



Council Proceedings of the City of Shreveport, Louisiana

November 21, 2011

The regular meeting of the City Council of the City of Shreveport, State of Louisiana was called to order by Chairman Oliver Jenkins at 3:01 p.m., Monday, November 21, 2011, in the Government Chambers in Government Plaza (505 Travis Street).

Invocation was given by Councilman Corbin.

The Pledge of Allegiance was led by Councilman S. Jenkins.

On Roll Call, the following members were Present: Councilmen Rose Wilson-McCulloch, Jeff Everson, Michael Corbin, Oliver Jenkins, Ron Webb, Joe Shyne, and Sam Jenkins. 7. Absent: None.

Motion by Councilman Shyne, seconded by Councilman S. Jenkins to approve the minutes of the Administrative Conference, Monday, November 7, 2011 and Council Meeting, Tuesday, November 8, 2011. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Awards, Recognition of Distinguished Guests, and Communications of the Mayor which are required by law.

Awards and recognition of distinguished guests by City Council members, not to exceed fifteen minutes.

Councilman Shyne: Mr. Chairman, I don't want to call anybody's name, but there's a young lady who is sitting in the back with a green hat on. I'm so glad to see her down today, she's been absent from the Council Meeting for quite some time. I believe she's one of Mayor Glover's friends. She's one of my friends, and we're just glad to have you here. And Willie, I know you're the Mayor's cousin, so you're always welcome to come down.

Councilwoman McCulloch: Who is the lady in the green hat? You didn't say her name.

Councilman Shyne: Well, I really didn't want to call her name. I didn't know whether she wanted me to or not. You want to stand up and tell Ms. Rose McCulloch who you are?

Citizen: (Inaudible)

Councilman O. Jenkins: Does anybody else have any awards, recognitions or distinguished guests? Okay, then if not, Mr. Mayor, over to you for awards, recognitions and guests.

Awards and recognition of distinguished guests by the Mayor, not to exceed fifteen minutes.

Mayor Glover: Thank you Mr. Chairman. We have at least two. Mr. Chairman, I think we will certainly start by taking an opportunity to recognize one of (inaudible) the first time I remember seeing the gentleman inside the Chamber, and we certainly welcome his presence. He is one of our newly elected members of Shreveport, Bossier, Northwest Louisiana Legislative delegation, and since he's here, we will certainly afford him an opportunity to come up and formerly greet the citizens of Shreveport, Senator-Elect Barrow Peacock.

Councilman Shyne: Yeah, and Mr. Mayor, he looks so young doesn't he? Looks like a college kid back there.

Senator-Elect Peacock: Just wanted to wish everybody a happy Thanksgiving, and I look forward to working with this council, and carrying any legislation y'all might have before the legislature, I'll be glad to assist and help with and work together. I look forward to doing that.

Councilman O. Jenkins: I apologize, I didn't even see him out there.

Councilman Everson: I also would like to thank you for being so responsive the other week. I had an issue that I wanted to run by him that matter of fact, he was very quick to call me back and already on the job. So appreciate that.

Councilman Webb: Yeah, we're going to keep you busy.

Councilman Shyne: Again, our congratulations. You're a giant killer. That's good though.

Mayor Glover: Thank you Mr. Chairman, we want to thank Senator-Elect Barrow Peacock for being here today. We know that he has been an outstanding leader in this community over the years. Prior to his election, one who has been engaged and involved in lots of things, and we're sure that he's going to do even bigger and better and greater things, now that he is elected to the Louisiana State Senate. We want to extend our congratulations to him and all of the folks who now, come the second Monday in January of 2012 will be a part of this region's legislative delegation. We look forward to working with all of them, and Mr. Shyne, 80% success rate ain't a bad clip, so we'll take that one.

Councilman Shyne: There you go. That's exactly right.

Mayor Glover: Four out of five ain't bad. We are also delighted to be able to recognize all of those folks as I do at every work session and Council Meeting. We know that on Council Meeting days, we are joined not only by folks on U-Stream, but by Comcast as well and especially those who take time to find their way actually down to this Chamber. We expressed our appreciation and respect for them for coming out and having a chance to be able to see their government at work.

And also, we want to wish all of the citizens of the City of Shreveport a happy and hearty Thanksgiving. We know that there are just so many, many, many things for us to be thankful about throughout this region, throughout this city, throughout the state, throughout the country, and throughout the world. And to encourage everyone to get a chance to get together and share some positive time with family and with friends, and if the opportunity affords itself, please find a place to be able to serve. Veronica and I will find ourselves at our usual Thanksgiving (inaudible) and that's riding the canteen over at the Salvation Army on Thursday morning.

Councilman Shyne: I just might join you.

Mayor Glover: We would welcome your presence Councilman Shyne. Lots of good folks, some of whom are just simply down on their luck. We'll have a chance to be able to know that their city and that their region and a good God, a loving God fearing folks love 'em and care about 'em. And it won't be too long after that though that we'll wrap up those activities, go and spend a little time with family and friends, and then we'll settle in to watch the Cowboys handle the Dolphins as well.

Councilman Shyne: Y'all heard that, huh? Alright.

Mayor Glover: That's a conversation for another day. At this point and time though, Mr. Chairman and members of the council, we have two special individuals that we want to recognize here today, one of which who is expecting it, and another one who is not. And I'm honored to be able to invite my good friend. A young man who has done so much for so many for such a very long period of time, in fact before we get to the specifics of today, I have to recognize the fact that he for a very long period of time, almost three decades, Mr. Chairman served as a member of the Shreveport Police Department. One who garnered and earned the name for all the right reasons as 'Super Cop'. Because that's exactly what he was. And that's exactly how he served.

Councilman Shyne: Now we know who he is now.

Mayor Glover: But now, I'm especially delighted to say that is was the policing philosophy that we brought forth upon taking office in 2006 that we laid out and began to execute in the summer of 2007 under the leadership of then Chief Henry L. Whitehorn, that I believe allowed this gentleman to be able to manifest the full level and debt of his law enforcement gifts. And that is we went Mr. Chairman, from a time focused system of police management to an area focused system of police management. Which means we went from Shift Captains, day shift, evening shift, grave shift to areas. We took the City of Shreveport, broke it down to four quadrants, and we selected four captains. And we put those individual captains in charge of their quadrants, their areas of the city, 24 hours a day. And so they were responsible for each and every crime that took place within that particular area around the clock, 24/7, 365 days a year. Which made it possible for us to be able to measure exactly whether or not we were being successful, or whether or not we were falling behind. I'm proud to say that that system put a lot of stress of those initial four captains and the replacements that followed many of them. Because they had to step up and actually perform. What it resulted in however, are historic lows in crime for the City of Shreveport. As we stand here right now, we are in our second year of crime rates that are somewhere in 35, 36, 37 lows for the city as a whole. For one area captain, Mr. Chairman and members of the Council, of the original four who

survived. Who didn't have to be replaced. Who never got that call from the dugout that said we're going to send in a replacement. Who is one Captain David McDaniel. He served each and everyday as Area Captain for Area I until his decision to retire. And Lord knows I tried to talk him out of retirement. In fact, if I could have held that personnel action form, and have it make a difference, I would have done so. But he had not only the ability to stick out in that new system of accountability in terms of police management, he also achieved the greatest and most precipitous drops in crime within his area over the time that he lead and he served. And so first and foremost, I'd like for us to give an outstanding round of applause to an outstanding law enforcement professional who has served the city and the citizens very well. Mr. Chairman and members of the Council, people of Shreveport, part of what made Captain McDaniel such an outstanding law enforcement official was not just the fact that he was very intelligent highly educated man who was dedicated to his job, but also he had such an extensive and has such an extensive network and connections with individuals who within the various communities that he was responsible for policing and supervising. Not only within those communities, but throughout the entirety of the City of Shreveport as a whole. And here is the reason why. The National Youth Sports Coaches Association includes more than 3,000 communities and approximately 2,000,000 volunteer coaches who have been trained through this service. So it is a major honor to be selected as coach of the year from such a large and prestigious group. The award is presented annually to a special individual who embodies everything that a volunteer coach should be about. Including placing the emotional and physical well-being of players ahead of any personal desires to win. This person has to be a role model, be enthusiastic, possess a thorough knowledge of the techniques and rules of the sport they're coaching and understand that they have a unique opportunity to make a positive impact on so many other parts of a child's life. The man we honor today is a 1978 graduate of what has been known as Northeast Louisiana University, and a former member of the already stated, of the Shreveport Police Department. Joining the ranks in 1981 as an officer, and eventually moving up to Captain. Also twice applied for and was amongst the highest scoring individuals for Chief of Police. His outstanding work with SPD, not withstanding is clear that his true passion is working with boys and girls and teaching them that winning is a bonus and not a priority. He and his assistant coaches Nicole Jackson and Corey Nowell, have conveyed this message to the many, many youth that they have coached over the years. We look forward to having him, although he's retired in his capacity at the Police Department, this is one that we don't think will be leaving anytime soon. Mr. Chairman, members of the Shreveport City Council, citizens of the City of Shreveport, I am so very proud to introduce to you our own David McDaniel, the National, I repeat 'The National Youth Sports Coaches Association 2011 Coach of the Year'. And all those good folks who are here with you, bring 'em all up, lets introduce them so everybody will know who they are. We've got our good friend Fred and Rod up here taking pictures. On behalf of all that you've done, and I know what you've accomplished comes with a great big (inaudible) and everything else, but it is my great pleasure to present to you on behalf of the City of Shreveport, this Mayor's Award of Excellence in recognition of your accomplishment as being named the 2011 Youth Sports Coach of the Year.

Captain McDaniel: Thank you sir.

Mayor Glover: Alright. Please address the Council and the City of Shreveport, and introduce these good folk with you.

Captain McDaniel: Members of the City Council, Mayor, distinguished guests and citizens of the City of Shreveport. I thank you all for allowing me the years of service. I had, as the Mayor said elation in my career and career goals in law enforcement. When I got the same (inaudible) in my elation with coaching the kids in the area, and a special change for my community. I wanted to start with the little people, who I watched change. Little Caesar, little quarterback by the name of little Mike, most interceptions. This small guy cut twice, cause he was too small to play. A little girl named Day-Day. Now I have to say that name Day-Day because she is named after me. I am her uncle. Her name is Daveon, I wouldn't have named her that. A big little boy named (inaudible) just become a monster on the field, and it was his first year. And I just know, and I'm just distinguished by how far he came in simply a year. Finally, my wife (inaudible) McDaniel, my big sister, 50 years, she made me. People came along and already was serving their country so much, stepped up and said Coach, can I help was Corey Nowell. (inaudible) Air Force Base. But when I talk, I'm going to make this simple, I want to first thank, I would say to my wife, I want to thank the coaches and the people that helped me mentor kids along with my family that supported me, (inaudible) along with identifying himself, but one of the first persons that pulled me aside and watched my stride as a coach, was now Mayor Cedric Glover. A young man grew up on the Cooper Road, used to come over to our house, used to come over to the 'Y', I was just (inaudible) down in Lafayette. That was just roll with it for me. And I watched how he worked with the kids, and how helped me to (inaudible) them and how they became assets to this communities, and we watched them progress in management, sales, and politics and other forms of action. So I have (inaudible) with pride, I'm glad I could be a small part. My wife doesn't like this statement that I'm nobody. We did not (inaudible) with these kids, and really good at it is, I come from right where they were. I remember playing baseball, make this very short. In the neighborhood, you go to Mooringsport, and kids would say something simple like (inaudible), left hand. Never owned a glove. Catching the ball with the left hand, tucking that (inaudible) and throwing that ball. Never bought a glove until I was 33 and I taught myself to catch with a right hand glove when I was coaching kids. So, it's a great life. I teach the kids to strive for self esteem, self policing, self wisdom, and the only thing I want to say, and it's very short, it's not a world where kids in the more of a drawn in situation, we're not as responsible with them as they were with me. We got guidance from all types of people, Black, White, Green Yellow, everybody helped me. So I'm trying to give as much guidance as I received, as much help as I received, a return to my communities, and I thank SPAR, I thank the Mayor, I thank the Council and I thank the City of Shreveport for giving me these opportunities. That's as best I can say. Thank you.

