

March 6, 2012 - Shreveport Fire Communications Division Accreditation Assessment

The accreditation process is voluntary and lasts for three years

A team of assessors from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) will visit the Shreveport Fire Department Communications Division from March 25, 2012 through March 28, 2012.

This team is composed of public safety practitioners from out-of-state agencies. They will examine all aspects of the Fire Communications Division policy, procedures, management, operations, and support services by reviewing written materials, conducting interviews, and visiting offices and other places where compliance can be witnessed and verified.

The accreditation process is voluntary and accreditation, if approved, lasts for three years with continued compliance to CALEA's state-of-the-art standards.

As part of the assessment, agency employees and the public are welcome to offer comments by telephone. The public may call 318-675-2235 on Tuesday, March 27, 2012 from the hours of 1:00 pm to 3:00 pm. Telephone comments are limited to ten minutes and must address the agency's ability to comply with CALEA standards. A copy of the standards is available for review at the Caddo Parish Emergency Communications Center, located at 1144 Texas Avenue, Shreveport, Louisiana. Anyone wishing to submit written comments about the Shreveport Fire Department Communications Division's ability to comply with the standards for accreditation may send them to the Commission on Accreditation for Law Enforcement, Inc., 13575 Heathcote Boulevard, Suite 320, Gainesville, Virginia, 20155.