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**FOR IMMEDIATE RELEASE**

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**Voluntary Boil Advisory Expanded to Entire City**

In response to multiple fire emergencies, scattered water main breaks, and a substantial number of private service line blowouts affecting the water distribution system, the City of Shreveport has expanded its voluntary boil advisory to include the entire city, **effective immediately**.

William Daniel, Director of Water and Sewerage, emphasized the need for caution in light of significantly low water pressure and possible isolated outages in various areas of the city. Daniel stated, "Due to the challenges posed by recent events, we are taking proactive measures to ensure the safety of our residents."

The advisory recommends that residents and businesses boil water for one full minute in a clean container before consuming it, making ice, brushing teeth, or using it for food preparation. Daniel added, "The voluntary boil advisory will remain in effect until samples are collected, analyzed, and cleared by the Department of Water & Sewerage, in coordination with the Louisiana Department of Health."

Residents are encouraged to disinfect water through boiling and follow safety precautions until satisfactory laboratory test results are obtained. Once the water is deemed safe, the Department of Water & Sewerage, with approval from the Louisiana Department of Health, will rescind the advisory and notify the public promptly.

In the event of busted water lines or any other emergency water-related issues, customers are encouraged to contact the Department of Water and Sewerage's emergency line at 318-673-7600. Our dedicated team will respond promptly to address and resolve any urgent matters.

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