Mayor Glover: Mr. Chairman, members of the Council, before Coach McDaniel sits down, and I know he may want to offer even some comments on this, but since he took us back more than 20 years, that I have to actually call the names because they say as long as you are remembered by those who love you, then life continues for you, then I've got to call Carl Survine was the man who introduced the two of us and connected us. And Carl is no longer with us, but he managed to make sure before the Lord ended up bringing him home that Coach McDaniel and I got a chance to know each other. And he was able to develop a deep and abiding friendship and respect for each other. So, in honor of Carl Survine and his great life and legacy of work, and contribution to the city, I'm honored to be able to stand here today with this man.

Councilman Shyne: One of my students off the Cooper Road. Carl was one of my students, I'm not going to say how long ago, off the Cooper Road.

Councilwoman McCulloch: In the '70s, back in the '70s.

Mayor Glover: It was actually '69 Councilwoman McCulloch.

Councilwoman McCulloch? In '69?

Mayor Glover: Back in '69 at Linear Senior High School.

Councilman Shyne: Mayor, how I'm going to put my age back, and you all doing all this Rose? Umph, umph, umph.

Mayor Glover: Thank you, thank you Coach. Thank you Mr. Chairman and members of the Council. And certainly I remember 1969 being a graduate of Linear Jr. High, when it went from being a Junior Senior High to just a Senior High, one of the things that was left behind by the legacy of Carl Survine was a bench in the school square, with a plaque that was engraved and left behind by the class of 1969, of which if memory serves correct - - -

Councilman Shyne: I believe your sister might have been the Homecoming Queen.

Mayor Glover: Well now - - -

Councilman Shyne: Well now, not that I was back there. I just read that. Because that would make me older than what I am.

Mayor Glover: Well now the late Carl Survine, was the Class President of the Class of '69. My sister Rosalind Glover Bryant, however was the first homecoming queen for Green Oaks High School, 1971-72, 40 years ago this very year.

Councilman Shyne: Well now, it wasn't that long ago, what was it 20?

Mayor Glover: You were still student teaching then Mr. Shyne.

Councilman Shyne: Oh yeah, there you go. Dale, you see that? Can't be nice to your friends.

Mayor Glover: Mr. Chairman, members of the Council, all who are watching and who are gathered, this next recognition goes to again, one of our own. We have one amongst our midst a current, not yet retired, and hopefully won't be for a very long time, employee of the City of Shreveport who has received a state wide recognition. I'm going to ask that Shelly Ragle, to join me. Assisting us and both calling up, one Patrick Wesley.

Councilman Shyne: That's why Patrick got on a tie today.

Mayor Glover: He's wearing the tie today because we told him to be here for Coach McDaniel's recognition. He didn't know he was going to get recognized. Patrick Wesley Mr. Chairman and members of the Council exemplifies the type of folks working in Shreveport Parks and Recognition Department, because he's all about getting the job done. When Patrick's on the job, there won't be a lot of fanfare or much confusion, just a well organized event that you know will run smoothly. But today, we'll shake things up just a bit and add a little pomp and circumstance to Patrick's work life. The LAHPERD stands for Louisiana Association for Health, Physical Education, Recreation and dance. Probably an organization that Mr. Shyne is probably a merited member of.

Councilman Shyne: That's right.

Mayor Glover: The organization was created to improve the quality of life for the people of Louisiana through health, fitness and recreational activities. Each year, it selects one professional who sets himself apart from his peers by making contributions that go above and beyond the call of duty. That proud honoree this year of the LAHPERD is our very own Patrick Wesley.

Councilman Shyne: You need to have Lloyd Thompson down there with you. Because that's your partner.

Mayor Glover: In recognition thereof Mr. Chairman, I am very proud to present to Patrick, this Mayor's Award of Excellence for his outstanding work, and in recognition of being honored by his peers from across the State of Louisiana.

Councilman Shyne: I know Shelly helped to make him what he is.

Mayor Glover: Make some comments to the Council?

Mr. Wesley: Happy Thanksgiving to everybody and I'm so proud to be a part of this great city, most importantly, this great department. Shelly does a great job leading us, and (inaudible) is outstanding and it's all about people like Coach McDaniel and the kids that he's been serving. We're so proud to come to work everyday to provide a service. So again, thank you for your support.

Councilman O. Jenkins: Thank you.

Mayor Glover: And as yet again, another example of the kind of outstanding work that all of these folks do, both our staff as well as our volunteer coaches. We have yet another outstandingly successful Jr. Independence Bowl this past Saturday. Football games played from the early afternoon on well to the early evening. From the 7-8 year old age range, all the way up to the 12-13. So all of those who participated or were a part of that effort today, please stand up and let us give you a round of applause as well. Thank you Mr. Chairman, thank you members of the Council, at the appropriate time, we have a presentation to make with regard to the water situation as well, and we'll take your direction in terms of when you all want us to make that. Thank you Mr. Chairman, thank you members of the Council.

Communications of the Mayor relative to city business other than awards and recognition of distinguished guests.

Councilman O. Jenkins: Barbara, I'm assuming that you - - -

Mr. Sibley: Ms. Featherston?

Councilman O. Jenkins: Yes.

Ms. Featherston: Just wanted to come back and kinda give you an update of where we are with the billing system. In addition to some Council questions and some things that had come across. We are continuing to work through the few little bugs in the system. For example last week, we were running into an issue where the system was freezing up. This is a software problem, they fixed it in a timely manner, and we're not having those problems. We've been continuing to get a large number of calls into the Customer Service lines. We have done a number of things to try to help with those calls. Unfortunately, it's not enough. We're limited to the number of folks that we have. We have added a rollover line so that people who are on hold for a certain period of time will at least get a voice mailbox where they can leave their name and number, and we have one person dedicated to calling those folks back the next day. Then it's kind of a learning curve as we found out just the end of last week, that when we were calling people back, the caller ID was not showing City of Shreveport, so if people were screening their calls, they weren't picking them up when we were calling them back. That's been fixed today. So we're continuing to take care of some of the problems as we find them. We have our phone system set up so that when you call into Customer Service, you have an option of going to the automated line, if you know your account number, and are just looking for some information on looking to pay online with a credit card. The bulk of the website for paying online is up and running with the exception of the new link or the one time check payment, that is not running yet. We are still working through some issues. We want to make sure that it is completely tested. We were very hopeful to have that complete by Thanksgiving, and it doesn't look like that will be the case. We do want to make sure that it is done and tested before we bring that up online. So we don't have other issues. Last week, we went through the system and we did water shutoffs, which we had put on hold to be cautious and make sure that we weren't cutting off someone's water that shouldn't be cut off. We had a lot of those to do. There were almost a thousand that were to be cut off. Most of those were done. The rest are on hold until after Thanksgiving, since we don't do water cuts at the holidays. We did have some folks call after hours and say 'Hey, you cut my water off, it wasn't supposed to be cut off'. And again in an abundance of caution, we went and turned the water back on, to find out the next day that those really should have had their water cut off. But called after hours, the folks were not able to determine the status of the bill, and again in an abundance of caution, we're trying to make sure that we don't do anything that we're not supposed to do. We're getting anywhere between 800 and 1,000 phone calls, voice mail messages, emails into the system. We have a total of 14 positions. Only 12 of those are filled, and we have two or three of those folks that are either answering the emails or the voicemails, in addition to other tasks associated with the new billing system. So at any one time, we have probably nine folks that are actually actively answering the phones. And when you have a thousand calls a day, it's a lot of phone calls. Some of the calls are very easy, you know they just want some information. People want to say that they've paid their bill. The one

good thing about this system is when folks are paying the bill at some of their satellite sites, we're getting that information that day, and we're able to update the system. So people who are used to calling in their receipt to make sure their water doesn't get cut off, they don't have to do that anymore. We are actually - - - every two hours pulling that information from the satellite offices, and we're able to put that in the system to have more of the real time update on water bills. Again, we're trying to work through the call volumes. We do have the two unfilled positions. We have those hires ready to go I think next month, we start the training with those. We're again, a little short-handed in trying to do what we can to manage these phone calls. We've had some comments about the website, and we look at the website, the information on the website, we're continuing to make changes as people make some comments. I know that we made changes just this morning to highlight phone numbers, to add email addresses for customer service. Please send those comments in. We're not always the best at looking at things that we look at over and over and over again. Sometimes it's sort of right there and you just don't see it when you're used to dealing with it, it's helpful to get those comments from folks. We are still looking at making some again, changes to the website, we're working on the fix for our online payments for the one-time checks, and we're hopeful that those will continue to evolve and those will be posted on the website as well. We've had some questions about the online payments. And basically when we signed up with the new system, we added a couple of options which are to pay by credit card or debit card. And that is through a new vendor and so there is a fee that's associated with that. They also had the ability to do the one time check, the same as we will have in the future. But there is a fee associated with the vendor site. And as soon as we have the new link to the city site, where you can pay one time, or pay by bank draft, we'll let everybody know. Again, we're working on that as quickly as possible. One other issue that keeps coming up, and hopefully I'll be able to kind of clarify is the sewer calculation. And everybody has questions about sewer calculation. There's been a little bit of some changes on some folks bills, they've seen an increase of basically half of thousand gallons on some of their bills and are wondering why that was happening. The new water billing system basically rounds everything to an even thousand gallons. Under normal rounding convention, if it's 10,500 that gets round to 11,000. If it's 10,200, that gets rounded down to 10,000 gallons. Our winter month calculation takes the four winter months as November, December, January, and February. It drops out the highest month, and it drops out the lowest month. So it's averaging two months. When you have those rounded numbers, as far as usage, and you divide that by 10, you're either going to have an even number, or it's going to be some number in 500. 500 rounds up, and so that's what people are seeing is that round up of 500 gallons. It won't round down because it's divided by two and it's an even number, so it will always be that 500 gallons. Keep in mind that basically we do this to make sure that people aren't billed for water that does not go into the sewer system. Some municipalities either bill the entire month and a lot of municipalities just bill a percentage. So even in the summertime there are some municipalities that will say your sewer bill is always going to be 25-50-90% of your water bill. But we don't think that that's fair. A lot of folks, some folks will use a lot of water in the summer, and some folks won't. We feel that this is a very fair system. We don't think that it's - - - we feel that between all of the rounding that everything will work out in the end. We're getting into the months where we going to start billing more of the actual consumption, then do those calculations all over again for next year. So that's the new billing system and software, the way it rounds, and the numerical convention. If it's a five, it goes up. If it's below a five, it goes down.

Councilman Webb: Thank you Mr. Chairman. When you say recalculating - - - I know right now, presently the sewerage rate is set according to your water usage in the months of June and July. And that sets the tone for the entire year. That's what - - -.

Ms. Featherston: No, no. It's the winter months. We don't use the summer months, because in the summer months, you could have folks that are doing a lot of car washing, doing a lot of lawn watering.

Councilman Webb: Well, I was told the months of June and July.

Ms. Featherston: Oh no sir. No sir. People would have very sewer bills if we did that.

Councilman Webb: I thought maybe that was the reason why mine was so high.

Ms. Featherston: No, the calculation is in

Councilman Webb: That must be a new category.

Ms. Featherston: It's November, December, January and February.

Councilman Webb: Four months?

Ms. Featherston: Four months. However, the highest - - - after those four months, the highest month and the lowest month are dropped out of the calculation.

Councilman Webb: Okay, and you take that average and that sets the total usage.

