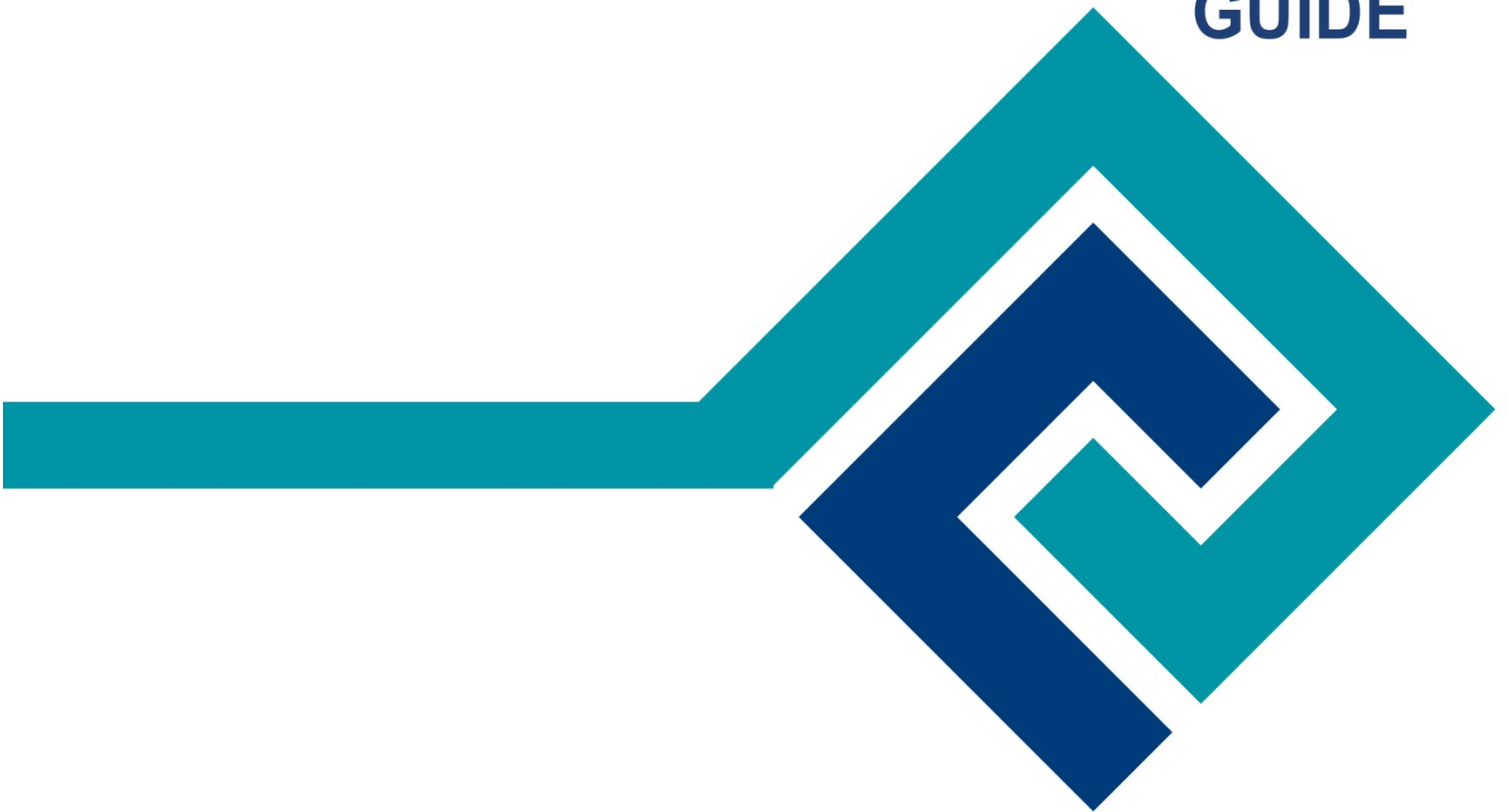


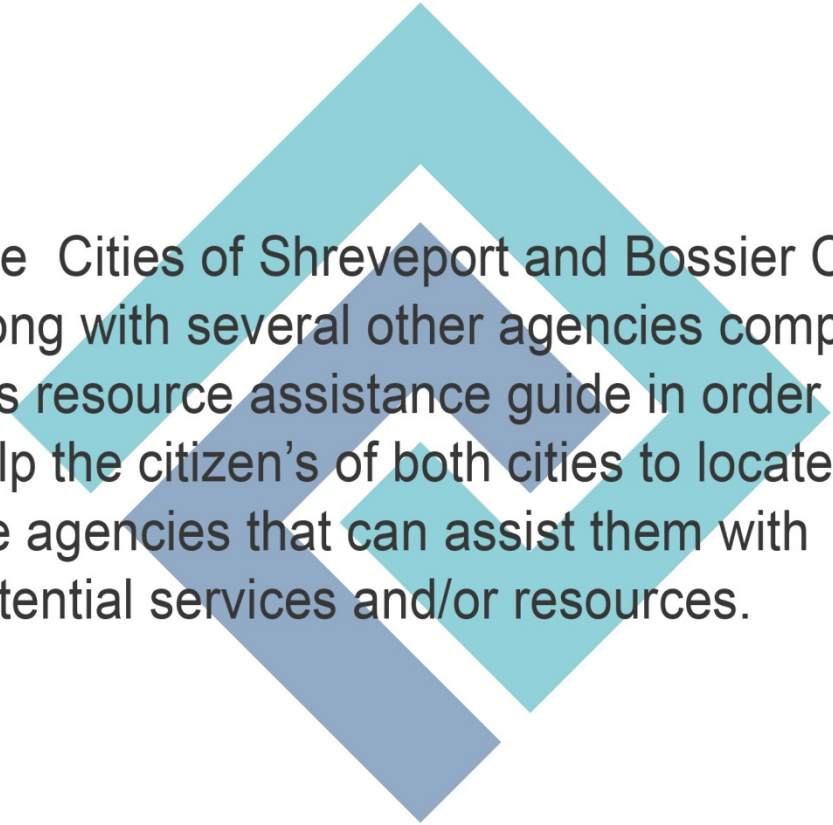


Shreveport - Bossier

Department of Community Development

COMMUNITY RESOURCE ASSISTANCE GUIDE





The Cities of Shreveport and Bossier City along with several other agencies compiled this resource assistance guide in order to help the citizen's of both cities to locate the agencies that can assist them with potential services and/or resources.



