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FOR IMMEDIATE RELEASE

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Boil Advisory Lifted

The Department of Water and Sewerage is lifting the citywide boil advisory.

Samples collected and analyzed from across the city's three pressure zones were shown to be absent of any coliform bacteriological contamination. After receiving the analytical results, an official of the Louisiana Department of Health approved the rescission of the voluntary boil advisory. Customers may now resume the normal use of their water supplied by the City of Shreveport.

"I want to extend my heartfelt appreciation to every employee and contractor for their hard work and unwavering commitment throughout this recent arctic blast," said Mayor Tom Arceneaux. "I also want to express my sincere gratitude to the residents and businesses of Shreveport for their understanding and support during this advisory."

The Department of Water and Sewerage remains committed to providing safe and reliable water services to our community. We will continue to monitor and maintain the highest standards to ensure the well-being of all residents.

As a reminder, in the event of busted water lines or any other emergency water-related issues, customers are encouraged to contact the Department of Water and Sewerage's emergency line at 318-673-7600. Our dedicated team will respond promptly to address and resolve any urgent matters.

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