Ms. Featherston: Average of the two other months. Yes sir.

Mr. Sibley: And Mr. Webb, we'd just simply note, the citizen always gets the lower. Especially during the summer months of actual usage for the winter average.

Councilman Webb: And City officials get the highest.

Councilman Shyne: I just have one. Barbara there's nothing wrong with giving the doubt to the citizen if it's a cutoff notice. You know I'd rather for us to err on the side of the citizen.

Ms. Featherston: And that's what we have been doing. We have been doing that, like last week there were probably about 30 folks that called after hours. They were turned back on. In a review the next day of their payment information, they were all should have been shut off. Even one of the customers hadn't paid since May. But again in an abundance of caution, we're trying to make sure that we're not putting anyone out that has already paid their - - -

Councilman Shyne: Right, the reason why I said that, I had a lady call Dale this morning who had been away from her home with her daughter because she had had surgery. And her water bill had

gone up to \$100 or something and she'd just gotten back home, and a guy was sent out to cut it off because she had a cut off notice. But she had paid it, and but when she got her water bill, she was still charged for the cutoff notice. And Dale, I don't mean no harm, because I know you're a very powerful individual, she said 'Well Councilman, you know you need to correct that'. So I had to explain to her that I didn't have the authority to do it, but I knew a gentleman who did. And so Mr. Sibley, in a very kind way, I gave her your name and number. And I said, if you call Mr. Sibley, he's a very kind man. And he will - - - I said, but you need to have your facts, you know.

Ms. Featherston: And that's where you know, if people would - - - when we get messages into the system, we have again, when you call customer service, if your wait is more that 10 minutes, you're automatically rolled to voicemail. Please leave a name and number so we can get back. We have a designated person that's calling folks back. So you will talk to someone. The same with the phone number that was set up, I think it's 7950. 673-7950. It is a voicemail box, well call. A Customer Service Rep will call you back, and just have the information and they will work with you on whether if it's a billing issue, a misread, a shutoff notice, payment plan, or even just basic information about your account. But please if you will call water and sewer, if you call the Mayor's office, everyone is taking those messages and forwarding those to Customer Service, so they can call them back and respond appropriately.

Mr. Sibley: And if I may Mr. Chairman, just to follow up on Mr. Shyne's point, anyone who has an issue with cutoff, that's a priority for us. And even if there is a doubt, we'll generally hold it until we have an opportunity to look at it. The other thing we wanted the citizens to really understand, the volume of calls is so high, and it's the ones we're trying to respond to most expeditiously, are those that involve service. The cutoff, a turn on, or something like that. A lot of people are calling because they want their bills, what I call audited. Calls are extremely high this month, or we want to look at it. Those may take us a couple of days to get back with them because obviously, we're trying to focus on the ones that are in danger of losing water, or they may have a leak or something like that. So, as Barbara indicated, it's important for the citizens to leave the information. They may not speak with a person immediately, but we will know that we will get back with them. I think a lot of people that called the past couple of days with several issues have had those issues resolved, and we'll continue to work with them on a case by case basis. We're also Mr. Chairman, like for the citizens to know as it relates to cutoffs, you know as will sometimes happen when you have a system with a few glitches, there are those who may let's say take advantage of that opportunity, as Barbara pointed out. We had several people who said, 'Hey, mine was not cut off correctly,' when in fact it was. But we still turned them back on, audited their situation and turned them off. But to anyone out there who has a cutoff notice, it is very important that they know, they need to take care of that. Because cutoff notices don't come out the day your bill is due. There is some lag time there. There's been some letters there, there's been some information there, so at this point, we don't want anyone to just expect an amnesty of sorts, you know everything the system is working, everything is back on track, and again if they have a notice, please address it. Even if that means calling us and saying hey I need you to talk to me, whatever, but don't sit and just think we're going to turn it back on without some review of that situation.

Councilman O. Jenkins: Okay, well since we're on that, so if I receive an extraordinarily high bill, okay? And I call into the system, I leave my name, nobody necessarily gets back to me, call the Councilman and what have you, they either don't have the resources to pay \$600 water bill, and nobody's gotten back to them, what are they to do at this point? Do they sit on their hands and hope they don't shut their water shut off notice, or you know just have to cut off the water themselves?

Mr. Sibley: Actually I think what has been happening has been working. On those what I call extreme situations, they're either brought to my attention or they're brought to the department head's attention, and we've been trying to address those, so if the Council Members get a notice like that, because obviously some people are calling the system, then they're calling the Mayor's office, they're calling my office, or they're calling you. So we're getting some degree of duplication, but on those, if there's something that really needs our attention and they haven't gotten a response, if they contact you, you contact me, or they contact me, we'll take care of it.

Councilman O. Jenkins: Okay, what is the definitive response from the city that they know their off the hook at the moment, or it's being studied. Is it an email, a phone call, a letter? When do they know - - - okay, I don't have to do anything about this, because somebody in the system knows it, and is doing something about it. And before I can pay it they're going to get back in touch with me to let me know.

Mr. Sibley: They'll either get a phone call, and now that the system has email capability, or an email. But they will hear from somebody saying we're looking at that, don't worry about it, or hear (inaudible) if they don't, they really need to call back, and I will say, call my office.

Councilman O. Jenkins: I know he's got some, and I've got some. At least on my end, that's their kind of issue. They know I know about it, and they know I've sent an email to the system or made contact, but what they don't - - - they haven't necessarily gotten anything back around to them from the city saying, 'We're looking into your issue, or don't pay this bill until we send you another whatever, whatever'.

Mr. Sibley: Well what I'd like to do Mr. Chairman is get with you after this and get those names. I know some of the ones we've dealt with in Mr. Corbin's district, the other districts, that I've called them back and talked to them about it, but I'd like to get those names just so we can make sure. Because those are the ones we're trying to deal with. Those that are big issues, that are immediate issues, that involve people getting cut off, like people with bank draft situations who perhaps didn't have the new account number, they're concerned about automatic drafting, or the case where we had someone with a five-figure bill, that was afraid was going to be drafted, and they let us know in plenty enough time that we were able to get that worked out. So, I'll get with you after the meeting if you'll share those names, we'll make sure. Cause the only way we really can tell that they haven't gotten a response, I will say, contact my office just to make sure that we've gotten the attention to the right folks. Cause that's the situation that as far as I know, we've addressed those.

Ms. Featherston: And we have again when people leave a voicemail, we're getting a response back from Customer Service Rep that they called and left a message, or they did not get in touch with anyone and they call us back multiple times. Again, I'm hopeful that some of that situation is fixed. It was coming up weird on caller ID, and they didn't want to answer the phone. But please, if you don't get - - - if you don't talk, if you leave a voicemail, and you don't talk to someone, please call again. Because we are physically calling everyone back. Make sure it's a number that you'll be at, or a number that you can easily be reached, or if you have an email address, that's even easier to get a response. But part of the problem that we've seen in the Customer Service Reps are actually calling people back, and not getting an answer. And call them back a second time and still not getting an answer.

Mr. Sibley: Mr. Chairman, we'd also like the citizens to know they still have the option to pay downstairs, they still have the option to pay on the remote sites, and one of the things that Barbara mentioned earlier, that we think is very important, before when they paid at remote sites, and not a city hall site, they actually had to get their receipts and call it in, and there may be a day or two lag between it, now that window is very narrow. So it's pretty much the same day. So if they go and pay at a remote site, we'll capture that information a whole lot quicker. And so those options are still available, and they work better. At one point on the website, the fee that's associated, and Barbara please clear this up if I misspeak it, the fee that is associated with it generally for a one time situation. If people go in and set up a draft or continuing, that fee doesn't apply. So we'd ask them to be really careful when they go on the website, and when they access the information, understand we only charge them very, very specific situations, and as soon as we get the link up for people who used to pay a singular bank draft, they are not charged under the old city system. We are putting that back into play, and that's what Barbara references we hope to have up before the holidays are over. And so there's several options out there for the citizens to pay their bill and get recorded more quickly than it has in the past.

Councilman O. Jenkins: Now what you're saying and I hope this is true, if somebody was able to pay prior in a certain methodology without receiving any fee, that methodology will still be available to them?

Mr. Sibley: That's correct in terms of the bank draft that they did for (inaudible) basically - - -

Councilman O. Jenkins: So even the one time bank draft - - -

Mr. Sibley: If they used the merchants system for debit, credit or one time draft, they'll be charged a fee. Prior to that, if they did a draft they were not charged a fee, just using the system and that's the alternative that we've recreated for the citizen, so that option is still there.

Councilman O. Jenkins: Okay, so that option is coming back.

Ms. Featherston: It's coming back and we were hoping to have it ready by Thanksgiving, and it is not. It's a really complex deal and keeping in mind that our old billing system was actually designed, created and programmed by our IT department, it was easier to pull that data out of that data base and those tables. Now we're dealing with a proprietary software where we're trying to

pull that same data out to populate a website, and so it's just taking a little bit more work and coordination between us and the software manufacturer to make sure that we have the correct information that's being pulled. So when people pay their bills to that one time bank draft on the new city link, that it is correct.

Councilman Corbin: Barbara, customer service wise, what hours are customer service people working right now?

Ms. Featherston: We are working from 7:30 to 5:30. We have folks - - - what they try to do is they try to stagger, so we don't have the whole 12 people obviously working 7:30 in the morning, they come on and then mid morning, everybody is to be (inaudible), and then of course lunch breaks, we have to stagger those people as well through the lunch, and then we go into the evening. Again, we are short by two. We have the positions filled, they will start the first of December, and there'll be some training involved for those two positions obviously. In addition, the new billing system, there are some additional functions that some of the CSRs are currently doing, that we are looking at having other folks do that work as part of the billing, so the functionality of just answering phone calls and doing work orders on those phone calls will be strictly that job description. But we're working through that with some internal staffing issues right now.

Councilman Corbin: And I've gotten a lot of calls about the one time fee as well from constituents who don't have the luxury of knowing how much money is going to be in their bank account on a certain day. And if we're moving in the right direction there, that's good. I don't know how many phone lines we have coming in to the water and sewer customer service number.

Ms. Featherston: I believe it is 14 or 16.

Councilman Corbin: I know that I call it two or three times everyday. And for the past three weeks, I've never gotten through. And I don't know if that's a phone line issue, but to hear that if people are on hold longer than 10 minutes, they go to an automated response so they can leave their information, I think a lot of the citizens can't get through to begin with. So, I don't know if our phone carrier could help us with that somehow, to make sure that all those lines are working properly and are routed properly. And I guess the other thing I have to say, because I have background with systems like this, is was all this new to us the day we went live? Did we not understand how the mechanics of the system were going to work, and anticipate some of the problems?

Ms. Featherston: I don't think that - - - we've had a few bugs with the software, and I don't know that there is anything - - - I don't know. We've had the volume of calls has increased some. It hasn't increased significantly, but it has increased some. There've been a lot of questions about - - - I go through when we get the voicemails, we have someone separate from the Customer Service side actually pulling that information off, so we're not tying up a customer service rep to pull those messages off. I take a look at those, and just kinda see what the general issues are. A lot of them are very standard issues. I'm calling for the water service, I'm calling to report my receipt, I did pay, please don't cut my water off. A lot of questions about the bills themselves. We've had some issues on the meter reading that we're addressing with regard to this business involved new meter

reading equipment as well. And we are having some issues with some of the meter reading, which is a lot of the questions, my bill is too high. And we're addressing those as well. But the types of questions in, I don't think we were anticipating the time it takes to answer those questions, the CSRs are taking longer to be able to go to the different streams and answer those questions, which means that that line is locked out for that much longer. The average duration of the phone calls has increased from what it was previously. So I guess we were not quite expecting that. And we weren't anticipating some of the responsibilities that some of the CSRs are doing as far as the actual billing of the system. Making sure that reads are correct, doing the actual adjustments when we find that there is a misread or an overread. They're doing a lot more of that, and so I'm very hopeful that things are going to get better. We were bringing, we had the two staff positions posted, and bringing those folks online will help considerably.

