

BOIL ADVISORY



**Shreveport Water System
PWS ID# 1017031
Caddo Parish, Louisiana**



**WILLIAM DANIEL
DIRECTOR OF WATER & SEWER**

FIELD OPERATIONS

318-673-7600

DATE: 2/16/2021

Citywide Boil Advisory issued for Shreveport

The City of Shreveport has issued a system-wide boil advisory, effective immediately. This advisory will affect all customers of the City's water system.

Water pressure in many areas of the city is extremely low due to the unprecedented winter storm and resulting water main blowouts across the water distribution system.

Crews are working to identify and repair water main blowouts as quickly as possible. During this time and once all repairs are made, the water supplied by the distribution system to facilities may be of questionable microbiological quality. Therefore, as a precaution, the Department of Water & Sewerage is issuing a *VOLUNTARY BOIL ADVISORY* effective when service is restored, until sample(s) collected and analyzed indicate the absence of coliform bacteria.

It is recommended that water be disinfected before consuming it (including fountain drinks), making ice, brushing teeth, or using it for food preparation or rinsing of foods by the following means:

Boil water for one (1) full minute in a clean container. The one-minute mark starts after the water has been brought to a rolling boil. (The flat taste can be eliminated by shaking the water in a clean bottle or pouring it from one clean container to another)

When satisfactory laboratory test results are obtained, the Department of Water & Sewerage, with approval from the Louisiana Department of Health, will rescind the Boil Advisory and notify customers that the water has been deemed safe.

**Water Supply Representative: Kedrick Chism
Title: Interim Superintendent, Field Operations**