English as a Second Language

Kings Highway Christian Church	318-222-3684 806 Kings Hwy., Shreveport	Free courses in Spring and Fall
Catholic Charities of North Louisiana	318-865-0200 ext 105 331 E. 71st St., Shreveport	ESL and Citizenship class (\$20 if you can pay)
Broadmoor Baptist Church	318-868-6552 4110 Youree Dr., Shreveport	Free class
BPCC College Transition Program	318-678-6405 6220 E. Texas St., Bossier City	Free class
Literacy Volunteers at Centenary College	318-869-2411 106 E. Kings Hwy., Shreveport	ESL and Bilingual Spanish class
Bossier Learning Center	318-549-6839 415 Monroe St, Bossier City	Bilingual services
ESLgold	www.eslgold.com	Free training and resources
Living Language	www.livinglanguage.com/language_lab	Free language lab; free resources

Literacy Training

Literacy Volunteers at Centenary College	318-869-2411 106 E. Kings Hwy., Shreveport	Services and resources
Bossier Learning Center	318-549-6839 415 Monroe St., Bossier City	Literacy resources
Volunteers of America of North Louisiana	318-221-2669 360 Jordan St., Shreveport	Improve literacy; resource center
Christian Services	318-221-4857 1244 Sprague St., Shreveport	A Second Chance at Learning literacy program

HiSET (GED)/ Education

City of Shreveport Youth Program	318-673-7567 401 Texas St., Shreveport	HiSET; for youth age 14-24 in Shreveport; summer employment opportunities; leadership development; job search/ placement assistance; transportation; follow-up services for 12 months
Caddo Parish Adult Education	318-424-3417 2010 N. Market Street, Bldg. E, Rm. 150, Shreveport	HiSET class for students age 17 and older
Catholic Charities of North Louisiana	318-865-0200 331 E. 71st St., Shreveport	Free education and citizenship prep
Broadmoor Baptist Church	318-868-6552 4110 Youree Dr., Shreveport	AARP Safe Driver course
Bossier Parish Community College	318-678-6015 6220 E. Texas Street, Bldg. D, Rm. 134, Bossier City	Affordable non-credit courses
BPCC College Transition Program	318-678-6405 6220 E. Texas St., Bossier City	Free HiSET and Naturalization/ Citizenship prep class
LSU AgCenter- Shreveport	318-226-6805 2408 E. 70th Street, Shreveport	Diet, health, nutrition, family development, and financial resource management
Louisiana State University- Shreveport	318-798-4177 Division of Continuing Education and Public Service, One University Place, Shreveport	Free courses in Teen Finance and Understanding Money
Southern University at Shreveport Louisiana	318-670-9571; 318-670-6696 Office of Continuing Education, 610 Texas Street, Ste. 400, Shreveport	Classes: Business Ethics, Customer Service, Handling Difficult People, Intro to Communication, Mentoring and Coaching, Motivating the Workforce, Time Management, and Intro to Computers
Shreve Memorial Library	318-678-6405; 318-226-5864	For ages 18 and older; HiSET prep;

	424 Texas Street, Shreveport	English language skills; digital literacy skills; Naturalization/ Citizenship prep
Housing Authority of the City of Shreveport	318-698-3640; 318-227-8174	Connect residents to educational resources (GED, trade school, and college prep support)
Bossier Learning Center	318-549-6839 415 Monroe St., Bossier City	Education resources
American Red Cross	318-865-9545 805 Brook Hollow Dr., Shreveport	Health and safety training
LSU AgCenter, Bossier Extension	318-965-2326 204 Burt Blvd., Courthouse bldg. 4th floor, Bossier City www.lsuagcenter.com	Online articles on nutrition, exercise, finances, housing, etc.; coming soon- regional nutrition educator
Head Start	318-868-6360	Services to parents for GED prep
Catholic Charities of North Louisiana	318-865-0200 331 E. 71 st St, Shreveport	Class: money management, budgeting, citizenship, infant/ child care and safety, nutrition; mentoring
Community Renewal International	318-425-3222 838 Margaret Pl., Shreveport	<u>Friendship House</u> : after-school education; GED; tutoring; computer training; art/ music lessons <u>Adult Renewal Academy</u> : education program; GED; life/ job skills
Bernstein Development Inc.	318-636-2063 1706 Hollywood Ave., Shreveport	Youth education; summer reading program; test prep; after-school tutoring; senior computer literacy
Families United for Change	318-220-0072 2825 Creswell Ave., Shreveport	Academic enrichment; summer camp; school uniform and supply giveaway
Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Education; social service projects; after-school tutoring
Shreveport Green	318-219-1888 3625 Southern Ave., Shreveport	ShrevCorps - young adult age 17-24; projects and furthering education program
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Education; counseling
Noel United Methodist Church	318-221-5207 520 Herndon St., Shreveport	GED
Goodwill Industries of North Louisiana	318-869-2575 800 W. 70 th St., Shreveport	GED
Shreveport Job Corps Center	318-227-9331 2815 Lillian St., Shreveport	Free GED
Literacy Volunteers at Centenary College	318-869-2411 106 E. Kings Hwy., Shreveport	GED
Providence House	318-221-7887 814 Cotton Street, Shreveport	Free; slots are available for members of the general community