Councilman Corbin: Have we gone to a complete city wide billing cycle now with the new system?

Mr. Sibley: Almost.

Ms. Featherston: We think another week, week to ten days.

Councilman Corbin: I would think that would help.

Ms. Featherston: Right, that's going to help tremendously.

Mr. Sibley: And just to give you a little more, there are some things that I know Barbara, and I wanted to take a moment if I may, to the Mayor and the Council, and thank Barbara. Barbara is really in the engineer's office, and we've tasked her to help manage this. She's done a great job. A couple of things she can't say that I will say. 1) Mr. Corbin, the system that we have is not the system that we originally envisioned. There is a long story behind that that involves the vendor and pay and all that, but there's some things that we're gradually doing. What we're trying to do now is just get through getting it installed. We talked about training with you guys in budget session. One of the things that we're looking at is when we have to revamp job descriptions and job titles and job duties because this system has presented some things that before just weren't apart of the city's, I think they call it (inaudible) system of doing things. Another part of it is a mistake that was made in this process, one of the mistakes that was made in trying to get this system in is that step where you stop and look at how this system is going to impact the existing system was never really done in a setting where all the players that were involved the changes that were coming. A lot of what has happened with our CSRs and our guys downline, has only happened within the past 30-60 days when we really had to get focused and get 'em all in there to start to work on some of these issues that started to pop up. So one of these things that we were going to do something like this again that certainly would need to be done up front, is to map out those processes and show how this new system is going to impact those processes and everybody from CSR to Supervisors, to departmental folks, to related folks would have a better understanding of what's coming. So we have a very progressive training program planned. As soon as we can get the system in, and as Barbara said get all our people in place, and we really expect that you know within three or four months, everyone see everything settle down. The volumes will reduce, the automated system will

work better, the citizens will be more accustomed to them, the fee issues will be resolved and we'll see the system flow a whole lot better. Just to go back to the point of the folks with extreme problems, I would say that they call the customer service line and don't get through, please call my office. There is another number on the website. My number is 673-5084. That way we can be sure and take care of those situations that are most pressing.

Councilwoman McCulloch: Some of the complaints that I got from my constituents had to do with how the meter was actually being read. And as a result of maybe getting back with the water department, there were some mistakes made with maybe one or two digits. Does the new system have a method of tracking employees actually that are actually assigned to reading the water meters?

Ms. Featherston: In addition to the phone lines, we have a new phone system which is going to allow us to track our customer service reps. The meter reading also will be similar in electronic means that will allow us to track how the performance of our employees. And we will be looking at that very closely to make sure that everybody is doing what they need to be doing.

Councilwoman McCulloch: So you're actually able to identify the employees that are actually reading the meters?

Ms. Featherston: Yes. We have each employee has their own mobile device to read meters with, and so that data is downloaded into the system.

Councilman O. Jenkins: Hold on a second. Good question. I thought that was contracted out, the meter reading system.

Ms. Featherston: No, we have - - -

Mr. Sibley: For about two years.

Ms. Featherston: Yeah, we've had - - -

Mr. Sibley: Five years ago.

Ms. Featherston: It's been a while. No, the City of Shreveport has it's own meter readers.

Councilman Shyne: I think that was good Mayor, when you brought it back in house.

Mayor Glover: That would have all transitioned between 2007-2008 Mr. Chairman, members of the Council.

Councilman O. Jenkins: The remote electronic reading capability, I guess the technology was contracted out, but now there's no service contracted associated with that.

Mr. Sibley: That's only for the commercial. Now one other thing that this system does that we think is going to be very, very helpful from a management point of view, and I think we shared this before, is that it allows us to track the CSR. How long they're on the phone, how long the calls take, how long the wait is between 'em and we're analyzing some of that data now, seeing what adjustments we need to make in terms of staffing and how we schedule people. Because it is very revealing when you start looking at how long calls take, how long people wait, how many people are actually on those lines. So I don't think Mr. Corbin at this point that it's issue in terms of the lines. I think it's more some things we've just got to work out in terms of staffing and training and our personnel.

Mayor Glover: Mr. Chairman, members of the Council, I would add to what Barbara and Dale have already said as well. They and the rest of the staff have been working pretty hard to try and address these issues, unfortunately I want to say that this I think is just simply a big part of what happens when you find a city that is attempting to take the technological (inaudible) that we are attempting or are taking rather in this particular situation. I think I've heard you all even comment about this time last year, and you were still amazed that the City of Shreveport still uses Novell as opposed to (inaudible) or they were still Data Processing instead of IT when I got here five years ago. And unfortunately, that's an aspect of government as a whole is that we tend to lag behind in many respects, the private sector in terms of the utilization of technology. But to the credit of our staff and to the credit of the City Council, and you all as well, and you all supported us so far, we are attempting to push this process forward. But unfortunately it comes with as my good friend Jerry Jones refers to as 'that law of unintended consequences' that you sometimes don't have the ability to see when you start a process. But when we moved towards this automation in terms of our meter reading and changing how we do our billing and what have you, we knew it was going to be fraught with some challenges. We are working as you all have heard detailed very hard to get 'em all worked out. The good news is, is that it's ultimately going to put us in a position to be able to do a better more effective, more efficient job. In fact with regard to the meter reading component of it. Mr. Chairman, as you mentioned when we came on board not only with the meter reading being contracted out, the contractor and current subcontractor. And so we were paying over and over for that particular service, and not necessarily getting very good service, and with very limited accountability. And so at that time, Councilwoman McCulloch, we didn't know who was going to your house to read your meter. It could have been a convicted felon or any number of things, because those individuals were not even City of Shreveport employees, and we didn't know anything about their background and what have you. We brought that back in. We saved those dollars associated with that, but then we also made the decision that we would move towards an automated process. And we have completed, would it be fair to say about - - -

Ms. Featherston: 3200

Mayor Glover: About 3200 of our high end, high volume users whose meters have been replaced with state of the art, automated meters that will now give us a more accurate, more complete indication of what their actual levels of usage have been. And I think you maybe heard Councilman Webb say, and he's one of the returning council members mention that part of what we're trend up is a high level of revenue based upon the fact that we now can more accurately determine what the actual usage is from those meters based upon the fact that these now are new

state of the art meter reading systems depend on an actual physical person going out to open up that case and peer down into it and read that dial, where they can tell us at any given time and second for that matter exactly how much water has flowed through that meter over a given period of time. And so we're being able to now see more accurate readings which means more accurate revenue coming in from those. But it's all a part of an effort to try and upgrade the way in which we operate in this area, and as they say if you're going to make an omelet, you got to break some eggs. And we're in the process of breaking those eggs. But once it's all said and done, we think we'll be in a pretty good place.

Councilwoman McCulloch: So am I understanding that you really don't have employees that actually read the meters?

Mayor Glover: Yes, we have City of Shreveport employees that now read the residential meters, those are still residentially. But - - -

Ms. Featherston: The commercial meters are currently still read manually. We have the information coming in to what we call read center. We are still working on doing an audit of those meters to make sure that those are all correct. We're bringing that data in and we're comparing it over the next couple of months with the manual reads, to make sure that something didn't get logged into the system at a different address. And so we want to be again, abundantly cautious that with these larger meters in particular, that when you get that reading, that it will be your bill. So we are bringing that data in through the radio systems through those transmitters, but we're taking a couple of months to check those reads with the manual reads to make sure they are within reason, to make sure they're accurate.

Councilwoman McCulloch: Well I was just curious because I mean like any other job, you want all employees to know that there is a system of accountability. And I think it's so important that those persons that are actually reading the meters will know that they're going to be accountable for what it is that they're actually reading and reporting, and presenting regards to the residents water bill.

Councilman O. Jenkins: Okay, thank you.

Mr. Sibley: Thank you Barbara, thank you Mr. Chairman.

Mayor Glover: Mr. Chairman, before you wrap up here, I'd like to make one additional announcement and will do so again at the end of the meeting as well. That's for the sake of being able to share this information with our citizens. But this coming Wednesday on the 23rd of November, at 9:00 a.m. in the Shreveport Convention Center, the City of Shreveport along with the Parish of Caddo and the North Louisiana Economic Partnership, we're going to be co-hosting a US-China expert to outline trade challenges and opportunities for Northwest Louisiana. And that presentation is going to be done by better known as Erin Ennis, who is the Vice-President of the United States China Business Council. She'll offer some timely analysis of trade opportunities between the US and China and their impact on business, government and finance at a free presentation, this Wednesday again, November 23rd at Shreveport Convention Center. Erin is one

of the premiere experts on US China business relations. She has worked with and for everyone from Henry Kissinger to former Senators John Breaux to the Clinton Administration. Again, she is now the single Vice-President for the US China Business Council, and she has some insight and some understanding of issues and opportunities and challenges facing the US and Louisiana. China happens to be the No. 1 destination Mr. Shyne for Louisiana exports, and she is a Shreveport native, a Caddo Magnet High School graduate, and she has made herself available to come and talk to us about China trade opportunities for Northwest Louisiana, and we're certainly delighted that she's agreed to do so, and look forward to hopefully having a few folks who will come out and share in that this coming Wednesday morning. Again, it's at 9:00 in the Red River Room at the Shreveport Convention Center. There is no charge. All you have to do is show up, bring a notepad with you, and take some notes and listen to our own resident (inaudible) expert from this area, obviously now she lives in Washington, D.C., on US China business relations, Ms. Erin Ennis of Shreveport, LA.

Councilman Shyne: Mr. Chairman, excuse me, but didn't our distinguished mayor, the Honorable Keith Hightower and Dale, don't get your hopes up, and his CAO take a trip to China? I'm trying to think of what year it was. Now Rose, I don't want to make it too far back, cause I know how you all are, going to age me but didn't he, if I'm not mistaken, didn't he and the CAO a few years back take a trip to China?

Mayor Glover: I know that Former Mayor Hightower in fact go to China, I'm not sure if staff (inaudible) attended that trip as well.

Councilman Shyne: Well you just took all the air out of Dale's balloon. Okay.

Mayor Glover: But (inaudible) did make that trip along with Mayor Hightower, also Mr. Shyne if you will remember, about two years ago, that I was invited to visit China.

Councilman Shyne: That's exactly right.

Mayor Glover: As a guest of the Chinese government. Did not actually cost the City of Shreveport anything whatsoever. I flew myself and a delegation of other mayors from across the country.

Councilman Shyne: Did you take Dale with you?

Mayor Glover: No, I took Veronica with me.

Councilman Shyne: Okay then. Dale, you done missed it.

Mayor Glover: They insisted I bring the 1st Lady.

Councilman Shyne: They didn't want him.

Mayor Glover: They didn't want him, they wanted the 1st Lady. And the first time Mr. Shyne I ever got mistaken for Shaquille O'Neal.

Councilman Shyne: That's pretty good Mr. Mayor. If they could have dunked his money on you.

Mayor Glover: Well if I'd stayed long enough, I might have had a chance to try out for a Chinese League. But it was a very positive trip, we made some good connections there and had a chance to speak with Erin Ennis over the years about that and we continue to work with the folks at LED down in Baton Rouge about the foreign international opportunities for this region. In fact, we have been visited in the last two years by several Chinese companies that have come to look at the General Motors operation, others have come here because of the film industry. We have at least one local business man now, who is flown to China at least once a month to do business with one of the companies that he connected with through the Mayor's office here in the City of Shreveport. So the truth of the matter is whether we like him or not, the Chinese folks are going to be a significant major economic player in the coming decade. So we at least better get to know them, and know them well. And so we look forward to their presentation on Wednesday. I hope it will be helpful and insightful for business folks here throughout the North Louisiana region.

