



City of Shreveport

WATER & SEWER RATE INCREASE

The City Council is currently evaluating the Mayor's proposal to increase water and sewer rates by 10%.

The City of Shreveport's new rates address the continued rising costs for services, support, and maintenance of the City's essential water and sewer systems. Additionally, rates must increase to avoid damaging the City's ability to make system improvements in the future.

Frequently Asked Questions

What impact will it have on the City of Shreveport if rates are not increased?

The City must increase revenue levels to fulfill commitments made to those who invested in our recent bond issuance for utility construction. Current revenue levels fall short of this obligation, hindering our access to state loans and grants. This shortfall also jeopardizes our ability to secure additional bonds in the coming years to address the aging infrastructure of our water and sewer systems and comply with federal consent decree requirements. Additionally, our essential departmental expenses, covering employee wages, water treatment chemicals, and power, have risen by nearly 22% since 2021. We anticipate a further 7% increase in chemical costs in 2024. The impact of inflation diminishes our purchasing power, posing challenges in maintaining the quality of services we provide.

When will the new rates go into effect?

If approved, new rates will go into effect on your April water bill.

How much will this increase cost me?

Please see several examples on the back of this card at varying levels of usage typical of residential customers.

Does the City of Shreveport offer payment assistance for citizens in need?

Yes, SWAP is an assistance program designed to aid eligible Shreveport Citizens with their Residential Water and Sewerage bills. Citizens may apply through one of our community partners and receive help with their past-due balance.

For more information visit our website or scan QR code below.

www.shreveportlawater.gov/219/Payment-Assistance

 318-673-5510

 www.shreveportlawater.gov



Shreveport Department Of Water & Sewerage

505 Travis Street, Suite 320

Shreveport, LA 71101



Here are examples of how the increase will affect your water bills at different levels of usage:

If You Use...	2,000 Gallons Monthly with 5/8" meter	4,000 Gallons Monthly with 5/8" meter	6,000 Gallons Monthly with 3/4" meter
Monthly Customer Charge Water	\$9.45	\$9.45	\$10.93
Quantity Charge: Water (Tier 1)	\$2.66	\$3.99	\$3.99
Quantity Charge: Water (Tier 2)		\$2.66	\$7.98
Monthly Customer Charge Sewer	\$9.93	\$9.93	\$9.93
Quantity Charge: Sewer	\$19.86	\$39.72	\$59.58
SUBTOTAL of W&S Rates	\$41.90	\$65.75	\$92.41
Safe Drinking Water Fee	\$1.00	\$1.00	\$1.00
Security Fee	\$0.50	\$0.50	\$0.50
Garbage Fee	\$7.00	\$7.00	\$7.00
TOTAL Current Charges	\$50.40	\$74.25	\$100.91
10% Increase in Subtotal	\$4.19	\$6.58	\$9.24
NEW TOTAL	\$54.59	\$80.83	\$110.15