Legal Services

Shreveport Bar Foundation Pro Bono Project	318-221-8104 625 Texas St., Shreveport	Free civil legal assistance for indigent and low-income
Louisiana Civil Justice Center	800-310-7029	Info and legal referrals for civil law issues
Legal Services of North Louisiana	318-222-7186; 800-826-9265 720 Travis St., Shreveport	Free civil services to low-income and elderly
Catholic Charities of North Louisiana	318-865-0200 331 E. 71 st St., Shreveport	Legal assistance and advocacy for low-income immigrants

Utilities

AEP SWEPCO	888-216-3523	Electric utility
CenterPoint Energy	800-752-8036	Gas utility
AT&T	866-695-1321- New TV, internet service; 855-982-7478- Mobile	Phone, TV & internet services

Xfinity (Shreveport)	800-934-6489	Cable/Internet services
Suddenlink (Bossier City)	877-794-2724	Cable/Internet services

Substance Abuse/ Addiction Treatment

Office for Addictive Disorders	318-632-2040 8932 Jewella Ave., Shreveport	Alcohol, drug, and gambling addiction treatment
Council on Alcoholism and Drug Abuse	318-222-8511 2000 Fairfield Ave., Shreveport	Detox; residential and outpatient treatment; community resources
Al-Anon	318-344-0212 www.la-al-anon.org	Support group for family and friends of those with addiction
Alcoholics Anonymous	318-865-2172 www.aa-louisiana.org	Support group for alcoholics
Celebrate Recovery	318-213-3600 230 Flournoy Lucas Rd., Shreveport	Support group for anyone with hurts, habits, or hang-ups
Narcotics Anonymous	318-677-4344 www.na.org or www.larna.org	Support group for narcotics users
SAMHSA's National Helpline	800-662-4357; 800-487-4889	Treatment referral; mental health/ substance abuse disorders, prevention, and recovery info
Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Education; social service projects; Alcoholics Anonymous; ex-offender program; homeless prevention

Military and Veteran Services

American Red Cross	318-865-9545 805 Brook Hollow Dr., Shreveport	Services for armed forces and their families
Volunteers of America of North Louisiana	318-221-2669 360 Jordan St., Shreveport	Veteran services; resource center
National Suicide Prevention Lifeline	800-273-8255	24 hour hotline
Vet Center	318-861-1776 after hours: 877-927-8387 2800 Youree Dr., Bldg. 1, Ste. 105, Shreveport	Counseling; outreach; referral services; open M-F 8am- 7pm and on the 1st and 3rd Sat. of the month 8am- 12pm
Veteran Crisis Hotline	800-273-8255 opt 1	24 hour hotline
Council on Alcoholism and Drug Abuse	318-222-8511 2000 Fairfield Ave., Shreveport	Serves adults, adolescents, veterans, and families; community resources
National Alliance on Mental Health (NAMI) Northwest Louisiana	318-751-1320; 318-573-9788 LSUHSC SAHP MOT Program, 1501 Kings Hwy., Shreveport	Education; advocate; support for mental health, families, caregivers, teens, veterans, military, and LGBTQ
Woody's Home for Veterans	318-425-1928 442 Jordan St., Shreveport	Counseling; medical; medicine management; housing for vets with mental health
Families United for Change	318-220-0072 2825 Creswell Ave., Shreveport	Veteran appreciation; meals; Christmas/ Thanksgiving dinner; National Night Out; Community festivities; litter abatement

Ex-Offender Services

Goodwill Industries of North Louisiana	318-868-4701 800 W. 70 th St., Shreveport	Ex-Offender Program
Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Ex-offender program; education; homeless prevention; social service projects

Disability Services

ARC of Caddo-Bossier	318-221-8392 351 Jordan St., Shreveport	Programs for developmentally disabled; prenatal through preschool assistance
Caddo Council on Aging	318-676-7900 1700 Buckner St., Ste. 240, Shreveport	Free services; Prescription Assistance Program application assistance; Medicare counseling; in-home services
Families Helping Families	318-226-4541 2620 Centenary Blvd., Bldg. 2, Ste. 250, Shreveport	Referral and resources center for developmentally disabled
Advocacy Services	318-676-7332 2620 Centenary Blvd., Bldg. 2, Ste. 231, Shreveport	Advocacy for elderly and disabled
The Advocacy Center	318-227-6186	Advocacy services for persons with disabilities
Catholic Charities of North Louisiana	318-865-0200 331 E. 71st St, Shreveport	State benefit application assistance
New Horizons Independent Living	318-869-4300 1111 Hawn Ave., Shreveport	Skills training; group housing
Louisiana Rehabilitation Services	318-676-7155 1525 Fairfield Ave., Ste. 708, Shreveport	Education assistance for those with disabilities

Mental Health

Volunteers of America of North Louisiana	318-221-2669 360 Jordan St., Shreveport	Resource center; behavioral health
Shreveport Mental Health Center	318-676-5111 1310 N. Hearne, Shreveport	Mental health and substance abuse treatment for adults and children
Community Support Programs	318-865-1422 2924 Knight St., Bldg. 3, Ste. 326, Shreveport	Serve homeless with mental illness and families of abused/ neglected children; transportation
A Place that Warms the Heart	318-317-9329	Free grief support group
Samaritan Counseling Center	318-221-6121 1525 Stephens Ave., Shreveport	Nonprofit; takes insurance and sliding scale payments
Shreveport Family Counseling Center	318-221-4455 820 Jordan St., Ste. 570, Shreveport	Sliding scale payments
OASIS Integrated Medical Services	318-678-8880 910 Pierremont Rd., Ste. 410, Shreveport	Marital issues/divorce education
Goodwill Industries of North Louisiana	318-868-4701 800 W. 70th St, Shreveport	Behavioral Health Program
Advocacy Services	318-676-7332 2620 Centenary Blvd., Bldg. 2, Ste. 231, Shreveport	Advocacy for mental health
National Suicide Prevention Lifeline	800-273-8255	24 hour hotline
Behavioral Health Crisis Line	866-416-5370	24 hour hotline
National Alliance on Mental Health (NAMI) Northwest Louisiana	318-751-1320; 318-573-9788 LSUHSC SAHP MOT Program, 1501 Kings Hwy., Shreveport	Education; advocate; support for mental health, families, caregivers, teens, veterans, military, and LGBTQ
SAMHSA's National Helpline	800-662-4357; 800-487-4889	Treatment referral; mental health/ substance abuse disorders, prevention, and recovery info
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Counseling resources

