



Station 1, 263 N. Common	Station 12, 6610 Woolworth
Engine 1 ..... 1541	Engine 12 ..... 714
Truck 1 ..... 487	Truck 12 ..... 264
Rescue 1 ..... 2019	
Battalion 1 ..... 944	Station 13, 5915 W. 70th
EMS Supervisor (C-82) ..... 801	Engine 13 ..... 1583
SPRINT 1 ..... 2097	Medic 13 ..... 1915
Station 2, 4575 N. Market, Engine 2 ..... 770	Battalion 6 ..... 612
Station 3, 1421 E. 70th	Station 14, 3830 Greenwood
Engine 3 ..... 2457	Engine 14 ..... 2266
Medic 3 ..... 3063	Medic 14 ..... 3666
Station 4, 2200 Milam	Station 15, 3206 W. 70th
Engine 4 ..... 2910	Engine 15 ..... 2597
Medic 4 ..... 3876	Medic 15 ..... 3369
Battalion 2 ..... 970	Station 16, 5105 Hollywood
Station 5, 240 E. Stoner	Engine 16 ..... 1327
Engine 5 ..... 2499	Truck 16 ..... 549
Medic 5 ..... 3642	Battalion 3 ..... 553
Station 6, 2027 David Raines	Station 17, 2890 Southland Park
Engine 6 ..... 1697	Engine 17 ..... 2876
Medic 6 ..... 1850	Medic 17 ..... 2308
Station 7, 751 Wilkinson	Station 18, 3501 Pines, Engine 18 ..... 997
Engine 7 ..... 2693	Station 19, 9336 Ellerbe
Truck 7 ..... 1180	Engine 19 ..... 1556
Station 8, 3406 Velve	Medic 19 ..... 1852
Engine 8 ..... 1814	EMS Supervisor (C-83) ..... 800
Truck 8 ..... 546	Station 20, 804 E. Flournoy Lucas
SPRINT 8 ..... 2241	Engine 20 ..... 1421
Station 9, 7009 St. Vincent	Truck 20 ..... 644
Engine 9 ..... 1987	Battalion 5 ..... 600
Truck 9 ..... 772	Station 21, 7050 Challenger (Regional Airport)
Rescue 9 ..... 2978	CHARLIE 1 ..... 23
Battalion 4 ..... 1370	CHARLIE 2 ..... 19
SPRINT 9 ..... 2365	CHARLIE 3 ..... 11
Station 10, 763 Oneonta	CHARLIE 4 ..... 60
Engine 10 ..... 1883	CHARLIE 5 ..... 33
Medic 10 ..... 3187	CHARLIE 6 ..... 0
Station 11, 3736 Youree, Engine 11 ..... 2156	Station 22, 2022 Southern Loop ..... 465

www.shreveportfire.org



Shreveport Fire Department  
263 N. Common Street  
Shreveport, La 71101

# 2014 Annual Report



## SHREVEPORT FIRE DEPARTMENT



### MISSION STATEMENT

*"The Shreveport Fire Department's mission is to deliver the highest level of emergency and non-emergency service to our community by protecting and preserving life, property, and the environment while providing support, encouragement, and motivation through professional development of the individuals within the organization."*

Ollie S. Tyler Mayor      Scott Wolverton Fire Chief      Brian A. Crawford CAO



### COMMUNICATIONS DIVISION

The Communications Division is the first and only fire communications center accredited by CALEA through its prestigious Public Safety Communications Accreditation Program. This accreditation is assurance for citizens that when they call 9-1-1 for help, communications officers are qualified and professional. Communications is the primary answering point for 9-1-1 in Caddo Parish and dispatch all Fire and EMS calls within the parish. In 2014, there were 394,045 calls to Caddo 9-1-1 of which a total of 38,595 events were dispatched for SFD and 10,715 events Caddo Fire Districts.

All communications equipment and fire station alerting systems for the Department is purchased, managed, and maintained by Communications IT Section. The IT section processed over 1500 calls for service and assisted in training Fire Operations personnel on pre-plans, incident reporting, and MDC Operations. Additionally, statistical analysis and incident reporting for the Department is processed within this section.

