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FOR IMMEDIATE RELEASE

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Boil Advisory Issued for Southeast Pressure Zone

The City of Shreveport's Department of Water and Sewerage has issued a boil advisory for the Southeast Pressure Zone due to widespread pressure loss. This advisory is in effect for customers south of East Bert Kouns, some subdivisions along Linwood Avenue south of Bert Kouns, and the area southeast of the Interstate 49 and 3132 interchange.

This is a **VOLUNTARY BOIL ADVISORY** and will remain effective until samples are collected, analyzed, and cleared.

It is recommended that water be disinfected before consuming it (including fountain drinks), making ice, brushing teeth, or using it for food preparation or rinsing of foods by the following means:

- **Boil Water:** Boil water for one (1) full minute in a clean container. The one-minute starts after the water has been brought to a rolling boil. (The flat taste can be eliminated by shaking the water in a clean bottle or pouring it from one clean container to another)
- **Await Clearance:** When satisfactory laboratory test results are obtained, the Department of Water & Sewerage, with approval from the Louisiana Department of Health, will then rescind the Boil Advisory and notify you that the water has been deemed safe.

We understand the inconvenience this may cause, and we appreciate your cooperation during this time. The Department of Water and Sewerage is committed to ensuring the safety and quality of the water supply to our residents.

In the event of busted water lines or any other emergency water-related issues, customers are encouraged to contact the Department of Water and Sewerage's emergency line at 318-673-7600. Our dedicated team will respond promptly to address and resolve any urgent matters.

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