Councilman O. Jenkins: Okay, so anything else on Dale side for city business? Okay.

Reports:

Property Standards Report (*Res. 7 of 2003*)

Councilman O. Jenkins: Does any member have any questions or concerns for Property Standards at this point? Okay.

Revenue Collection Plan & Implementation Report (*Res. No.114 of 2009*)

Surety Bond Forfeitures Report (*Res 238 of 2010*)

EMS Transports Report (*Res 239 of 2010*)

Public Hearings:

1. Proposed 2012 Budget Ordinances (Continued from November 8, 2011)

Councilman O. Jenkins: Okay, the public hearing on November 8th was continued until today to allow additional comments. The public hearing is now open. We have one request to speak at this point. So, if there are no objections, the Council would like to recognize Ms. Nettie Brown.

Ms. Nettie Brown: (City of Shreveport, Water and Sewerage) And I did get your customer, Ms. Cary, she said you told her to call me.

Councilman Shyne: That's right, I sure did.

Ms. Brown: I got her fixed up.

Councilman Shyne: Thank you.

Ms. Brown: How y'all doing.

Councilman Shyne: Dale, that was alright, huh?

Mr. Sibley: That was alright.

Ms. Brown: Anyway. I really enjoyed this meeting today, everybody's been so positive. And you know the (inaudible) situation, how do you show how strong you are (inaudible) situations. Cause what I'm getting ready to talk about has a little something do to with incentive. The title of my - - - I recently attended a professional growth class put on by the HR dept. The topic was "conflict resolution". In that class the term fair or fairness was described as not an absolute term but subjective to the perception of the sender and the receiver, based on their outlook, experiences etc. More to the point of why I'm here today. My review of the method that the 2% longevity pay is meted out to the Civil Service employees (Fire and Police) and placing by myself as the receiver and the sender, for the life of me I could not find the fairness to all the other employees. Facts: There is in place a legislative mandate that firepersons with less than 23 years of service are get a 2% longevity pay adjustment. However, there are some 110 firepersons with more than 23 years of service that also receive this annual adjustment. They have an average salary of approx. \$85,000. The adjustment is also given to about 500 policepersons with approx annual average salary of \$45,000. This is great. The other employees which include the Classified, whom I represent and the unclassified support persons are not given this same consideration. The classified persons include those that handle the garbage collections, grass and ditch maintenance, recreational activities, data management like our IT department, city bill paying and collections and from my shop providing safe drinking water, and most of the time, the taste is still good. We do every thing else for the citizen customers other than safety aspets. All are important jobs which by the way, we are utilizing a diminished capacity right now. You know the study they a few years ago, we paid \$1.5 (million), and they said we had too many people. And they said that if we cut our and cross-train (inaudible), we cross train, if we cut back on the workforce with more work for less people. The unclassified support persons include people like those sitting in this room. They gather information that help you to give presentations and give you accurate information to share with your citizen/customers. Those people like the Council people and they also, those people from fire that support the fire and policemen. This is just for the record since you already probably know this. This does not seem fair to me. If fair is not a good term, let's replace the word fair with the word consistent. All or you have either had children of your own or known others with children, right? Think about it, what kinds of situations would this lack of consistency cause in a family setting? Or if this type of lack of consistency was a norm in your daily activities, based on where your district is, how would you explain this to your constituents? They wouldn't like it, right? Nor would you, right? I'm not going to come in here and give you a problem without giving you some solutions, some suggestions. I can't tell people what to do. I can always try, but I'm going to tell you for every situation there are solutions. I have just two suggestions that may help to alleviate this unfairness or lack of consistency for your consideration. Use some of the \$7.7 million dollars that has been transferred from Riverfront development to give a 2% cost of living to all employees that are (inaudible), or option 2, since some of the council have a special sensitivity regarding

those with lower wages, such as solid waste employees (there are others who make even less than they do); give a flat fee of say \$1200.00 dollars across the board. This will not impact the amount of money you got in reserve to help you do what you gotta do. I decided I wasn't going to talk about this until I was out front before the meeting, and a lady told me couldn't buy a gallon and a gallon of gas. I said, my God, we better do something. Please consider that this is going on the fourth year that no earned merit pay has been paid even though it was suggested that if we did the reduction in the workforce, employees could earn more money, the cost of living is much greater than 2%, there have been some increase in the cost of insurance for us, the retirement system has some proposed changes that will have an impact on those not in fire and police that are in the system. Finally, we are all very thankful to have employment in the same manner that you are very thankful to have us as employees. Thank you. Any questions, comments? Did I do it? Thank you.

Councilman O. Jenkins: Okay, does anyone else like to make any comments with regard to city budget ordinances? Seeing no additional speakers, the public hearing is now closed. We now move to a public hearing on Ordinance No. 138 of 2011.

The Chairman read the following:

2. Ordinance No. 138 of 2011: Adopting the 2012 Downtown Development District Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

Councilman O. Jenkins: The public hearing is now open. I believe there is a presentation from the Downtown Development Authority. At this point, if there are no objections, we'd like to recognize Ms. Liz Swaine.

Ms. Liz Swaine: (Downtown Development Authority) I heard that this was going to be a short meeting, so I put together a very short 50 page power point.

Councilman O. Jenkins: Wow, that's right in line.

Ms. Swaine: It's fair, but I would not do that to you. Good afternoon, Council Members and Mayor and Mayor's staff, and Council Staff. I am very happy to be here, my name is Liz Swaine, the Executive Director of the Downtown Development Authority. And I am presenting our 2012 Budget as requested by Julie Glass on Council Staff. And we are happy to make this presentation to you. Just to let you know that our budget and our program of work, which you received probably about a month ago, and has many more details than this presentation will have in it. But I do not want to go over every single detail in here today. That our Board including Sherrika Fields, and Sherrika is back there. She is our Secretary on our DDA Board, unanimously approved this budget in August at our August meeting of this year. And I will start, and if you have any questions, please stop me, and we'll see if this technology is going to work today. I have a terrible time with technology. The Downtown Development Authority and all of you probably know this, that it was established by the Louisiana State Legislature in 1978. We, our biggest source of income is an \$8.34 (million) Ad Valorem Tax which is collected only in the Downtown Development District. And that was approved by the voters in 2002 for 25 years. So that ad valorem tax is good until the year 2027. This is the Downtown Development District. I know that

you've seen this map before if you were doing a Rorschach test with what animal this looks like, would be hard pressed to determine what it is. But basically our eastern boundary is the Red River, our northern boundary is just a little bit north of the Convention Center. It goes down N. Common Street, over to Pete Harris, comes back sort of along Interstate 10, and then goes meandering down sort of along Marshall Street and then over to Stoner. Our mission statement for the Downtown Development Authority is to basically try to be all things to all people downtown in terms of development. To work with the government, to work with the city, with the parish, with all of our governmental entities, to work with our private developers to try to find all initiatives. Support and to aid and encourage private development and promote and coordinate public development. Our board members, we have a wonderful board. Our Board Chairman is Sam Voison, Shreveport Convention Center. Terry Moore, who works with Merrill Lynch, he's our Vice-Chairman, Sherrika Fields is our Secretary, and then board members are Karen Courtman, Shaerez Henderson, John Hubbard and Jeff (inaudible). This is how the Downtown Development Authority is set up. Administratively, we have three fulltime, and one part time employment. In our ShrevePark Division, we have two fulltime administrative staff and four parking patrollers. And those are the gentlemen you see wandering all over downtown, writing the little \$10 tickets and that money comes back into the coffers of the City of Shreveport. And then Streetscape, which is tasked with keeping downtown clean and nice looking. We have a supervisor and six crew members. Our Downtown Development Authority Budget, our 2012 projected revenue is \$1.45 (million). Of that the (inaudible) share comes from that ad valorem property tax. That's \$763,000. Another \$612,000 comes to the city for contracts for services. That's with the Streetscape contract, and the ShrevePark parking contract. Our 2012 projected expenses are \$1.43 (million). So you can see a net income of \$16,000. The Downtown Development Authority 2012 budget funds a number of different entities making what we believe is a positive difference in downtown Shreveport. We fund Cohabitat. This is the (inaudible) of three years we will have given them in 2012, \$160,000 as seed money for all of the work they're doing with that incubator type work space on the Riverfront. We support Artspace yearly, we support the mounted patrol yearly. We support Streetscape, and this is in addition to the money that we get from the City of Shreveport. The City of Shreveport professional services contract for Streetscape is \$250,000 a year. Yearly, the DDA also puts in money on that. Because the \$250 (thousand) is never quite enough. There are always additional issues that we encounter. This year was a particularly bad year because of the drought. A lot of trees died. So we're going to be digging deep to replace trees. We've got some equipment needs and potentially, you see the asterisk there, we believe that we'll be supplementing that contract to the tune of \$38,000, potentially more. The location where we currently house our Streetscape division on Cotton Street may not be available to us next year, and so we have to look for another place for them to live. So we are factoring in some additional money that we may have to spend next year. We put money into an event called Unwind Downtown which brings people into downtown, we believe the more people who come downtown, who see what we have to offer, the more will come back, and the more that we can leverage that for additional events. We fund many grants for activities. We're funding a retail coop in 2012, and again we have a downtown line item. In addition we fund Christmas lightening, and for the first time in 2012, we'll put what we consider to be a substantial amount in a fund, we're calling emerging opportunities. There are a lot of things going on with the city right now. Everything from Shreveport Common to the Red River District potentially, the rejuvenated and opened again for business in a big way, the start of this year. So we wanted to have a little bit of money available if there is something that we don't

see on the horizon right now, or may not have budgeted right now that will have a place to find some (inaudible) for them. The DDA is involved in a number of different issues and initiatives downtown. And this is just a few of them. We're involved in historic preservation and adaptive (inaudible), trying to save these wonderful old buildings that we have downtown. We're involved in the advisory committee for Shreveport Commons and really trying to kick that off and get it going. The Red River District, we've been working with SPAR on that advisory committee. We've been working with the homeless coalition. Representative Jenkins, I know that that's very near and dear to your heart, and we want to be a part of the solution, to finding answers for that. With B-4 Zoning, which is all of our downtown. The Riverfront Development Fund with funding the locations that are correct and then finding the development money for multi-level parking. That is so important for downtown. If we don't embrace the need for additional multi-level parking downtown, potentially we could lose some of these wonderful historical buildings. The Slattery building, 17 stories and no parking. The Johnson building has no parking. The Rubenstein's building has no parking. The Lang building has limited parking and we're working with the city on street level parking as well. We're involved in downtown programming, Artspace, Cohabit, the Robinson Film Center was a DDA initiative early on. The Edwards Street Pedestrian grant, we're working with SPORTRAN and with SPAR on that. With bike racks to make downtown a more pedestrian friendly place to be. And of course through Streetscape, making Downtown a cleaner place through all of the things that we offer through our streetscape contract. And then downtown residential, making downtown a 24 hour true with work/play space. Additionally, we're applying for a \$400,000 EPA Brownfield's Grant. And that is due next week, and hopefully, we'll be successful on that. That will allow us to actually do three environmental remediations for developers who want to develop downtown. And again, we promote downtown, we work to identify partnerships and bring them together, enhance and improve security through the mounted patrol efforts that we have. We also take part in legislative action. This past year when the historic tax credit looked like it may be on the bubble, it might not pass, we engaged full force to go down and show our legislators exactly what that meant to downtown, and we hope to enhance downtown through all kinds of different meetings. We have an e-blast that's very popular. We use a lot of social media, if you're on Facebook, you see the DDA is always posting things about Downtown on Facebook. So that is our 2012 Budget presentation. I tried to keep it short. Did I hear somebody clap. I swear I thought I heard somebody clap when I said keep it short. All of the details in very minute detail are a part of your Program of Work. You have that. If you have any questions that you may have a later date, please let me know. I'll either come back to the Council, or respond to you via email. Are there any questions of any of you.