ARC of Caddo-Bossier	318-221-8392 351 Jordan St, Shreveport	Group community homes for those with developmental disabilities
Volunteers of America of North Louisiana	318-221-2669 360 Jordan St, Shreveport	Homeless outreach; permanent and transitional housing
Community Support Programs	318-865-1422 2924 Knight St., Bldg. 3 Ste. 326, Shreveport	Housing services
Caddo Community Action Agency	318-861-4808 4055 St. Vincent Ave., Shreveport	Emergency assistance; hotel/ motel vouchers for homeless; referrals for paying security deposits; mortgage and housing counseling
Christian Services, Mother Stewart House	318-222-3363 1248 Sprague St., Shreveport	Transitional housing for women
Providence House	318-221-7887 814 Cotton St., Shreveport	Short-term transitional housing; support; debt reduction/ credit services; GED; career counseling; parent education; child development center; job training; transportation; clothing; furniture; apartment program; required- homeless and minor children
Salvation Army	318-424-3200 1207 Cornwell Ave., Shreveport	Help for rent; shelter; adult and youth group activities
Shreveport-Bossier Rescue Mission	318-629-8488; 318-227-2868 901 McNeill St., Shreveport	Assistance for homeless and disadvantaged; shelter; housing program
St. Vincent De Paul Society	318-865-7807	Emergency rent/ mortgage assistance; call M-F 9am- 11am and 1pm- 3pm
Bossier Office of Community Services	318-747-1045 700 Benton Rd., Bossier City	Emergency rent assistance; deposit assistance
Catholic Charities of North Louisiana	318-865-0200 331 E. 71st St., Shreveport	Emergency rent assistance; homebuyer prep; resource referrals
Bossier Section 8 Housing	318-747-7823 3022 Old Minden Rd, Ste 206, Bossier City	Sign up for assistance once waitlist becomes open
Hope Connections	318-670-4591 2350 Levy St., Shreveport	HOPE for the Homeless program; housing; meals
Philadelphia Center	<u>Main office:</u> 318-222-6633 2020 Centenary Blvd., Shreveport <u>Mercy Center:</u> 318-221-8219 740 Austin Pl., Shreveport <u>Prevention office:</u> 318-317-3499 1804 Centenary Blvd., Shreveport	Serves HIV/AIDS/STD positive; outreach; free condoms; housing for homeless; education; case management; transportation; utility/rent assistance;
Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Homeownership education; homeless prevention; housing development and renewal
Urban Housing of America, Inc. Louisiana	318-621-9263; The Urban Center 6881 W Bert Kouns Industrial Loop # 2, Shreveport, LA 71129 http://www.urhouse.org/	Apartment and housing unit rentals
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Emergency shelter info

Finances/ Bill Assistance

Catholic Charities of North Louisiana	318-865-0200 331 E. 71st St., Shreveport	Free programs; financial stability class; coaching; free credit repair; guidance for bank services; budgeting; emergency assistance for utilities
American Red Cross	318-865-9545	Financial assistance

	805 Brook Hollow Dr., Shreveport	
Socialization Services	318-671-5800 3017 W. 70th St., Shreveport	Water bill assistance
Galilee Baptist Church Social Concerns Ministry	318-221-2629 1500 Pierre Ave., Shreveport	Bill assistance
Caddo Community Action Agency	318-861-4808 4055 St. Vincent Ave., Shreveport <u>LIHEAP</u> : 888-454-2001 <u>SWAP Program</u> : 318-673-5510	LIHEAP energy bill assistance (not water); SWAP Program water bill assistance; free tax services; weatherization program
Christian Services	318-221-4857 1244 Sprague St., Shreveport	Bill emergency assistance
Salvation Army	318-424-3200 1207 Cornwell Ave., Shreveport	Help for utility bills; Christmas assistance
Money Management International	318-797-0885 www.moneymanagement.org	Free education; 1st time home-buying; mortgages; debt assistance; budgeting; bankruptcy; repayment program; counseling
St. Vincent De Paul Society	318-865-7807	Emergency financial assistance; referrals for utility bill assistance; call M-F 9am-11am and 1pm- 3pm
Bossier Office of Community Services	318-747-1045 700 Benton Rd., Bossier City	Assistance for gas and electric (1x per 6 mo for late bill; 1x per year for cutoff)
Gambling Hotline	877-770-7867	24 hour hotline
Weatherization Assistance Program (WAP)	<u>Caddo</u> : 318-861-4808; 4055 St. Vincent Ave., Shreveport <u>Bossier</u> : 318-872-0880; 404 Polk St., Ste. B, Mansfield	Helps provide insulation to sustain homes, insure against harsh weather conditions, and reduce impact of costs to low-income families
Community Service Centers	<u>Eddie Jones (Lakeside) Community Center</u> : 318-222-2436; 1729 Ford St., Shreveport <u>David Raines Community Center</u> : 318-425-2401; 1625 David Raines Rd., Shreveport	Emergency relief and aid; budget counseling; volunteer income tax assistance
Philadelphia Center	<u>Main office</u> : 318-222-6633 2020 Centenary Blvd., Shreveport <u>Mercy Center</u> : 318-221-8219 740 Austin Pl., Shreveport <u>Prevention office</u> : 318-317-3499 1804 Centenary Blvd., Shreveport	Serves HIV/AIDS/STD positive; outreach; free condoms; transportation; utility/rent assistance
Bancorp South	<u>Shreveport</u> : 318-227-2156 418 Travis St., Shreveport <u>Bossier</u> : 318-741-2917 3003 Airline Dr., Bossier City	Financial education
Campus Federal Credit Union	318-415-2430, ext. 4356 1555 E. 70 th St., Shreveport	Courses: Understanding Money, Teen Finance, Money Coach
Highland Center Ministries	318-221-8404, ext. 210 520 Olive St., Shreveport	Homeownership education; credit counseling
Pelican State Credit Union	318-869-3422 284 Southfield Rd., Shreveport	Finance resource center; credit counseling and management; financial literacy
Red River Bank	318-675-2954	Credit/budgeting counseling; homebuyer education; financial education
Shreveport Federal Credit Union	318-795-2708	Money Smart modules
Multi-Cultural Development Center	318-741-5941 935 Eatman St., Bossier City	Counseling; homebuyer education; financial literacy
Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Credit counseling
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Financial stability resources

