



## **Council Proceedings of the City of Shreveport, Louisiana**

*November 8, 2011*

The regular meeting of the City Council of the City of Shreveport, State of Louisiana was called to order by Chairman Oliver Jenkins at 3:03 p.m., Tuesday, November 8, 2011, in the Government Chambers in Government Plaza (505 Travis Street).

Invocation was given by Councilman Shyne.

The Pledge of Allegiance was led by Councilman Everson.

On Roll Call, the following members were Present: Councilmen Rose Wilson-McCulloch, Jeff Everson, Michael Corbin, Oliver Jenkins, Joe Shyne, and Sam Jenkins. 6. Absent: Councilman Ron Webb. 1.

**Motion by Councilman Shyne, seconded by Councilman S. Jenkins to approve the minutes of the Administrative Conference, Monday, October 24, 2011 and Council Meeting, Tuesday, October 25, 2011. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Awards, Recognition of Distinguished Guests, and Communications of the Mayor which are required by law.**

Awards and recognition of distinguished guests by City Council members, not to exceed fifteen minutes.

Councilman Everson: I'd like to recognize just briefly a few folks in District B. I'm always very proud of my people in District B, and got a lot to be proud of. And they're always up to a lot, having downtown, you can always be busy here, but I particular want to mention a few special things that happened this past weekend. One of those was the Texas Avenue Community Association's 3<sup>rd</sup> Maker's Fair, which is a venue for people who make handmade goods to come and sell them and also food vendors as well. This was held in the Shreveport Common area, over there by above the Shreveport Credit Bureau, and I know that Mayor Glover was out there. He saw as well. But this was just a really great event for the type of people that it attracts and draws and the type of energy that it creates in our downtown. We were talking about a really diverse crowd. A crowd that perhaps a little (inaudible) younger than older, but all ages, income levels, backgrounds, races and creeds. It was a true melting pot of people who were there to support one

another. There were people displaying talents that I was completely unfamiliar with existed in this area. A gentleman who publishes comic books out of Shreveport, LA. Does 'em online and sells 'em all over the world. And in keeping with all kinds of unique art forms and special talents from screen printing to furniture making. It was really an impressive display of local talent. And it really shows the potential of what could happen in the Shreveport Common area. So, just wanted to mention that briefly, and you know congratulate the organizers of that on a really great job. Another event that took place was the Blue Goose Blues Festival in Festival Plaza, where a multicultural group of musicians came together to pay homage to a part of our city that is almost not there anymore. The Blue Goose Hill which was one of the sources of the original Jazz and Blues music in the South. Has a really rich history, and some fascinating cultural touch points in the development of southern music. And you know we may pass by it everyday. It's near the intersection of Fairfield and Line Avenue or Common Street. Much of it is gone, but the area around Fertitta's, many people know Fertitta's and in that neighborhood. And this group of musicians got together to remember and celebrate the tradition, and to raise money for the foundation that plans to redevelop the area. And so certainly wanted to commend them for that. And so again, there's lots of great things that go on in District B, proud of the undefeated Byrd team, and my good friend Craig Harris, who is the football coach over there, was very happy on Saturday night about Byrd. So we are proud of a lot, but I did want to make sure I mentioned these two particular events that went on this weekend.

Councilman Corbin: First I want to put a foot into Councilman Everson's district if that's okay. On Saturday, the 29<sup>th</sup> Assistant CAO Crawford and myself stood in for the Mayor and Lt. Gov. to read resolutions and proclamations for Mr. Robert Brazzell, a local country music song writer and singer, who may not be known to many in this area, but Ireland evidently, he is the bomb. 100 people traveled over here, over to the US with him for about a week or 10-day stay. They had a nice retail experience and contributed to our economy while they were here, and Saturday the 29<sup>th</sup> were down in the Entertainment District while he put his fingerprints and footprints I believe in some concrete, which will be permanently mounted down there. So that was a nice thing for Shreveport and had a good crowd down there. The second thing, which I don't mean to step on the Mayor's feet on this one, but I may. The Target crossover long awaited and anticipated was opened last Thursday. And I just want to say thanks to Terri Scott and her staff, to the Engineering guys, the people at Target and Sam's that all came together, because it took a cast of thousands to get this hundred foot section of road built. But we're glad it's opened, and just in time for holiday shopping season.