Councilman O. Jenkins: Thank you.

Councilman Corbin: Good presentation.

Councilman Everson: Thank you Liz.

Councilman O. Jenkins: Is there anyone else here who would like to make any comment concerning any item contained or omitted from Ordinance No. 138, the Downtown Development District Budget? Seeing no additional speakers, the public hearing is now closed. Mr. Thompson?

Councilman Shyne: He just closed his office.

Adding Items to the Agenda, Public Comments, Confirmations and Appointments.

Adding legislation to the agenda (regular meeting only) and public comments on motions to add items to the agenda.

Public Comments (*In accordance with Section 1.11 of the Rules of Procedures*)

Ms. Stacy Brown: (Shreveport /Bossier Convention and Tourism) Mayor, Council. I appreciate you allowing me to come before you today to talk about my 2012 Budget for the Shreveport/Bossier Convention Tourist Bureau. You should have received the full information in your packet. I just wanted to give you a brief update on tourism and what's happening in Shreveport/Bossier. Shreveport/Bossier is second only to New Orleans in the number of visitors that we receive, and also in the number of hotel rooms available throughout the state of Louisiana. As many of you know, 2010 was a banner year for tourism and the hospital industry in Shreveport Bossier with the Haynesville Shale. Also the booming film industry. Both have fairly well decreased in 2011. We have also added a number of hotel rooms to our market over these last couple of years. In fact now, compared to 2009, we have 114,000 more room nights sold, so the responsibilities have increased significantly over the last couple of years. Year-to-date as of the end of September, hotel and lodging occupancy is 68.3%. That is down, a little over 11% from the year before, however, it is still up from 2009, and it is the highest in the state of Louisiana. So we are still very strong, though down from 2010. We share with you our programs for effectiveness. We studied the national and local trends, and we work with an outside industry consultant to really look at our program of work, what's been successful, what we need to tweak, and there are some new things on the horizon that we need to accommodate. Some of the highlights for 2011 include a (inaudible) accreditation, that is an accreditation program for the Destination Marketing Association International. It is a very high level where we must meet 83 different standards. We passed that with flying colors, and it shows that we are on the cutting edge of programming and accountability for convention and tourist bureaus. We were also along with Shreveport Assembly and Recreation inducted into the Amateur Softball Association Hall of Fame. We appreciate their assistance with bringing the ASA meeting here back in 2010. It was their best successful ever, and so we were inducted into their Hall of Fame. So we appreciate all the City's help with that. Especially Shelly and Patrick. Also we were just notified by Conventions South Magazine that we're going to receive the 2011 Readers Choice Award as a favorite meeting site by meeting planners. For the bureaus exemplary professionalism. One of our new initiatives this year has been the Rendezvous on the Red. It was a special downtown initiative. We worked very closely with the Downtown Development Authority, as well as a number of other participants to put on what we call Rendezvous on the Red. It was a special programming time where we promoted all the festivals and events that were happening especially in April and May. It was extremely successful and all those programs during those time saw an increase in attendance. So we brought it back to the fall and had more (inaudible). We were promoting not the Rendezvous on the Red, but the Bi-Centennial Program. Another thing we did because a lot of our business in 2010 was from the Haynesville Shale land the Film Industry, those weren't necessarily people that were going to be going to our attractions. We also found that most of our attractions are small non-profits and they

saw budget cuts from many of their former funders, such as the cities and the state as well as many of their grant opportunities dried out. So we wanted to provide them with so more information on how to do things a little bit different, and where to go after some additional funding, and make their money go further. So we brought in Randal Travel Marketing to do some secret shopping. They went to all of our attractions, just as a visitor would do. They looked at how they were visible from the outside, what were their hours of operation, how did they greet visitors when they came in, what was their interpretative, or how did they interpret their displays and things for the visitors coming in. Randall Travel Marketing maintained (inaudible) market, sat down with each of those that participated, talked to them about things that they could to change their appearance a little bit, maybe adjust their hours, ways that they could interpret things a little better for visitors, and make themselves more attractive and many of their suggestions were implemented immediately. We also provided some additional educational opportunities, such as Media Buying on a Shoestring Budget. That was presented last month, this month a Special Social Media 101 on how to promote your attraction through social media. We also have coming up for next year a special one on grant writing as well as an interpretation, and how to interpret your visitor resources better. An airline advocacy with another special promotion this year we worked this year successfully with Vision Airlines and Allegiant to help promote the low cost carriers. We've also been working with the airport to make sure that visitors know and locals as well how to get those best air fares. Did you know that this last Friday, I got an airfare watchdog report that you could go to Denver for \$190 round trip from Shreveport. So there are some great deals out there, you just have to be an educated consumer. So we're trying to get that across through some radio and some other marketing techniques to let our visitors know within the region that they can come and fly Shreveport airport. Our proliferation this year has gone extremely well, we already have mover than \$7,000,000 in PR value, and some of you may have been watching Dancing with the Stars the other night and saw a little bit on Shreveport/Bossier. We were able to provide that footage as one of the contestants was from Shreveport. (Inaudible) such as these we develop our destination by taking an active role in supporting our infrastructure, streets in participation with our attraction. I am a strong believer in partnership and working together and we have several programs that we work together with the Louisiana North is a coalition of 29 parishes that we started a couple of years ago. For that we do receive funds from the State of Louisiana as well as all of the participating parishes, and we're able to promote together in a number of ways and make everyone's money go further. We also have the Holiday Trail of Lights and that is a marketing coalition, now the cities all in Louisiana, we used to have some Texas partners. We kinda changed things around a little bit. We have some great dollars available from the State of Louisiana if we have all Louisiana participants, and we appreciate Mayor Glover coming to our lighting ceremony over at the Louisiana Boardwalk this past Thursday. So we've been able to change quite a few things as far as we're changing our marketing strategies as the world changes, being a lot more socially online. The major changes in the budget this year are largely due to increased roles in the sports marketing. The staffing, sales and marketing information's budget for the sports are within the bureau's regular budget. We have a budget that is outside of that and you'll see that on the page right before our regular budget, and that is the Sports Commission account. That is where we will put all of our bid funding, and the things that we'll work cooperatively with the cities and the parishes on. Of course the Bassmaster Classic is coming up in 2012, and you'll also see our budget for that and our program as well. The Convention and Tourist Bureau has exercised very sound fiscal and business planning as well as responsible budgeting. And once again, we have received a

clean audit for the 11th year in a row. So we're very proud of that. I will be glad to answer any questions that you might have or go into further detail.

Councilman O. Jenkins: I just have one. Interesting to see that you show the Caddo revenues increasing and the Bossier revenues decreasing.

Ms. Brown: We have seen a little bit of a shift as we had more hotels now in Caddo than we do in Bossier. You will see Bossier's increasing a little bit over this next year with the new properties coming online. So we have seen a little bit of a shift there.

Councilman O. Jenkins: Yeah, I was really talking about the 2012 forecast. For Caddo to continue to increase and the Bossier one to decrease.

Ms. Brown: Right, and some of those budgets Bossier will actually not come in as high as budget this year. Caddo will be a little bit over. Some of it is an adjustment in actual (inaudible).

Councilman O. Jenkins: Okay, anybody else have any questions? Thank you Stacy.

Ms. Brown: Thank you very much.

Mayor Glover: Stacy before you leave, Mr. Chairman? Members of the Council, I do believe one milestone either has been reached or soon will be reached with regard to the Shreveport Bossier Hotel/Motel market, and that is - - -

Ms. Brown: Almost.

Mayor Glover: Almost? We are now the second largest in the state. We have surpassed Baton Rouge in terms of most number of hotel/motel rooms and we are very close to our magic 10,000.

Ms. Brown: And we are very close to 10,000.

Mayor Glover: And that is anticipated with one of the openings I think that will take (inaudible).

Ms. Brown: I don't think this next one will do it, I think it will be the following one. But I'll check that number when I get back. (Inaudible) 10,000 hotel rooms in the Shreveport/Bossier market.

Councilman O. Jenkins: Fantastic. Thank you. Okay, I don't have any other requests to speak, No confirmations or appointments to be considered today. Consent Agenda, there are no items under Consent Agenda for introduction. Mr. Thompson, lets continue to items to be adopted.

Confirmations and appointments: None.

Consent Agenda Legislation.

To Introduce Routine Ordinances and Resolutions

Resolutions: None.

Ordinances: None.

To Adopt Ordinances and Resolutions

Resolutions:

The Clerk read the following:

RESOLUTION NO. 265 of 2011

A RESOLUTION AUTHORIZING JEANNE MAYO HILL HITE AND JESSE LEE HITE LOCATED AT 318 WILDOAK DRIVE TO CONNECT TO THE WATER & SEWER SYSTEM OF THE CITY OF SHREVEPORT AND OTHERWISE PROVIDING WITH RESPECT THERETO.

WHEREAS, Jeanne Mayo Hill Hite and Jesse Lee Hite have agreed to secure all permits and inspections required by the Shreveport Comprehensive Building Code. Said party having submitted a petition for annexation to the City of Shreveport, and having agreed to fully comply with the regulations of the City of Shreveport in connection with said property, all as set forth in Section 94-1, et. Seq., of the Shreveport City Code. Said request and petition are attached hereto.

BE IT RESOLVED by the City Council of the City of Shreveport in due, regular and legal session convened, that Jeanne Mayo Hill Hite and Jesse Lee Hite be authorized to connect the structure, located at 318 Wildoak Drive to the water & sewer system of the City of Shreveport.

BE IT FURTHER RESOLVED that if any provisions or items of this resolution or the application thereof are held invalid, such invalidity shall not affect other provisions, items or applications of this resolution which can be given effect without the invalid provisions, items or applications, and to this end, the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that resolutions or parts thereof in conflict herewith are hereby repealed.

Councilman Corbin: Mr. Chairman, Malcolm has a map to show us as with past legislation. This is a property in the Wildoak Subdivision.

Mr. Stadlander: Right and this is the property right here that we're looking to connect.

Councilman Corbin: And as done in the past, this is one where we will approve, hopefully approve the connection today, hopefully if you vote with my recommendation, and they will not be able to connect until infrastructure is placed in the subdivision.

Councilman Shyne: I'll second that.

Read by title and as read, motion by Councilman Corbin, seconded by Councilman Shyne to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Ordinances: None.

Regular Agenda Legislation

Resolutions on Second Reading and Final Passage or Which Will Require Only One Reading

The Clerk read the following:

1. **Resolution No. 211 of 2011**: A resolution accepting dedication for Overbrook Court and Valencia Court in Esplanade Unit 3, Lake District and otherwise providing with respect thereto. (D/Corbin) (*Postponed November 8, 2011*)

Mr. Thompson: There was some discussion about postponing this.

Councilman Corbin: I'd like to table this.

Councilman Shyne: Okay, I'll second that.

Read by title and as read, motion by Councilman Corbin, seconded by Councilman Shyne to table. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

2. **Resolution No. 260 of 2011**: A resolution approving the 2012 Downtown Development Authority Program of Work and otherwise providing with respect thereto. (*Postponed November 8, 2011*)

Mr. Thompson: This can be adopted, but you may want to save it do it and with the DDA Budget. We cannot adopt the budget today.

Councilman Everson: And so what we had discussed is postponing this until the next meeting, which is what I'd like to do make a motion to do.

Read by title and as read, motion by Councilman Everson, seconded by Councilman S. Jenkins to postpone until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

3. **Resolution No. 263 of 2011**: A resolution authorizing the Mayor to execute a donation agreement between the City of Shreveport and Cottage Ridge, L.L.C., hereinafter called "Owner" and acting herein through Alex S. Mijalis, Manager, for the private water and sewer main

extensions and related facilities to serve Cottage Ridge Subdivision, Unit 1, Phase 3, and to otherwise provide with respect thereto. (D/Corbin)

Mr. Thompson: Mr. Chairman, this is one of the items where we have advertising issues and this needs to be postponed.

