



CITY OF SHREVEPORT
MAYOR ADRIAN PERKINS

Media Inquiries:
Marquel Sennet
Marquel.sennet@shreveportla.gov
(318) 510-8060

FOR IMMEDIATE RELEASE

February 22, 2021

Water Department making steady progress

The Water Department is centering its water restoration efforts around several areas of the city. Work is being completed in downtown Shreveport. The Highland and Queensborough neighborhoods are expected to start seeing some water pressure tonight.

The biggest challenge for crews has been the communities surrounding Pines Road. Nearly two dozen crews are working and all meter technicians are responding to emergencies and closing off meters that are leaking.

The Water Department is encouraging customers to turn on faucets only if there *is not* any running water. This will help the Department push out all the air on the line to allow the water pressure to flow. Also, if air is coming out of the faucets that could be a good sign and indicate water will soon follow.

Shreveport Police officers have been running Operation Senior Citizen and providing water to the community's most vulnerable population. Anyone needing emergency assistance can call 211. Citizens who spot leaks along water mains or need water turned off to do repairs, are asked to call 318-673-7600.

All water customers are asked to conserve water during this time as work is done to restore all customers.

- Limiting showers to 3 minutes
- Only wash clothes in full loads
- No car washing
- Don't leave water running while washing dishes, etc.

###