Councilman Everson: I actually left one thing out, and I apologize. But Centenary College also had it's homecoming, and another celebration of another anniversary of Centenary in our community. They are obviously a great big part of the cultural landscape of Shreveport and have contributed significantly to our city over the time that they've been here. The college though hasn't always been in Shreveport, is celebrating I believe it's 177<sup>th</sup> year this year. So, the Mayor issued a proclamation for their choir who is celebrating their 75<sup>th</sup> year as one of the most world renowned choirs. They've been recognized by the White House, they've performed in countries across the world, and so the Mayor actually named last Friday as Centenary College Choir Day, and I had the privilege of delivering that to the group who are a great group to speak to. If anyone ever needs a good audience that sing back at you after you finish talking to 'em, that's a good group.

Councilman Shyne: Mr. Mayor, I see a gentleman sitting in the back, back there, I think he works at the Airport. Now I have not sent him down here in a good little while. I'm going to request through you, through the Acting Director of Airports, to make sure if we can't see him down here more often. So he'll understand he's an employee for the Airport and the City. And that you do have some say so about where he goes and what he does on the job, hear?

Mayor Glover: Mr. Shyne, we'll have him escort you back out to Hollywood if you like.

Councilman Shyne: Now Harold, I didn't ask for all that. Alright.

Councilman O. Jenkins: Anybody else? Okay, I'd like to recognize the volunteers that participated in the duck pond clean up and restoration project this weekend. Fantastic event. We had over 100 volunteers, and a great deal of support by various departments within the city. Kicked off a tremendous community effort. I certainly think it's a great example of public-private partnerships working together. We've got some good sponsors out there that got involved, and it's clearly an area that's beloved across this city, no matter what district you're in, and we're going to continue some other initiatives out there to finish up that project. It is a lengthy project, but looking at the community support we got for that, we certainly see that it's in everybody's interest to continue with more of those types of projects. Also for those in other districts that are interested in - - - we'll call 'em environmental rehabilitation projects, there are groups here in town that are eager to participate in those, and I have plenty points of contact with land biologists and others, that would be interested in spearheading those types of projects, if we got people who are interested and supporting. So I throw that out there. We had a fantastic event this weekend, and hopefully we'll see more of those. Nobody else?

Awards and recognition of distinguished guests by the Mayor, not to exceed fifteen minutes.

Mayor Glover: Thank you Mr. Chairman, certainly appreciate the opportunity, and will I guess mention some of you all have already as well. But I want to start today by welcoming all of the folks who are here in town for what also happens to be Founders Week, yesterday was actually Founders Day for Barksdale Air Force Base. It was 81 years ago that the Barksdale Air Force Base came into being as an Army Air Field. November 7<sup>th</sup> is relevant because it was on that day in 1930 that one of my predecessors, Mayor Lee Emmett Thomas, joined by another former Mayor of the City of Shreveport, Andrew Querbes, we know that name quite well, was also joined by a gentleman by the name of John Ewing who was the owner and publisher of the Shreveport Times at that particular time, along with a host of other Shreveporters, who led an effort to go out and recruit from the federal government the opportunity to be able to be the home base of operations for an Army Airfield. Part of what they had to do Mr. Shyne, was to find at least 22,000 acres of good flat land to be able to cite that particular operation on. Initially, their efforts had been focusing on the area that is now the Lakeview/Cross Lake area. The Engineers at that time who did the survey came back with the conclusion that enough land, but the topography doesn't lend itself for a landing field. It'd make a better lake. And that's ultimately with the help of the Army Corps of Engineers, the area became. It became Cross Lake, our primary watering source. The same group though, would not be deterred. They hired a young crop duster by the name of Ed Harris, and gave him the responsibility of doing an aerial survey of the region to find the ideal location for