In this Division are 10 peer-driven committees who work with Communications Administration to maintain the division's standard of excellence. The men and women of the Communications Division work with one goal in mind and that is to provide the best service possible to external and internal customers.

### EMERGENCY MEDICAL SERVICES (EMS) DIVISION

The EMS Division is responsible for planning, development, implementation and clinical oversight of all Basic Life Support and Advanced Life Support medical care for the City of Shreveport. The division manages the Continuous Quality Improvement (CQI) and Performance Management (PM) section for the Department. The CQI/PM team reviews and analyzes system performance with the goal of improving patient care and reducing clinical risk. The EMS Division conducted system audit reviews on 1315 patient reports. Skills tracking by PM recorded EMS Operations performed 235 intubations, 106 King LT Advanced airways, 9,333 IV's and worked 313 Cardiac Arrests.

The Emergency Medical Services Division consists of the Chief of EMS, Assistant Chief of EMS, three EMS Officers, two Stock Clerks and an administrative assistant.

Currently, EMS operations has 10 paramedic ALS medic units along with two (2) EMS Supervisors who provide continuous field oversight and respond to all cardiac arrests and major incidents. EMS incidents accounted for more than 70% of the total fire department 9-1-1 requests with 27,030 EMS calls dispatched. EMS provided 15,392 emergency transports. The average response time for BLS care is 5 minutes, 50 seconds, and the average ALS care response time is 6 minutes, 58 seconds. A total 3,712 man-service hours were rendered to support 130 special service events last year.

### EMERGENCY OPERATIONS DIVISION

The Emergency Operations Division consists of Fire Suppression, EMS, Hazardous Material Response, Heavy Rescue, Water Rescue and Recovery, Special Technical Rescue, and Aviation Fire Rescue Task Force.

This division responded to 38,595 emergency calls in 2014. These calls included 1,219 fires (421 structural & 798 non-structural), 180 vehicle fires and 10 multi-alarm fires requiring extra manpower and equipment to bring the fire under control.

Each Fire Company is staffed with firefighters/EMTs or Firefighter/Paramedics and carry a minimum of Basic Life Support equipment to include automated external defibrillators (AED). Many of these companies can provide Advance Life Support with trained personnel and required equipment assigned. Three companies are Single Paramedic Rapid Intervention Non-Transport (SPRINT). These three SPRINT companies allow for rapid Advance Life Support Response and responded to 6,703 EMS incidents. The Department has 10 Medic Units strategically located across the city to ensure rapid response and transport for definitive patient care at the many hospitals available in the Shreveport metropolitan community.

Safety is our top priority. The Department has 83 company officers certified as Incident Safety Officers. These safety officers are utilized at all incident scenes to

ensure the safety of all firefighters and citizens. There were 37 work related injuries recorded in 2014, a 32% decrease from the previous year—resulting in a reduction in insurance premiums—saving tax payer dollars.

### FIRE PREVENTION DIVISION

The Fire Prevention Division is divided into 3 sections: Public Education, Inspections and Investigations. The Division is responsible for the prevention of injuries to persons and losses of property that are caused by fire and other emergencies.

The Public Education Section presented 313 fire safety programs to 15,532 attendees, distributed 14,224 fire safety pamphlets, conducted 7 fire and life safety drills and installed 454 FREE smoke detectors in area homes.

The Inspections Section performed 16,233 existing commercial building inspections; conducted 1,098 new construction inspections at different stages of completion; performed 292 plans reviews; and reviewed and approved 96 applications for permits as required by ordinance for different activities. Additionally, 56 citizen complaints were resolved and 469 special duty assignments were performed.

The Investigations Section investigated 247 fires, of which 66 were determined to be intentionally set fires. Investigators arrested 29 citizens for fire or explosive violations. The bomb squad responded to 4 bomb threats and investigated 17 suspicious items as potential improvised explosive devices.

### MAINTENANCE DIVISION

This Division maintains all fire and medical equipment with skilled mechanics to ensure the Department responds to all emergency and non-emergency calls as rapidly and safely as possible.

This Division is also responsible for the purchase and distribution of firefighter clothing, personal protective equipment and custodial supplies. Other responsibilities include auxiliary generators; fire equipment; EMS equipment; and building repairs for 22 fire stations and the Maintenance garage.

