



# Fire Chief's Welcome

I am pleased to welcome you to the Shreveport Fire Department website; a valuable resource for the residents and visitors to the City of Shreveport. The Shreveport Fire Department serves a 114 square-mile metropolitan area of northwest Louisiana with a culturally rich population of 204,000. The Fire Department is an innovative and diverse organization with 625 dedicated, loyal, and brave members. The department retains a Class 1 fire rating from Property Insurance Association of Louisiana (PIAL). We operate 22 fire stations from a \$46 million operating budget while providing various disciplines of labor including: fire suppression; EMS-ALS transport; hazardous material response; enhanced 911 communications; fire prevention and education bureau; arson investigation and bomb task force; heavy rescue; and aviation task force operations. In 2008 the department responded to more than 36,000 calls for service, of which more than 70-percent were medical in nature.

As you visit our web site you will find information about our services, employment opportunities, statistics, members, news briefs, as well as future projects we are working on to increase our overall effectiveness and efficiency in concert with the increased quality of life and living in Shreveport.

We are a vibrant and dynamic public safety organization, always looking for ways to improve our quality of service to the citizens and trying to project their future needs through consistent environmental scanning. We are committed to providing the highest level of emergency and non-emergency service possible at a level higher than the citizens expect while being fiscally responsible of every taxpayer dollar. Please let me know if you have any questions, comments, or suggestions on how this website or the Shreveport Fire Department can better serve you or your family.

Thank you for visiting our website,

*Brian A. Crawford*

Brian A. Crawford, Fire Chief