this opportunity. He came back with a report that I found I think what we're looking for, it just happens to be across the river in what at that time was far south Bossier Parish. Bossier City at that time Mr. Shyne, was about 2,000 people. All clustered in and around what's traditionally known as Old Bossier. This was way out in the interlinks, but the folks here in Shreveport said if that's what makes the most amount of sense, then that's where we'll concentrate our efforts. And in 1929, they put a bond proposition, incurred debt of \$1.1 (million) to go out and to secure 22,000 acres of land, that ultimately ended up being deeded over to the US Department of Defense on the 7<sup>th</sup> of November, in 1930. It's ironic that that lines up with the fact that this week, we are honored and delighted to welcome here to Shreveport folks from across the world, who are here for the Air Force Global Strike Challenge Security Forces Competition, which is an ongoing effort over the next several days. And at the same time, in the lovely confines of the Shreveport Convention Center, we are hosting the 2<sup>nd</sup> Annual Air Force Global Strike Command Technology and Innovation Symposium. They are meeting as we speak, and will be meeting for the next several days in between the Convention Center. There are some activities that will take place over at Hoban Hall that have to do with the competition, the posting of scores and those sorts of things, but again, some 81 years later, Barksdale Air Force Base is still not only serving and securing America and the world, it's also serving as a great source of economic activity for Shreveport and Bossier City, and accounts for why it is that yours truly and countless others happens to be situated here in this particular part of the world. Because Barksdale Air Force Base brought a young city boy from Memphis, TN back in the 1950s where he met a young girl from Dixie, LA and a few children later, the finally got it right and yours truly came along.

Councilman Shyne: Wait a minute now. (Inaudible) before you.

Councilman O. Jenkins: I think they got it right before you.

Mayor Glover: I'd like to say Happy Birthday and certainly welcome to all the folks who are here with Barksdale Air Force Base. I also want to express my appreciation to the folks at Prairie View A&M University and Jackson State for an outstanding State Fair Classic. The State Fair is going on. It was a great day for football, great activity and spoke to the Athletic Director and they're looking forward to coming back to Shreveport next year for the next two years of their contract. We look forward to doing all the after action activity involved with that. Also, on that same day, I want to thank all of the folks who were involved with the Mayor's Mentoring Fair out at Mall St. Vincent. They were a wonderful host. This year, I think we had even more mentoring organizations than we had last year. The excitement was palpable. Lots of folks had a chance to come out (inaudible) these great mentoring groups and the types of folks that they focus on with regard to target children that they serve, and serve to help bring in more mentors for that group as well. Councilman Everson, you've already commended the Yellow Jackets who have gone undefeated and our District Champions for the first time, I believe since 1997 when you were there matriculating at Byrd. Also across town at Green Oaks High School, I want to commend Jolanda Thomas and all the folks at Green Oaks High School for hosting on the 29<sup>th</sup> of October, the 2<sup>nd</sup> Annual Green Oaks High School Fall Debate and Speech Tournament. It was an outstanding effort with schools from all across the state who came out to a place where Mr. Shyne used to teach and coach.

Councilman Shyne: Opened it up. Well I don't want to be that old, I didn't open it up.

Mayor Glover: Well my sister opened it up, in fact they celebrated 40th anniversary a few weeks ago, 40<sup>th</sup> Anniversary of Green Oaks High School. She was the first Ms. Green Oaks, Rosalind Glover Bryant. So, but they had their 2<sup>nd</sup> Speech and Debate Tournament.

Councilman Shyne: And you see Mr. Chairman, they got it right before he got here.

Councilman O. Jenkins: Well I was very clear, I happened to see her at a particular ceremony about a year ago.

Councilman Shyne: There you go. They got it right.