Read by title and as read, motion by Councilman Corbin, seconded by Councilman McCulloch to postpone until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

RESOLUTION NO. 264 OF 2011

A RESOLUTION APPROVING THE 2012 BUDGET FOR THE SHREVEPORT-BOSSIER CONVENTION AND TOURIST BUREAU AND OTHERWISE PROVIDING WITH RESPECT THERETO.

WHEREAS, the Shreveport-Bossier Convention and Tourist Bureau is required to submit its annual budget to the City of Shreveport for approval.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Shreveport, in legal session convened, that the Shreveport-Bossier Convention and Tourist Bureau budget for 2012, a copy of which was filed with the Clerk of Council on November 14, 2011, be and the same is hereby approved.

BE IT FURTHER RESOLVED that the Shreveport- Bossier Convention and Tourist Commission, acting as the governing body for the Bureau, is hereby authorized to adjust individual line items within the approved 2012 budget, provided that any adjustment which increases the total budget shall require the approval of the City Council.

BE IT FURTHER RESOLVED that if any provision or item of this resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items or applications which can be given effect without the invalid provisions, items or applications; and, to this end, the provisions of this resolution are hereby declared to be severable.

BE IT FURTHER RESOLVED that all resolutions or parts thereof in conflict herewith are hereby repealed.

Read by title and as read, motion by Councilman O. Jenkins, seconded by Councilman S. Jenkins to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Introduction of Resolutions (*Not to be adopted prior to December 13, 2011*)

The Clerk read the following:

1. **Resolution No. 266 of 2011**: A resolution authorizing the Mayor to execute an agreement allowing Petrohawk Energy permission to traverse City rights of way for purposes of laying a temporary water line to allow completion of a gas well, and otherwise providing with respect thereto.

Read by title and as read, motion by Councilman Shyne, seconded by Councilman Webb to introduce Resolution No. 266 of 2011 to lay over until the next regular meeting.

Councilman S. Jenkins: We did clarify on this the source of water was going to be something other than the Red River.

Councilman Everson: Correct.

Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Introduction of Ordinances (*Not to be adopted prior to December 13, 2011*)

The Clerk read the following:

1. **Ordinance No. 143 of 2011**: An ordinance enacting Section 2-4 of the Code of Ordinances relative to standards for the submission of plans to the City of Shreveport including electronic submission and to otherwise provide with respect thereto.

Read by title and as read, motion by Councilman Everson, seconded by Councilman S. Jenkins to introduce Ordinance No. 143 of 2011 to lay over until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

2. **Ordinance No. 144 of 2011**: ANNEXATION – TAG NO. 11-05: Am ordinance enlarging the limits and boundaries of the City of Shreveport – A 9.995 acre tract of land lying south of Bagley Road and East of East Kings Highway and adjacent to Riverbrooke Subdivision, Unit Nos. 3 & 4, located in section 37 (T17N-R13W), Caddo Parish, Louisiana, and to otherwise provide with respect thereto. (*Public Hearing to be held December 13, 2011*) (D/Corbin)

Mr. Thompson: The administration has asked that this be removed from the agenda.

Mr. Sibley: That's correct Mr. Chairman.

Read by title and as read, motion by Councilman Corbin, seconded by Councilman O. Jenkins to remove Ordinance No. 144 of 2011 from the agenda. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

3. **Ordinance No. 145 of 2011: ZONING APPEAL – C-81-11**: An ordinance amending Chapter 106 of the Code of Ordinances, the City of Shreveport Zoning Ordinance, by rezoning property located on the east side of Fern Avenue, 400 Feet north of Business Park Drive, Shreveport, Caddo Parish, Louisiana, **from R-1D, Urban, One-Family Residence District, to R-3, Urban, Multi-Family Residence District** and to otherwise provide with respect thereto. (D/Corbin)

4. **Ordinance No. 146 of 2011: ZONING – C-80-11**: An ordinance amending Chapter 106 of the Code of Ordinances, the City of Shreveport Zoning Ordinance, by rezoning property located on the south side of McCutchen Avenue, 266 feet west of Mansfield, Shreveport, Caddo Parish, LA **from B-1, Buffer Business District, to R-2, Suburban, Multi-Family Residence District**, and to otherwise provide with respect thereto. (E/Webb)

5. **Ordinance No. 147 of 2011: ZONING – C-82-11**: An ordinance amending Chapter 106 of the Code of Ordinances, the City of Shreveport Zoning Ordinance, by rezoning property located on the west side of East Kings Highway, 1,116 feet south of Jackson Square Boulevard, Shreveport, Caddo Parish, Louisiana, **from R-1D, Urban, One-Family Residence District, to R-3, Urban, Multi-Family Residence District**, and to otherwise provide with respect thereto. (D/Corbin)

Read by title and as read, motion by Councilman O. Jenkins, seconded by Councilman Corbin to introduce Ordinance No(s). 145, 146, and 147 of 2011 to lay over until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Introduction of Ordinances (*Not to be adopted prior to December 27, 2011*)

The Clerk read the following:

1. **Ordinance No. 148 of 2011**: An ordinance authorizing the execution of a concessions contract with State Fair of Louisiana and Ed Campbell Concessions Co., Inc., and to otherwise provide with respect thereto.

Read by title and as read, motion by Councilman Shyne, seconded by Councilman McCulloch to introduce Ordinance No. of 148 2011 to lay over until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Ordinances on Second Reading and Final Passage (*Numbers are assigned Ordinance Numbers*)

Mr. Thompson: Mr. Chairman, we have several ordinance all of which need to be postponed because the time period for advertising has not yet been met.

Councilman Shyne: So moved Mr. Chairman to be postponed.

Mr. Thompson: That would be 138, 139, 140, 141 and 142

1. **Ordinance No. 138 of 2011**: An ordinance adopting the 2012 Downtown Development District Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

2. **Ordinance No. 139 of 2011**: An ordinance amending the 2011 General Fund Budget, appropriating the funds authorized herein, and otherwise providing with respect thereto.

3. **Ordinance No. 140 of 2011**: An ordinance amending the 2011 Capital Improvements Budget, appropriating the funds authorized herein, and otherwise providing with respect thereto.

5. **Ordinance No. 142 of 2011**: An ordinance amending and replacing Section 90-198, Maximum Limits on Specific Streets, and otherwise providing with respect thereto.

Mr. Thompson: Mr. Chairman 141, Mr. Jenkins might have another motion for that.

Councilman S. Jenkins: Yes I do. I want to make a motion to remove that particular one, the reason we discussed last week, and bring it back before the Council around the first of the year, after I've had an opportunity to talk a little bit more with the Administration on it as well as members of the Council.

Councilman Shyne: Now, which one is that?

Councilman S. Jenkins: That's 141, that's the street pavement rating system.

Councilman Shyne: Okay, that's the one that you and the Chairman is working on?

Councilman S. Jenkins: Yes.

Councilman O. Jenkins: Okay. For procedural purposes, I guess we're going to say you're making a substitute motion for No. 141, to remove it from the agenda.

Councilman S. Jenkins: That's correct.

Councilman O. Jenkins: And that's been seconded by Councilwoman McCulloch. Any further discussion?

Having passed first reading on October 25, 2011 was read by title, and on motion, ordered passed to third reading. Read the third time in full and as read motion by Councilman Shyne, seconded by Councilman Everson to postpone Ordinance No(s). 138, 139, 140 and 142 of 2011 until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

4. **Ordinance No. 141 of 2011**: An ordinance amending the 2011 Streets Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

Motion by Councilman S. Jenkins, seconded by Councilman McCulloch to remove Ordinance No. 141 from the agenda. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Mr. Thompson: Those are all the ordinances and resolutions on the Regular Agenda Mr. Chairman.

Councilman O. Jenkins: Okay, are we aware of any ordinances or any legislation that's been tabled that anybody wants to bring forward at this time?

Mr. Thompson: I'm not aware of any Mr. Chairman.

Councilman Shyne: And I'm not aware of any Mr. Chairman.

Councilman O. Jenkins: Thank goodness.

Councilman Shyne: Dale, you see that huh?

Tabled legislation.

1. **Ordinance No. 178 of 2010**: An ordinance amending the 2011 Budget for the General Fund, and otherwise providing with respect thereto. (*Tabled January 25, 2011*)

2. **Ordinance No. 179 of 2010**: An ordinance amending the 2011 Budget for the Metropolitan Planning commission's Special Revenue Fund, and otherwise providing with respect thereto. (E/Webb) (*Tabled January 25, 2011*)

3. **Resolution No. 118 of 2011**: A resolution authorizing the institution of expropriation proceedings against certain described property within the City of Shreveport, and otherwise providing with respect thereto. P47 (B/Everson) (*Tabled July 12, 2011*)

4. **Ordinance No. 89 of 2011**: An ordinance amending and reenacting Chapter 74 of the Code of Ordinances relative to Solid Waste Collections, and to otherwise provide with respect thereto. (G/S. Jenkins) (*Tabled September 13, 2011*)

5. **Resolution No. 179 of 2011**: Authorizing Melba Yvonne Warr Baldwin located at 382 Cope Drive to connect to the water & sewer system of the City of Shreveport, and otherwise providing with respect thereto. (Near D and is not contiguous to the city limits.) (*Tabled Oct 11, 2011*)

6. **Resolution No. 202 of 2011**: Authorizing Thomas Reid Bourland located at 9847 Nessonwood Drive to connect to the Water & Sewer System of the City of Shreveport, and otherwise providing with respect thereto. (Near District D, and is **not** contiguous to the City limits.) (Corbin) (*Tabled Oct 11, 2011*)

7. **Resolution No. 222 of 2011**: Authorizing Lawrence Johnson Franklin Jr. and Elizabeth Fry Franklin located at 421 Bob White Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)* (D/Corbin) (***Tabled Oct 11, 2011***)
8. **Resolution No. 223 of 2011**: Authoring Lee Roy Stanley located at 419 Mohican Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)
9. **Resolution No. 226 of 2011**: Authorizing Frank G. Harris III located at 437 Bob White Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)
10. **Resolution No. 227 of 2011**: Authorizing Kaylan Franklin Worley, Sr. located at 3008 Nottingham Drive to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)
11. **Resolution No. 228 of 2011**: Authorizing Jeffery Charles Shamsie located at 414 Mohican Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)
12. **Resolution No. 229 of 2011**: Authorizing Joan E. Thoma located at 2036 Pepper Ridge Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)* (D/Corbin) (***Tabled Oct 11, 2011***)
13. **Resolution No. 230 of 2011**: Authorizing Henry Eugene Raines, Jr., and Gloria Jean Wingate Raines located at 3004 Nottingham Drive to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)
14. **Resolution No. 231 of 2011**: Authorizing William Sidney Hunt and Gaynel Neyrey Hunt located at 10015 Nightingale Drive to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)
15. **Resolution No. 233 of 2011**: Authorizing James Allan Bell and Betty Ann Kilpatrick Bell located at 3055 Dryden Court to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) (***Tabled Oct 11, 2011***)

16. **Resolution No. 241 of 2011**: Requiring the Chief Administrative Officer to offer the fair market value (and if accepted) to purchase the flood prone properties located at 8035 and 8037 Jewella Avenue by October 26, 2011, or to provide a report to the council relative to this matter on that date and to otherwise providing with respect thereto. (***Tabled October 24, 2011***)

17. **Resolution No. 243 of 2011**: Authorizing James Michael Johnson and Kelly Renee Larry Johnson located at 352 Cope Drive to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*) (***Tabled October 24, 2011***)

18. **Resolution No. 244 of 2011**: Authorizing Byron Wayne Ruesch and Leslie Baldwin Ruesch Located at 369 Cope Drive to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*) (***Tabled October 24, 2011***)

19. **Resolution No. 248 of 2011**: Authorizing Claude E. Franklin and Mary Elizabeth Womack Franklin located at 442 Bob White Lane to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto (*The property is located near Council District D, and is not contiguous to the City limits*) (***Tabled October 24, 2011***)

20. **Resolution No. 249 of 2011**: Authorizing Jason Wayne Waltman and Kristy Mcgee Waltman located at 3028 Nottingham Drive to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto (*The property is located near Council District D, and is not contiguous to the City limits*) (***Tabled October 24, 2011***)

Councilman O. Jenkins: Okay, with regard to Budget Ordinances, we're not moving forward on any of those today. So Mr. Thompson, we're at Reports from other officers?

