

## **April 5, 2012 - SFD Recognizes “National Public Safety Telecommunications Week”**

*The purpose is to honor these dedicated men and women*

The honorable Mayor Cedric Glover, along with officials from the Shreveport Fire Department, Shreveport Police Department, and Caddo Sheriff’s Office will recognize our local public safety telecommunicators on **Monday, April 9, 2012 at 2 P. M.** in the Emergency Communications Center located at 1144 Texas Avenue.

When you think about public safety, you first think about law enforcement officers and firefighters but there is another group of public safety responders; these are the public safety telecommunicators. Since 1992, the second full week of April is recognized as “National Public Safety Telecommunicators Week”.

In 2011, there were nearly 369,000 emergency calls in Caddo Parish. Each one of these events required one or more telecommunicators to take the call, determine the location and type of emergency, dispatch appropriate law enforcement or fire personnel to the emergency, provide pre-arrival instructions to the caller, and provide field support to emergency personnel for the duration of the event.

The purpose of the national observance is to honor these dedicated men and women as the “unseen heroes” of public safety who are there for our citizens and our emergency response personnel.

If you would like more information about National Telecommunicators Week please contact Kathy Rushworth, Chief of Fire Communications at 675-2200. ###