Mayor Glover: And they also happened to be the Alma Mater of one Councilwoman Rose McCulloch as well, but it was exciting to be able to see on that campus the type of activity that goes along with a two day academic debate environment. It's where I spent my sophomore year in high school, and the smile on my face was from ear to ear, and I'm certainly proud and honored to be one of the major sponsors of that effort. Also, Councilman Corbin mentioned the Target crossover again. Cast of thousands as he mentioned that it took to help make that happen from the old council to the new council. More importantly I would say the staff folks who spent time coordinating conference calls with lawyers, who were at points all around the globe trying to keep that dialogue going, so we could ultimately end up getting that particular things done. It seems like a very small thing, but it was very important. The Makers Fair that Mr. Everson mentioned was something that was a delight to be a part of. It represents the kind of positive energy that's coming into the core of our city and certainly represents the kind of base that we can continue to build on. The volunteers at the duck pond Mr. Jenkins, are ones that we want to express our appreciation to. There is interest in other parts of the city about how we can look to tap into that energy. I know some folks within Councilwoman McCulloch's district in the Cherokee Park area were watching that effort quite closely, as well as others in other parts around the city, we're going to look to see if there's not some things that we can do that can help to make that something that we can do in more places as well. And lastly, I want to say to the family of someone that many of us knew and loved, Butch LaCour who passed here very recently, that you're missed, that you're loved, and that we certainly are praying for your family in their hour of need and loss. Having said that Mr. Chairman, I'll turn it back over to you and thank you for the opportunity.

Councilman O. Jenkins: Just want to piggyback on one thing you did say with regard to the State Fair, it's still open for a couple more days here, and though they had an unfortunate incident out there, the fair is still very, very vibrant. People are enjoying themselves. I know many of us have been out there and want to encourage those listening at home, so to speak, to make a trip out there and enjoy while there's some great weather for the fair so far, and a lot of great activities.

Mayor Glover: It has been great Mr. Chairman. Outstanding. And if I can, just very quickly, express my appreciation to my friend, former Mayoral staffer, classmate, Brady Blade and the folks at Blade Studios and their work with Sam Voison over at the Municipal and SMG, also in conjunction with the folks from AEG Entertainment for the Scream Tour that was in town on this

past Friday night for those of you who didn't hear about it, it was as the kids would say Mr. Shyne, and this may be more of our generation than the current one, 'It was off the chain'. With Mindless Behavior and all the others who performed were stellar. They also engaged the community in a very significant way. The management for the groups actually went and spoke to the performing arts students at Green Oaks High School, and the performers made various appearances at different locations around town, and we're honored to have a chance to be there with them for a portion of the performance on Friday night. I got an offer to be a fifth member of Mindless Behavior, but I told them that the good folks in Shreveport elected me for a full term, and I certainly intend to give them one. So thank you Mr. Chairman, thank you members of the Council.

Communications of the Mayor relative to city business other than awards and recognition of distinguished guests.

Councilman O. Jenkins: Okay. At this point, lets move to Communications relative to city business. I understand we do or may have a presentation.

Mayor Glover: Yes, we have two presentations on communications, and one under Public Hearing under Budget.

Councilman O. Jenkins: Okay, fantastic. Well, we're ready to certainly kickoff with whichever one.

Mayor Glover: Alright. Since we always start with ladies first, we will start with Barbara Featherston, Engineering Department, Water & Sewer in particular who will give us Mr. Chairman and members of the Council, and citizens of the City of Shreveport, an update on an effort that has been underway for some time involving the upgrading of our billing system for our water and sewer services, and also tied to a partial installation of automated meters for our industrial and high use consumers for water and sewer services across the City of Shreveport. Rod Richardson is setting up a board that will be of assistance in helping to understand what it is that Anna will be presenting to you, and certainly available for further inspection upon the conclusion of the meeting, and we'll also be able to email it to you as well. But it gives you an idea of exactly just how substantial the changes are that are forthcoming.

Councilman O. Jenkins: I'm a little sad to see that Vana White duties to somebody else at this point, but - - -

Mayor Glover: He will be back up (inaudible) at the appropriate time.

Councilman O. Jenkins: And lest at least when they move the camera to you, that we get that into the picture. And that would be taken in terms of adjusting it.

Ms. Barbara Featherston (Department of Engineering): Mr. Chairman and Council, just wanted to give you just kind of a brief update. As you all are very well aware at this point, we are going through the implementation of our new water billing system. This process has been in place for

approximately a year. We've been working on trying to update that software to do a couple of different things. One thing is to bring in more information to the customer on their bills.

Councilman O. Jenkins: Yeah I think maybe Rod, if you just unfortunately put it in front of Sammy, so that they can see it on - - - okay, whichever way they're going to do it.

Councilman Shyne: Yeah, and you really don't want to block out Sammy now.

