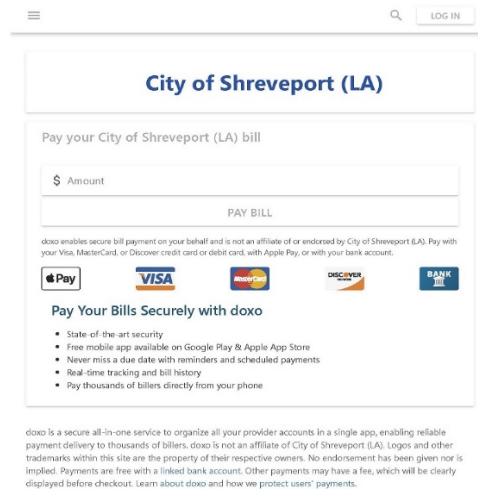


WARNING ABOUT DOXO.COM THIRD-PARTY WEBSITE

An online bill pay website called Doxo.com is claiming you can pay your water and sewer bill through their website. **DOXO.COM IS NOT AFFILIATED WITH THE CITY OF SHREVEPORT.**

Doxo.com may charge customers extra fees for using their service. The City of Shreveport may not receive your water and sewer payment on a timely basis which could result in a late payment fee being applied to your account or possibly even disconnection of services due to non-payment.

This is an example of the Doxo.com payment site:



You can pay your water and sewer bill **WITHOUT** using a third-party site like Doxo.com.

1. Go to <https://www.shreveportla.gov/2664/Pay-Your-Water-Bill> to see the choices for paying your bill.
2. If you have any questions regarding your bill, please call the City of Shreveport Water and Sewer Department Customer Service phone number at (318) 673-5510 offices directly.

Representatives will not ask you for your credit card number over the phone. If you receive any suspicious phone calls or emails from someone claiming to represent the City of Shreveport or requesting payment, please contact the City of Shreveport Water and Sewer Department Customer Service phone number at (318) 673-5510 immediately.