Housing Authority of the City of Shreveport	318-698-3640 2500 Line Ave., Shreveport	Collaborate to connect residents for food, clothing, personal care items, etc.
Caddo Council on Aging	318-676-7900 1700 Buckner St., Ste. 240, Shreveport	Free services; Meals on Wheels
Pool of Soloam Medical Ministry	318-631-2212 520 Olive St., Shreveport	Meals and food through Bountiful Table program; hours M-Th 9:30am- 2pm
Galilee Baptist Church Social Concerns Ministry	318-221-2629 1500 Pierre Ave., Shreveport	food assistance
Christian Services	318-221-4857 2350 Levy St., Shreveport	Hospitality House/ Soup Kitchen; food assistance
Food Bank of NW Louisiana	318-675-2400 2307 Texas Ave., Shreveport	Referral to local food pantry; Backpack Program (staples for the weekend); after-school meal program; summer feeding program; senior program
First Methodist Bossier Helping Hands	318-742-3823 201 John Wesley, Bossier City	Food bank for Bossier (1 bag every 3 months)
Salvation Army	318-424-3200 1207 Cornwell Ave., Shreveport	Access to food
Shreveport-Bossier Rescue Mission	318-629-8488; 318-227-2868 901 McNeill St., Shreveport	Assistance for homeless and disadvantaged; referrals and non-cash assistance for food, furniture, household items, and clothing
St. Vincent De Paul Society	318-865-7807	Free food and meals; call M-F 9am- 11am and 1pm- 3pm
Material Center/ Food Bank	318-222-2436 1729 Ford St, Shreveport	Clothing; shoes; furniture; household items; food
Hope Connections	318-670-4591 2350 Levy St., Shreveport	HOPE for the Homeless program; provides meals
Catholic Charities of North Louisiana	318-865-0200 331 E. 71 st St, Shreveport	Emergency food assistance; pantry supplies 1-2 days of food; referrals
Common Ground Community	318-210-9907 6806 Southern Ave., Shreveport	Supports Cedar Grove residents; meals/ pantry; outreach
Philadelphia Center	<u>Main office:</u> 318-222-6633 2020 Centenary Blvd., Shreveport <u>Mercy Center:</u> 318-221-8219 740 Austin Pl., Shreveport <u>Prevention office:</u> 318-317-3499 1804 Centenary Blvd., Shreveport	Serves HIV/AIDS/STD positive; free testing at Prevention Office; outreach; food pantry
Bernstein Development Inc.	318-636-2063 1706 Hollywood Ave., Shreveport	Bi-weekly soup kitchen; bi-monthly food distribution
Families United for Change	318-220-0072 2825 Creswell Ave., Shreveport	Meals; Christmas/Thanksgiving dinner
Shreveport Green	318-219-1888 3625 Southern Ave., Shreveport	Mobile Market- access healthy food
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Emergency food assistance
Noel United Methodist Church	318-424-0403 520 Herndon St., Shreveport	Food pantry; start-up kits; emergency pet food; M-Th 10am-2pm and Sat. 10am-1pm

Vocational Training/ Job Search

Catholic Charities of North Louisiana	318-865-0200 331 E. 71st St., Shreveport	Free programs; vocational guidance
Housing Authority of the City of Shreveport	318-698-3640	Prep for work (partner with Goodwill to assess, train, and place residents in jobs)
Workforce Commission, Bossier Job Service	318-741-7379 4000 Viking Dr., Bossier City	Free job search service
New Horizons Independent Living	318-869-4300 1111 Hawn Ave., Shreveport	Ticket to Work Program for disabled
Head Start	318-868-6360	Job training skills for parents
Louisiana Rehabilitation Services	318-676-7155 1525 Fairfield Ave., Ste. 708, Shreveport	Employment for those with disabilities
Dress for Success Shreveport-Bossier	318-828-2983 1520 N. Hearne, Ste. 108, Shreveport	Promotes economic independence in women; workforce program; resume and interview assistance; professional women's meeting 2 nd Tues. of the month
Goodwill Industries of North Louisiana	318-868-4701 800 W. 70th St., Shreveport	Job hunting/ interviewing skills; help with transportation, child care, etc.; Open Job Placement Program, Outreach Placement Program, Good Support Program, Ex-Offender Program, and Supported Employment Program
Shreveport-Bossier Rescue Mission	318-629-8488; 318-227-2868 901 McNeill St., Shreveport	Work program; discipleship program; vocational training program
Bossier Adult Education	318-549-6839 415 Monroe St., Bossier City	Job skills
Community Renewal International	318-425-3222 838 Margaret Pl., Shreveport	Adult Renewal Academy: education program for adults; GED; life/job skills
Cohabitat Foundation	318-759-7997 500 Clyde Fant Pkwy., Shreveport	DevTrax job training program
Dept. of Community Development – Workforce Development	318-673-5900 401 Texas Street, Shreveport	Job training and skills; GED; job search