Councilman O. Jenkins: Yeah he gets here early for the good seats.

Ms. Featherston: About half the folks in the city have gotten their new bill. And when the new bill, just describing - - -

Mr. Thompson: Mr. Chairman, they say if Sammy could move and you could put it right there, they could pick it up.

Mr. Sibley: Yeah, that way if she needs to point to it, it's right next to her, so it may work better Barbara, just putting it right next to you, then you can use it as a visual aid.

Councilman Shyne: I think Sammy lives in the Chairman's district.

Councilman Everson: Actually, he lives in my district.

Councilman Shyne: Oh he does?

Ms. Featherston: I'm good, I'm good.

Councilman O. Jenkins: There we go.

Ms. Featherston: First of all, it is a new system and we've implemented for a couple of different reasons. One reason is our older system has been in place for quite some time. The new system will not only provide more information, not just with the bills, but more information to the customer through different means, whether it be by phone or online, but it will also ultimately tie into what we anticipate as a city-wide system, or automated meter reading through radios. Currently, as you are aware, we have a project in place where we are replacing a retrofitting or large industrial commercial (inaudible) meters are what we call larger meters. There are about 3200 of those meters. Those are going to be read into the system automatically through radio, and will interface directly with this new software. So that is kind of the precursor to this project in general. In addition, as you can see on the bill, we have more information than we've had in the past which is (inaudible) 12-month usage history. So you can see how much was I using last July versus this July with regards to water. The bill is a little clearer, looks a little nicer has the detailed information on the charges for the water, for the sewer, the additional fees, in addition to an accounts summary and basic information about - - -

Ms. Johnson: Mr. Chairman, we're unable to hear you in the back and cannot pick you up.

Ms. Featherston: Oh, sorry. You want me to start over Bea?

Ms. Johnson: No.

Ms. Featherston: This gives you a little more information about your basic account. It also has and I'd like to just stress this, is a new account number. Now not everyone will - - - until they get their new bill, won't have access to their new account number, but once you have that new account number, you will be able to log onto the website and we will have that up and running very soon. You will also be able to use the new automated phone system to get very basic information about your account. Whether that's an account balance, whether payment has been posted. A lot of basic information that is normally received by our customer service representatives that might be available online and by phone with this new account number. In addition to that with the account number, everyone needs to try to remember that if you do like an automatic bank draft withdrawal from your account, that will need to be changed in your banking system, once you get that number, so your payments will be posted. We're excited about this. We're very excited about all the things that that brings to the citizens. On the automated phone system, there will be options to pay by credit card. If you want to pay your bill by credit card, the same thing will be available online to pay by credit or debit card. We are currently trying to accommodate the system for those that have used our free bank draft. We want to make sure that this still available and we are still interfacing that with the new system. The credit card payments as well as any payments by debit card do have an associated fee, and that's why we're trying to make sure (inaudible) option through the bank draft is available before we put anything up online. So that's why that's going a little bit slower. We want to make sure that all that is in place and works properly.

Mr. Sibley: And Barbara if I may, I know one of the issues that has come before the Council is the online website. And that's what Barbara is referring to now. We're holding up on implementing that until we're clear that the citizens have an option other than a credit and debit card payment, which right now they'd have a significant fee involved. And we want to attain the option that they had previously where they could do that without the fee and we expect I think Barbara around Thanksgiving to have that part resolved.

Councilman Shyne: Mr. Chairman I had a question before for Barbara and for Dale. Will citizens still be able to hear a human voice? I mean get a live person?

Mr. Sibley: Yes sir.

Ms. Featherston: Yes. What we're anticipating, once everyone - - - the new system isn't as useful until you have your new account number. All of the customers don't have the new bills yet, which are in the middle of the billing cycle. Once all of the customers have their new bill, we will - - - right now the option is available for the customer service representatives to say 'Hey, if you want to pay by credit card, I'll transfer you to the automated line'. Once we're comfortable everybody has their new bill and they can utilize the new system, that automation will be at the front end of the call, so folks that are just looking to make a payment or to check a balance will be able to do so. If they need help with something, they'll be able to do so. If they need help with something, they'll be in line, please push - - - and I'm not sure what number it is to talk to a customer service

representative. We're really hopeful that that will clear up some of the calls that we get, that are just routine. Nobody has a problem, they're just looking for information and making that information more accessible to them a little quicker. We do realize that there's been a significant number of issues with the call center right now with regards to people not getting through. We're having - - - we've had folks that have been in training since the new system, these customer service reps have been in training over the past few weeks. So we've had shortened staff, and we're looking to hopefully pick up on getting those calls answered more promptly than what they have been recently.

