1. Log In Or Register.
2. Register.

1. You need an email address, your water bill account number, and the amount of the last bill to complete registration.

2. Complete the form and click the Registration button - white background - black letters.

3. Click the Log in button - gold background - white letters, to return to the Log in page, utility.shreveportla.gov/Account/Login.

4. Follow the registered account steps.

![Utility Management Billing System—UMBS—Internal ACH Payment—No Fee One Time Bank Draft](image)

**Register.**

This form is for current Shreveport customers. If you have previously registered on our site, please log in using your email address and password. If you would like to register, you will need your account number and bill amount from your most recent bill dated after July 1, 2019.

If you wish to request new service please click here.

Create a new account:

- **Account Number**
- **Last Bill Amount**
- **Email**
- **Password** The password requires at least one uppercase letter and one symbol. The password must be at least 6 characters long.
- **Confirm password**
- **Secret Question 1** What was the name of your first pet? 
- **Response**
- **Secret Question 2** What is your favorite TV show?
- **Response**

Register

Shreveport - Water & Sewerage

To contact customer service please call (318) 673-5510

M-F: 7:30 a.m. - 5:30 p.m. central

© UMBS Customer System - © 2020 - RosTech Inc.
3. Account—Select—Enter bank account info.

My Account Info: 55-999999999-6

Name on the Account

Account Balance:
$341.82

Past Due Balance: $141.82

Important Notices

How Can I View Older Bills?
Bills from prior to July 2015 will not be available on the portal website. To request a copy of an older bill, please contact customer service. A bill will be sent to the email address on your account.

Auto Recurring Payments
Sign Up for Auto Pay
Automatically debit your bank account each billing period.

Pay Now
Enter bank account info

Use this option to make a one-time payment from your checking or savings account.

E-Billing Options

Paperless

Going Paperless saves time and money by eliminating the need for paper printing and mailing of invoices and payments. Need help with this feature?

<table>
<thead>
<tr>
<th>Account #</th>
<th>Type</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>9999999999</td>
<td>Water, Sewer</td>
<td>Yes &amp; No</td>
</tr>
</tbody>
</table>

Not Paperless

Save my changes
4. Account—Enter bank account information—Submit.

1. If you would like to change the Amount to pay you may. If you received a disconnection notice, make arrangements with Customer Service (318) 673-5510 to avoid loss of service.

2. Enter the bank information.

3. Click to identify if you entered the Checking Account or Savings Account bank information.

4. To Process - Click the Submit button - green background - white letters.
   OR
   To Cancel - Click the Cancel button - gray background - black letters.