Clothing

Housing Authority of the City of Shreveport	318-698-3640	Connect residents for food, clothing, personal care items, etc.
Pool of Soloam Medical Ministry	318-631-2212 520 Olive St., Shreveport	Clothing through Bountiful Table program; hours M-Th 9:30am- 2pm
Galilee Baptist Church Social Concerns Ministry	318-221-2629 1500 Pierre Ave., Shreveport	Clothing vouchers
Dress for Success Shreveport-Bossier	318-828-2983 1520 N. Hearne, Ste. 108, Shreveport	Interview and work clothes for disadvantaged women; once employed get full week's worth of work clothes
Christian Services	318-221-4857	Clothing assistance
Salvation Army	318-424-3200 1207 Cornwell Ave., Shreveport	Clothing
Shreveport-Bossier Rescue Mission	318-629-8488; 318-227-2868 901 McNeill St., Shreveport	Assistance for homeless and disadvantaged; referrals and non-cash assistance for food, furniture, household items, and clothing
Material Center/ Food Bank	318-222-2436 1729 Ford St., Shreveport	Clothing; shoes; furniture; household items; food
Common Ground Community	318-210-9907 6806 Southern Ave., Shreveport	Serves Cedar Grove residents; clothing; outreach
Families United for Change	318-220-0072 2825 Creswell Ave., Shreveport	School uniform and supply giveaway

Broadmoor Baptist Church	318-868-6552 4110 Youree Dr., Shreveport	Senior adult exercises
AIDS Hotline	800-992-4379; 877-566-9448	24 hour hotline
American Red Cross	318-865-9545 805 Brook Hollow Dr, Shreveport	Low cost quarterly lab work (\$35-\$45)
YMCA of Northwest Louisiana	<u>Downtown</u> : 318-674-9622; 400 McNeill St., Shreveport <u>BHP Billiton</u> : 318-674-9635; 3455 Knight St., Shreveport	Older active adults activities; Adventure Guides program for parents and children; swim lessons; child care while parents use facility; education; fitness; sports; RiverCities CrossFit
Caddo Council on Aging	318-676-7900 1700 Buckner St., Ste. 240, Shreveport	Info for disabilities; Prescription Assistance Program application assistance; Medicare counseling; in-home services
New Horizons Independent Living	318-869-4300 1111 Hawn Ave., Shreveport	Services for deaf/hard of hearing; Green Program (medical devices for needy); peer counseling; skills training; advocacy; referrals
Martin Luther King Health Center	318-227-2912 865 Olive St., Shreveport	Pharmacy and health care for uninsured low-income patients
Caddo Parish Health Unit	318-676-5222 1035 Creswell Ave., Shreveport	Family planning; medicine clinic; pregnancy testing; WIC; immunizations; STD testing; tuberculosis; nutrition; vital records
Helping Hands for Community Development	318-227-1113 1519 Creswell St., Shreveport	Prescription management; stress management; social security; carpal tunnel syndrome; meal prep; short term care; resource center
David Raines Community Health Centers	318-425-2252 Medical; 318-227-9001 Dental; 318-227-3355 Pharmacy; 318-227-3360 WIC; 1625 David Raines Rd., Shreveport 318-688-1940; 3021 W. 70th St, Shreveport 318-549-2500 Medical; 318-841-6023 Dental; 1514 Doctor's Dr, Bossier City	Healthcare for uninsured; Medicaid enrollment assistance; medical, dental, and optometry services; WIC; behavioral health; transportation/ support services
Total Care Medical Clinic	318-424-6363 2001 E. 70th St, Ste. 315, Shreveport	Walk-in and urgent care; cash based- no insurance taken
Pool of Soloam Medical Ministry	318-631-2212 520 Olive St., Shreveport	Free clinic; medication assistance; medical supplies/ equipment; women's health; counseling; lab tests; diabetic program; Breathe Free program
Volunteers of America of North Louisiana	318-221-2669 360 Jordan St., Shreveport	Adoption and crisis pregnancy counseling services; veteran services; resource center; advocacy
MyCountyCares	877-354-6226	Free prescription card for discounts
Bossier Parish Public Health Unit	318-741-7314 3022 Old Minden Rd., Bossier City	Family planning; STD testing; WIC; immunizations
LA Medicaid Program	318-862-9875; 888-229-6848 3020 Knight St., Ste100, Shreveport	Healthcare for uninsured
Bossier Office of Community	318-747-1045	Transportation assistance for doctor