Councilman Shyne: Thank you , cause Dale I just wanted to make sure because basically we're in the business of taking care of people's problems. And you know you hear a lot of complaints about a lot of places that have gone to such high tech until, you know there is no connection, there is no understanding and we still have a lot of people out there that are my age and Harold Carpenter's age that might need a live person on the phone to help us.

Ms. Featherston: Yes sir, yes sir. That would be an option. Again, we're very hopeful that the call volumes that we get are upwards of a thousand calls a day at times. We're hopeful that some of those calls that can be fielded automatically, someone's just looking find an account balance. And when they call right now, they're tying up a customer service representative for a few minutes. It's not very long, and with the new system, actually what all the information on a person's account was on five different pages in our legacy system. So they would have to link to different pages. Now basic information is all on one page, so we're hopeful that we can answer questions a lot more quickly about specifics, about that customer's account.

Councilman Shyne: Okay.

Councilwoman McCulloch: So, am I understanding you to say due to the new system coming in, and the training of employees, as was explained to one of my constituents by one of the employees in your office. Of course this is happening more so in District A. That's how it was explained, is this the reason that more so, lets just say up north, because that's how it was explained to my constituent, we're getting two bills? Water bills? I mean as I explained to you and they're watching television as I bring this to the table, due to what you're saying the new system and the training of new employees, and the thousands of other calls that are coming in, I'm just you know addressing the calls that are coming in from my district are concerned receiving two bills in one month, and then at the same time, a different due date that's being - - - I mean the due date is being changed. So is that, and my question to you as I said to you Mr. Sibley, and this was told - - - well what happened was my constituent explained to me that one of the employees within your office explained to them that this is only happening in north of Shreveport. So I guess to indicate that it was only happening in the area that they were residing in, and that was my concern and that was why I brought it to you Mr. Sibley, based on everything coming in, are you saying District A is pretty much, or some other districts as well up north are encountering two bills versus other districts encountering only one bill? I mean is this - - - when the thousands of calls that are coming in, is it because they're getting two bills? Cause I'd like to believe that it's not just happening up north.

Mr. Sibley: Ms. McCulloch if I may, because I did check that issue out for you. A couple of things happened, because you're got a couple of different issues. 1) The comment about what was going on in north Shreveport was actually everybody in 71119 area code, which also includes a lot of us in west Shreveport, and it had to deal with a batch of bills - - -

Mayor Glover: Including the two of us.

Mr. Sibley: And it has to do with a batch of bills that - - -

Councilman Shyne: I'm glad of that then.

Councilman O. Jenkins: I feel much better about things now.

Mayor Glover: I feel your pain.

Mr. Sibley: And it has to do with a batch of bills that went out that had some issues with the post office in delivering them to that particular zip code. So, the comment about north Shreveport included areas south of the lake, like the area that we live in. The issue with two bills is an issue that's come up, and I've shared with them also spoke directly with those citizens that had called you, part of this new system, what it's doing is reducing the number of cycles that we run bills. And to give an example, if you're running a cycle that establishes your due date of lets say the 10<sup>th</sup> of the following month, and if we're running 25 cycles, well this new system says it reduces those numbers of cycles to 20. So if you're in Cycle 1, where you might not cycle back up until the beginning of the next month, because the number of cycles is reduced, you may cycle up more quickly, therefore your due date moves up. And that's when we made the adjustment to say anyone who is impacted by that until we get the cycles leveled out, if they're assessed late fees or penalty fees, we're going to take those off. Because the citizen has no control over their due date, and we understand that they're on a fixed income, they only get a check that particular time of the month, and they plan to pay their bills that way. One thing we want to be sure of is no one is getting double billed, and they weren't. If they were getting a bill at the beginning of the month, and then they got another bill towards the end of the month and it moved their due date up. What we've been doing is dealing with those on a case by case basis and anybody else out there who is impacted by this should simply contact us and we can take care of it. So, they're not being doubled billed. The new system is reducing the number of cycles. Their due dates are being adjusted, but after the system levels out and right now, we're thinking 30-45 days to shake everything out, all the cycles should be rolling and everybody's due date should be a lot more constant, so they can plan around that. But the important thing I think is no fees, no penalties, no late charges, no shut offs, because that date moved.