Mr. Thompson: From Officers, Boards and Committees I think Mr. Chairman.

21. **2012 BUDGET ORDINANCES**: (*Introduced and Tabled on Oct 11, 2011 and to be adopted no later than December 15, 2011*)

114 Adopting the 2012 Capital Improvements Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

115 Adopting the 2012 Budget for the Riverfront Development Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

116 Adopting the 2012 General Fund Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

117 Adopting the 2012 Budget for the Retained Risk Internal Service Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

118 Adopting the 2012 Budget for the Metropolitan Planning Commission Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

119 Adopting the 2012 Budget for the Community Development Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

120 Adopting the 2012 Budget for the Grants Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

121 Adopting the 2012 Budget for the Shreveport Redevelopment Agency Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

122 Adopting the 2012 Budget for the Downtown Entertainment Development Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

123 Adopting the 2012 Budget for the Golf Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

124 Adopting the 2012 Budget for the Airports Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

125 Adopting the 2012 Budget for the Water and Sewerage Enterprise Fund Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

126 Adopting the 2012 Budget funding Contractual Services provided to SPORTRAN by Metro Management Associates, Inc., and otherwise providing with respect thereto.

127 Adopting the 2012 Budget for the Downtown Parking Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

128 Adopting the 2012 Budget for the Convention Center Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

129 Adopting the 2012 Budget for the Convention Center Hotel Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

130 Adopting the 2012 Debt Service Fund Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

137 Adopting the 2012 Streets Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto. *(Tabled November 8, 2011)*

Appeals

Property Standards Appeals

PSD0800400: 5318 Mansfield Road, Shreveport, LA (F/Shyne) Mr. Darien Kirkendoll, P.O. Box 8703, Bossier City, LA. (*Postponed Sept 26, 2011 until Mar 26, 2012*)

PSD0900275: 140 Pennsylvania Avenue, Shreveport, LA (C/Jenkins) Mr. & Mrs. Robert A. Powell, 819 ½ Boulevard Street, Shreveport, LA 71104 (B/Everson) (*Postponed Sept 26, 2011 until Nov 18, 2011*)

HBO1000030: 153 Merrick Street, Shreveport, LA (B/Everson) Ms. Lola B. Layton, P.O. Box 4582 Shreveport, LA 71134 (*Tabled Sept 12, 2011 until Mar 12, 2012*)

PSD1000086: 2837 Logan Street, Shreveport, LA (G/S. Jenkins) Ms. Carolyn Ivory Wilson, 3646 Del Rio Street, Shreveport, LA 71109 (G/Jenkins) (*Postponed November 7, 2011 until December 12, 2011*)

PSD1000061: 9025 Hilton Dr, Shreveport, LA (E/Webb) Mr. Jim Bruce, 9045 Hilton Drive, Shreveport, LA 71118 (E/Webb) (*Postponed November 7, 2011 until December 12, 2011*)

PSD1000141 728 Austin Pl, Shreveport, LA (B/Everson) Ms. Deborah Bryant, 9640 Tammy, Shreveport, LA 71106 (Caddo Parish) (*Tabled April 11, 2011*)

PSD1100010 3159 Ashton, Shreveport, LA (A/McCulloch) First Choice Homes, c/o Darlene Tarrance, 2940 Youree Drive, Suite B, Shreveport, LA, 71104 (B/Everson) (*Postponed October 24, 2011 until November 18, 2011*)

PSD1000112 532 Jordan, Shreveport, LA (B/Everson) Mr. Brian Lazon, 4441 Norway Drive, Shreveport, LA 71105 (C/O. Jenkins) (*Postponed November 7, 2011 until December 12, 2011*)

PSD1100017 3634 Sumner Street, Shreveport, LA (G/S. Jenkins) Mr. Roberto Strickland, 3740 Jackson Street, Shreveport, LA 71109 (G/S. Jenkins) (*Postponed Sept 12, 2011 until Dec 12, 2011*)

PSD1100028 3103 Milam, Street, Shreveport, LA (G/S. Jenkins) Mr. Sean Jackson, 3524 16th Street, South Arlington, VA 22204 (*Postponed Oct 10, 2011 until Dec 12, 2011*)

PSD1100007: 7407 Henderson, Avenue, Shreveport, LA (C/O. Jenkins) Mr. Gregory Little, SPM Holdings, LLC, 108 Leo Avenue, Shreveport, LA, 71105 (C/O. Jenkins) (*Postponed Oct 10, 2011 until Nov 18, 2011*)

PSD1000099 337 Griffin Street, Shreveport, LA 71104 (B/Everson) Mr. Michael Dellenger, 854 Stephenson Street, Shreveport, LA (B/Everson) (*Postponed Sept 26, 2011 until Nov 18, 2011*)

PSD11000717: 1800 St. Paul, Shreveport, LA 71104 A/McCulloch) Ms. LaDonna Johson. 7212 Bobtail Circle, Shreveport, LA (G/S. Jenkins) (*Postponed October 24, 2011 until November 18, 2011*)

HBO1100050 3819 Bobbitt Place, Shreveport, LA A/McCulloch) Ms. Cheryl Barnhardt, Jackson and McPherson, LLC., 1010 Common Street, Suite 1800, New Orleans, LA 70112

(To be considered April 23, 2012)

CAB1101120: 6222 Bocage Dr, Lot 39, Western Hills Village Parcel No. 171511-16-39, Shreveport, LA 71104 (G./S. Jenkins) Mr. Edward Williams, 6222 Bocage Dr., Shreveport, LA 71119(*Postponed October 24, 2011 until December 23, 2011*)

Alcoholic Beverage Ordinance Appeals:

Mr. Brandon D. Shaw: 1948 West Jordan, Shreveport, LA 71103 (A/McCulloch) *Daiquiri Express*, 6723 Pines Road, Shreveport, LA 71119 (F/Shyne) (*Postponed October 24, 2011 until November 18, 2011*)

Metropolitan Planning Commission Appeals and Zoning Board of Appeals

Other Appeals

Mr. Corban E. Hood: 534 Bermuda Lane, Princeton, LA 71067 – *Tow Master* 4301 E. Texas Street, Bossier City, La &1111

Taxi Appeal

Mr. Robert Brose, 353 Pinto Lane, Grand Cane, LA 71032, *Ace Cab Co*, 2405 Kings Hwy, Shreveport, LA (G/S. Jenkins)

Reports from officers, boards, and committees

Councilman O. Jenkins: Any reports from any officers, boards or committees?

Councilman Shyne: Mr. Chairman, I was hoping that we get a small report from you about the meeting that you attended the other night and was a standout.

Councilman O. Jenkins: I'd be happy to provide you a report. I was going to do that in our Committee of the Whole since it really wasn't a formal board or committee.

Councilman Shyne: That's fine, and I think it probably would save Bea a little bit of finger work.

Councilman O. Jenkins: That's my intent, of course, I wouldn't want Mr. Thompson not be given an opportunity to give a Clerk's report.

Clerk's Report

Mr. Thompson: Mr. Chairman, I sent an email, but everybody may not have read their emails yet. Mr. Gary Joyner is asking that Council Members would contact him about the redistricting plan and I have his phone number if any member does not have it. So he would like you to do that right away. He thinks that maybe we can reach an agreement hopefully pretty soon.

Councilman O. Jenkins: Okay, just my one piece of advice for the following Chairman is you really to do something about the Clerk in terms of the Clerk's report. Make sure that he knows after all this time, that he does need to come prepared to the meeting with a Clerk's report.

Councilman S. Jenkins: He does a good job.

Councilman Everson: Before we do that, I'm sorry, Sharon reminded that we do have our next Riverfront Committee meeting on December 1st at 10:00 if anybody wants to come and listen to the discussion that we'll be having, that will be relevant to the civic appropriations process going forward. Not the current applications, but next time, so we can come up with a little bit of a more defined application process.

Councilwoman McCulloch: You said December 1st, at what time?

Councilman Everson: December 1st at 10:00.

Councilman O. Jenkins: Okay, and thank you for reminding me Sharon that Vice-Chair and I talked about putting together a Budget Meeting for the week following Thanksgiving, and due to some different other meetings, we've now proposed Thursday of that week at 4:00 p.m. Is that December?

Councilman Corbin: December 1st.

Councilman O. Jenkins: So, if anybody has an issue with that date, please let us know before we get out of here so that at least Sharon has some opportunity early next week to prepare for that.

Councilman Shyne: That's December 1st at what time?

Councilman O. Jenkins: 4:00 p.m.

Mr. Sibley: Location Mr. Chairman?

Councilman O. Jenkins: I would certainly think we could do it down here in the meeting room, assuming it's not otherwise booked, otherwise we'll have to ask to use the Mayor's conference room, if that is not available.

Councilman Shyne: Mr. Chairman, I have an extremely busy day on that day, so I would hope that you would call me and remind me.

The Committee "rises and reports" (reconvenes the regular council meeting).

Councilman Shyne: Mr. Chairman, if we have reconvened and we are back into our regular Council Meeting, it gives me an honor to make a motion for the new Chairman. A young man that I've had a chance to see him grow in the community. A good church young man. And he's well qualified and I give him credit. He has the ability and the tools and I'd like to nominate for our next Chairman, our Vice-Chairman, the Honorable Samuel - - Mr. Mayor, you see how I call this, cause you know y'all call him Sam. I want to say his full name, his birth name, Samuel Jenkins as our next chairman.

Election of Council Officers

Chairman of the Council

Motion by Councilman Shyne, seconded by Councilman Webb to elect Councilman Samuel Jenkins, Chairman, Shreveport City Council. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Councilman Shyne: Sam, it's an honor.

Councilman S. Jenkins: Thank y'all for the confidence, I do appreciate it. Thank you very much.

Councilman Shyne: And Pastor Mays, you probably know his brother.

Pastor Mays: Yes I do.

Councilman Shyne: Right, right. I was hoping his brother had been down today, to get a chance to see him. Maybe read a Bible scripture.

Councilman O. Jenkins: Well then, I'd like to make a motion for the new Vice-Chair.

Councilman Shyne: I'll second that.

Councilman O. Jenkins: Well let me tell you who it is.

Councilman Shyne: Well I saw where you looked.

Councilman O. Jenkins: Okay, so my nomination is for Councilman Corbin.

Councilman Shyne: Alright, I'll second that.

Vice-Chairman of the Council

Motion by Councilman O. Jenkins, seconded by Councilman Shyne to elect Councilman Michael Corbin, Vice-Chairman, Shreveport City Council.

Councilman Shyne: Is that the Honorable Michael Corbin?

Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Webb, Shyne, and S. Jenkins. 7. Nays: None.

Councilman Shyne: Now Mike, that means you're going to be writing less insurance.

Councilman Corbin: Thank you Mr. Shyne for that.

Councilman O. Jenkins: Okay, I don't believe there's any other business to conduct at this point, that being the case, meeting is adjourned.

Adjournment: There being no further business to come before the Council, the meeting adjourned at approximately 5:37 p.m.

//s// Sam Jenkins, Chairman

//s// Arthur G. Thompson, Clerk of Council