Services	700 Benton Rd., Bossier City	appointments
Goodwill Industries of North Louisiana	318-868-4701 800 W. 70th St., Shreveport	Patient Assistance Program
Community Service Centers	<u>Eddie Jones (Lakeside) Community Center</u> : 318-222-2436; 1729 Ford St., Shreveport <u>David Raines Community Center</u> : 318-425-2401; 1625 David Raines Rd., Shreveport	Medicaid and LaChip application assistance; senior citizen activities
Advocacy Services	318-676-7332 2620 Centenary Blvd., Bldg. 2 Ste. 231, Shreveport	Advocacy for elderly and disabled persons
Southern Ingenuity	318-747-0513 5015 Shed Rd., Ste. 300, Bossier City	Specialize in Louisiana Medicaid, DHH, and Waiver Experts; services for children, elderly, disabled, and more
Northwest Louisiana Interfaith Pharmacy	318-425-3553 909 Olive St., Shreveport	Free life sustaining meds for low-income; must have high blood pressure, diabetes, or heart disease; access to Healthy Living Garden; by appointment only
Philadelphia Center	<u>Main office</u> : 318-222-6633 2020 Centenary Blvd., Shreveport <u>Mercy Center</u> : 318-221-8219 740 Austin Pl., Shreveport <u>Prevention office</u> : 318-317-3499 1804 Centenary Blvd., Shreveport	Serves HIV/AIDS/STD positive; free testing at Prevention Office; outreach; free condoms; education; food pantry; case management; transportation; support group; counseling; substance abuse counseling; dental assistance; Maternal/Child AIDS Program; SPNS Program; SIHLE Intervention
Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Education; teen pregnancy education
Alzheimer's Hotline	800-272-3900	24 hour hotline and local assistance
FamilyWize	Familywize.org	Free prescription discount card
St. Luke's Episcopal Medical Ministries	318-424-0156	Mobile medical outreach; free basic health services and prevention screening; adult immunizations
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Health resources

Code Enforcement/Property Standards/Public Works

City Property Tax Office	318-673-5500	City property tax inquiries
Water & Sewerage Customer Service	318-673-5510	Water bill questions
City Engineering	318-673-6000	
MPC – Metropolitan Planning Commission	318-673-6480	Permits/inspections
Caddo Parish Commission	318-226-6900	
Caddo Parish Animal Control	318-226-6624	
Caddo Parish Tax Assessor's Office	318-226-6704	Parish property tax records; inquiries
Permits & Inspections	318-673-6100	Building, plumbing, electrical; inspections; plan review; mechanical repair and demolition; new construction/remodeling
Streets & Drainage	318-673-6330	Report concerns/issues; street maintenance; drainage & right of way maintenance; tree trimming in ROW; litter pick-up; SNAP program
Traffic Engineering	318-673-6181	Traffic lights; street signs, street striping, traffic control signs; traffic signals
Public Works – Customer Service	318-673-6300	Trash collection/pick-up; household

Solid Waste & Bulk Collection	1731 Kings Hwy., Shreveport	hazardous waste; recycling program
Republic Recycling	318-213-5050	
LA DOTD	318-549-8300	
LA DMV	318-676-7512	State issued driver's license; state ID; vehicle registration; fishing/hunting lisc.
LA DEQ	318-676-7476	
Bossier City Public Works	318-741-8461	
Shreveport Green	318-219-1888	

Child Services/ Parent Resources

Catholic Charities of North Louisiana	318-865-0200 ext 108 331 E. 71st St., Shreveport	Free programs; parenting skills (earn credits for shop); Gabriel's Closet (up to age 6) for diapers, formula, car seats, etc.; prenatal, infant, and child health and safety classes; well-baby education
LSU AgCenter- Shreveport	318-226-6805 2408 E. 70th St., Shreveport	Grandparents Raising Grandchildren Program; support group
Caddo Council on Aging	318-676-7900 1700 Buckner St., Ste. 240, Shreveport	Foster Grandparent Service
Volunteers of America of North Louisiana	318-221-2669 360 Jordan St., Shreveport <u>Lighthouse</u> : 318-221-8404, ext. 321 520 Olive St., Shreveport	Parents as Teachers; Lighthouse Program (in-school youth program; age 14-18; M-F 3pm- 6pm)
Community Support Programs	318-865-1422 2924 Knight St., Bldg. 3, Ste. 326, Shreveport	Serve families of abused/ neglected children; transportation service
Volunteers for Youth Justice	318-425-4413 900 Jordan St, Ste. 102, Shreveport	Ages 10-17; FINS (Family in Need of Services); TASC (truancy); CASA (advocates); teen court (voluntary diversion option); JumpStart programs: POC (Power of Choice), SOS (Stamp Out Shoplifting), and Family Strengthening; Facts of Life (character development); Conflict Resolution; GEMS and GENTS Mentoring program
Families in Need of Services (FINS)	<u>Bossier</u> : 318-746-7381; 3022 Old Minden Rd., Ste. 219, Bossier City <u>Caddo</u> : 318-425-1883 ext. 6080; 1835 Spring St., Shreveport	Aimed to prevent delinquency and family disintegration; social work services; truancy services
Child Protection Hotline	318-676-7622; 855-452-5437	24 hour hotline
Solutions Therapy	318-221-7500 831 Kings Hwy, Shreveport	Child abuse
Alpha Counseling Service	318-746-5600 3018 Old Minden Rd., Ste. 1106, Bossier City	Parenting issues
Gingerbread House	318-674-2900 1700 Buckner Square, Ste. 101, Shreveport	Coordinates agencies for abused children; free service; interviews; therapy; advocacy; education; prevention services
Department of Children and Family Services	318-676-7100 1525 Fairfield Ave., Shreveport	Child protection
Caddo Community Action Agency	318-868-6360	Head Start for preschool children from low-income families; parent involvement/ fatherhood initiative; literacy training for parents
Common Ground Community	318-210-9907 6806 Southern Ave., Shreveport	Serves Cedar Grove residents; free 7 wk. summer day camp; after-school program; tutoring; sports; clothing; meals/ pantry

