communication with the agencies city-wide to ensure coordination and avoid duplication of services.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City continues to engage various focus groups across all sectors to identify barriers to fair housing. The City began its Assessment of Fair Housing to identify barriers in order to set goals and priorities. The document has been developed but is currently on hold.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Public Notice was posted in the March 13, 2024 edition of the local newspaper announcing the availability of the Consolidated Annual Performance and Evaluation Report (CAPER) 2023 for review and comments. Copies were made available at the Department of Community Development Office for review March 13, 2024 through March 28, 2024 during the hours of 8:30 a. m. - 5:00 p. m. weekdays. The CAPER was also placed on the Department of Community Development's website which can be accessed anytime. No comments were received.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City has eliminated some programs and expanded others. A homeowner survey is done annually to evaluate and improve the service delivery system; confronted predatory lending with financial literacy training and marketing for those at risk. Through the ESG program, the City is emphasizing rapid re-housing of clients as an alternative to going into a shelter and transitioning shelter residents to permanent housing. Only activities that are or will be ready for implementation stage within the first ninety (90) days of the contract will be considered for funding.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 24 CFR 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in 24 CFR §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Inspections were performed in 2023 by certified housing inspectors. According to the reports filed no findings were identified for the units inspected.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 24 CFR 91.520(e) and 24 CFR 92.351(a)

All HOME subrecipients are required to outline an affirmative marketing plan in their application for funding. The City's Housing and Business Development Bureau has established procedures to affirmatively market affordable housing developed, rehabilitated or reconstructed with HOME funds.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

No program income was receipted or used for projects in 2023.

Describe other actions taken to foster and maintain affordable housing. 24 CFR 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 24 CFR 91.320(j)

The Department of Community Development issued a NOFA for new construction and/or rehabilitation of affordable housing rental units. The use of LIHTC was highly recommended in the NOFA. We are in the process of funding several projects which will be using multiple funding sources including LIHTC. We are currently in the contracting phase for these projects.

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance payments		
Tenant-based rental assistance		
Units provided in transitional housing facilities developed, leased, or operated with HOPWA funds		
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds		
Total		

Table 14 – HOPWA Number of Households Served

Narrative

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	1	0	0	0
Total Labor Hours		0			
Total Section 3 Worker Hours		0			
Total Targeted Section 3 Worker Hours		0			

Table 15 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

Other.					
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Table 16 – Qualitative Efforts - Number of Activities by Program

Narrative