The Maintenance Division consists of the Chief of Maintenance, Assistant Chief of Maintenance, 6 Emergency Vehicle Technicians (EVTs), a Stock Clerk II, and an Administrative Assistant. More than 1,800 work orders were completed to assure front-line vehicles and reserve fleet remained operational.

The Division maintains a total of 200 vehicles including 29 Pumpers; 9 Aerials; 3 AARF vehicles; 3 Rescue vehicles; 15 Medic units; and more than 100 staff and auxiliary vehicles.

### TRAINING DIVISION

The Shreveport Fire Training Division continues its role of providing support and on-going training through hands-on instruction and dynamic lectures on topics relevant to the needs of the Department. In 2014, the Training Division accomplished its training goals in the area of EMT refreshers, Special Operations, Pump Operators, as well as a block of training in Conflict Resolution.

The Training Division with the assistance of other Department stakeholders successfully graduated 25 recruits in the 60th Basic Training Class. In addition to VFIS Driver Training, the Division utilized the state-of-the-art Driving Simulator to assist in reducing accidents and insurance rates. The Training Division is proud of the success attained through high rise drills and multiple certifications of Training Officers from L.S.U. Fire Emergency Training Institute.

The Training Division provided educational opportunities for the community and corporate partners such as Shreveport Police Department, SPAR, Southern University and Shreveport Green. The Training Division remains committed to providing competent and current training to assure the Department delivers the highest level of service to the citizens of Shreveport and to ensure that "Everyone Goes Home."



## 2014 STATISTICAL SUMMARY

Population Served . . . . .	200,327
Protection Area in Square Miles . . . . .	122
Number of Personnel . . . . .	575
Number of Fire Stations . . . . .	22
Operating Budget . . . . .	\$50.4 million
Capital Project Budget . . . . .	\$5.4 million

### Incident Types (% of total incidents responded to)

Total number of incidents . . . . .	38,595
EMS . . . . .	27,030 (70%)
Fires . . . . .	1,219 (3%)
Structure Fires . . . . .	421
Non-structure fires . . . . .	798
Vehicle Fires . . . . .	180
Multi-Alarm Fires . . . . .	10
Good intent calls . . . . .	5,049 (11%)
Service calls . . . . .	2,689 (7%)
Hazardous Material . . . . .	936 (3%)
False Alarms . . . . .	1937 (5%)
Severe Weather or Special Incident . . . . .	18 (1%)

### Incident Response Times

Average "Hot" (lights and siren) response . . . . .	6 min. 36 sec.
Response – Fires . . . . .	5 min. 35 sec.
Response – EMS . . . . .	6 min. 58 sec.
BLS . . . . .	5 min. 50 sec.
<5 minute criteria . . . . .	61.73%
ALS . . . . .	6 min. 58 sec.
<9 minute criteria . . . . .	97.54%
Average 911 call processing time . . . . .	0 min. 55 sec.

### Station Information

Busiest Fire Station . . . . .	Station-9 (9,472 incidents)
Busiest Engine Co. . . . .	Engine-4 (2,910 incidents)
Busiest Ladder Co. . . . .	Truck-7 (1,180 incidents)
Busiest Medic Unit . . . . .	Medic 4 (3,876 incidents)
Busiest Sprint Veh . . . . .	Sprint 9 (2,365 incidents)
Busiest Heavy Rescue . . . . .	Rescue 9 (2,978 incidents)
Busiest Battalion . . . . .	Batt. 4 (20,191 incidents)
Busiest Battalion Chief . . . . .	Batt. 4 (1,370 incidents)

### Fire Prevention

Fire Deaths . . . . .	1
Fire Prevention Programs Delivered . . . . .	313
Attendance for Fire Prevention Programs . . . . .	15,532
Smoke Detectors Giveaway/Installed . . . . .	454
Fire Investigations . . . . .	247
Commercial Building Inspections . . . . .	17,331

### Training

Training Hours . . . . .	600,000 +
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For more information about the Shreveport Fire Dept. visit

[www.shreveportfire.org](http://www.shreveportfire.org)