Community Renewal International	318-425-3222 838 Margaret Pl., Shreveport	<u>Friendship House</u> : after-school education; GED; tutoring; computer training; art/ music lessons; family nights; projects <u>Adult Renewal Academy</u> : education program; GED; life/ job skills
Goodwill Industries of North Louisiana	318-868-4701 800 W. 70th St., Shreveport	Youth Employment Services (YES); Youth Reintegration Program; Good Transitions; E2 Program; Good Steps
Food Bank of NW Louisiana	318-675-2400 2307 Texas Ave., Shreveport	Backpack Program (staples for the weekend); after-school meal program; summer feeding program
Salvation Army	318-424-3200 1207 Cornwell Ave., Shreveport	Adult and youth group activities; family social services; summer camps
Bossier Office of Community Services	318-747-1045 700 Benton Rd., Bossier City	Head Start program
Catholic Charities of North Louisiana	318-865-0200 331 E. 71st St., Shreveport	State benefit application assistance for FITAP (Family Independence Temporary Assistance), CCAP (Child Care Assistance), KCSP (Kinship Care), and CSE (Child Support Enforcement); resource referrals
Advocacy Services	318-676-7332 2620 Centenary Blvd., Bldg. 2, Ste. 231, Shreveport	Advocacy for children
Parent Helpline	855-427-2736	24 hour hotline
Southern University Youth Network Initiative (YNI) Program	318-670-9688 610 Texas St, Rm 104, Shreveport	Out-of-school/ dropout program; age 16-24
Lake Community Development Corporation	318-221-1356; 318-840-8111 700 Pierre Ave., Shreveport	Out-of-school/ dropout program; age 16-24
Early Steps	318-226-8038; 866-676-1695 2620 Centenary Blvd., Bldg. 2, Ste. 249, Shreveport	Assistance for children age birth to 3 years with medical condition resulting in developmental delay
National Alliance on Mental Health (NAMI) Northwest Louisiana	318-751-1320; 318-573-9788 LSUHSC SAHP MOT Program, 1501 Kings Hwy., Shreveport	Education; advocates; support for mental health, families, caregivers, teens, veterans, military, and LGBTQ
AMIKids Red River	318-747-2224 2890 Douglas Dr., Bossier City	Day treatment program; support; education; rehab; vocational services; behavior modification
Bossier Parish Sheriff's Department, Young Marines Program	318-965-2203 1518 Cox St., Bossier City	Education; behavior training; weekend/ afterschool activities; character building; leadership; referral from court, school, church, civil organization, or OJJ
Caddo Juvenile Court Training, Education, and Mediation for Students (TEAMS)	318-703-4315	Education; advocacy services; referred by OJJ, court, parent, educator, or mental health provider
Early Steps	318-226-8038; 866-676-1695 2620 Centenary Blvd, Bldg. 2, Ste. 249, Shreveport	Assistance for children age birth to 3 years with medical condition resulting in developmental delay
Philadelphia Center	<u>Main office</u> : 318-222-6633 2020 Centenary Blvd., Shreveport <u>Mercy Center</u> : 318-221-8219 740 Austin Pl., Shreveport <u>Prevention office</u> : 318-317-3499 1804 Centenary Blvd., Shreveport	Serves HIV/AIDS/STD positive; free testing at Prevention Office; outreach; free condoms; education; food pantry; case management; transportation; utility/rent assistance; support group; counseling; substance abuse counseling; Maternal/Child AIDS Program; SPNS Program; SIHLE Intervention
Families United for Change	318-220-0072 2825 Creswell Ave., Shreveport	Academic enrichment; summer camp; school uniform and supply giveaway

Family Life Community Development Corporation	318-636-6152 8787 Walker Rd., Shreveport	Education; after-school tutoring; teen pregnancy info
Providence House	318-221-7887 814 Cotton Street, Shreveport	4-star Child Development Center (limited spots open to the general public)

Other Services

Catholic Charities of North Louisiana	318-865-0200 331 E 71st St., Shreveport	Free programs; immigration services; state benefit application assistance; sewing classes; resource referrals
Housing Authority of the City of Shreveport	318-698-3640	Emergency needs (connect residents for food, clothing, personal care items, etc.); programming; workshops; events for residents age 5-85
American Red Cross	318-865-9545 805 Brook Hollow Dr., Shreveport	Disaster assistance
Caddo Community Action Agency	318-861-4808 4055 St. Vincent Ave., Shreveport	Access to agencies for low-income
Salvation Army	318-424-3200 1207 Cornwell Ave., Shreveport	Missing persons services
Shreveport-Bossier Rescue Mission	318-629-8488; 318-227-2868 901 McNeill St., Shreveport	Assistance for homeless/ disadvantaged; referrals and non-cash assistance for food, furniture, household items, and clothing
Domestic Violence Hotline	888-411-1333; 800-799-7233	24 hour hotline
Material Center/ Food Bank	318-222-2436 1729 Ford St., Shreveport	Clothing, shoes, furniture, household items, and food
Sportran (Bus Line) Intermodal Terminal	318-221-RIDE (7433) 1237 Murphy St., Shreveport https://www.sportran.org/	Public transportation
Community Service Centers	<u>Eddie Jones (Lakeside) Community Center</u> : 318-222-2436; 1729 Ford St, Shreveport <u>David Raines Community Center</u> : 318-425-2401; 1625 David Raines Rd, Shreveport	Applications for programs to meet needs of low-income persons; emergency relief and aid; recreational activities
Disaster Distress Helpline	800-985-5990	Natural or human-made disaster
Renesting Project	318-747-5520 1303 Driftwood Dr., Bossier City	Open Tues and Thurs 9am-3pm/ 2 nd Sat. every month 8am-11am; serves homeless; one stop furniture and household goods; Sweet Dreams program for new mattress, box spring, and frame; Olive Branch program for transitioning homeless
Bernstein Development Inc.	318-636-2063 1706 Hollywood, Shreveport	Senior social activities
Dolly Parton's Imagination Library	318-677-2504, ext. 123	Free book delivery (1 per month for kids up to age 5); call for application
Families United for Change	318-220-0072 2825 Creswell Ave., Shreveport	National Night Out; community festivities; litter abatement
United Way of Northwest Louisiana	318-677-2504 820 Jordan St., Shreveport	Essential needs resources; elderly transportation
Greyhound Bus Lines	318-221-4200; 800-231-2222 1237 Murphy St., Shreveport https://www.greyhound.com/	Transportation