Councilwoman McCulloch: And so in the future when my constituents call in regards to fees and all of that, I can just refer them to your office or to - - -

Mr. Sibley: You refer them to my office, yes Ma'am, and we'll get it to the right place.

Councilwoman McCulloch: Thank you so much.

Ms. Featherston: And that is one of the issues, the billing cycles changing to accommodate the new system has changed some due dates, and we're working through those. We had some issues that made the news yesterday with regards to cutoffs. And those had to do with some payments not being posted correctly. Some issues with that in the actual system there were about 10 or 11 that were actually cut off that were not supposed to be cut off. We are not doing any shut offs until we make sure we have all of those resolved. Part of that is that we're trying to move to a more real time system with this. We have folks that are doing that work that are in the field, they're mobile and they have mobile (inaudible). So that when a payment is posted within a certain period of time, if they were supposed to shut a customer off, they would received notice that they posted that payment. We won't have to do that shut off. Obviously without mobile technology you have to set a cutoff date. If we don't receive payment by such a date, that cutoff will have to be done, and there is no way to notify the folks in the field. We're trying to fine tune that system so that people can pay and not have the issues with those cutoffs if they pay that day, where that was not available before. So that is a new feature of the system, and we're still refining those issues as communications, it is going to work itself out, but we are having some problems and we are working to make sure that those are taken care of as quickly as possible.

Councilwoman McCulloch: For those listening by TV, is it - - - can you give a timeframe of which all of this should be pretty much worked out, or what they can expect in the future, or how long?

Ms. Featherston: We anticipate - - - we're in the middle of a billing cycle, and once we finish this cycle and complete one more billing cycle, we feel that all the issues reasonably shall be, will be taken care of. We're dealing with this particular month, we're dealing with data in the new system and the old system, and anytime you have that data conversion, there is going to be some accounts that hang up on something that wasn't quite right. We will be completely on new data and the new system on the next set of billing cycles, which should start in a couple of weeks. So we anticipate you know obviously by the end of the year, that we should have almost all these issues worked out. Are there going to be issues in the future? It's a new system, it's kind of like (inaudible) up your new Windows software, and it tells you once a week you need to run your updates for your security packs, because even Microsoft is finding stuff that maybe you don't see, they're seeing in their software. So we're going to continue to work through those and try to make sure that those have minimal impact on the citizens.

Councilman O. Jenkins: And I certainly have empathy with the change of any software system. We're finding ourselves in a position where we have a lot of changes in a system and then the way to treat those changes may not be very user friendly at the moment to many of our citizens. And I've had at least two people contact me with water bills over \$2500, and they usually don't get \$2500 water bills, let me say that before we get started, just so there's no confusion. And I know that some do automatic payments and so they're deducted from their account with them even knowing about it, and then of course the bank called them and there were some problems there, but those are being worked out. And my biggest I guess complaint or concern is really that when those problems occur, the lack of the individuals ability to get in touch with somebody at the water department to ease their fear that this is something that everybody is experiencing, and yes your name is on the list, that somebody is going to have to go back and adjust or whatever else. So, and I'm not running the water department by any means, but we certainly need a better immediate term

solution in terms of being able to respond to people's concerns over the next six week period. And follow that up with what I think would be a prudent system of some type of analysis that reviews any bill that exceeds whatever the 15% over the norm, or whatever. Because there are plenty of people out there that have some automatic payment plans that may be two or three months before they recognize that they've gotten themselves over extended in some of this. And we don't want that problem for our citizens and we certainly don't want to find ourselves negotiating with banks and all the fees that (inaudible), so I do think that that needs to be a focus of our effort in the next few days, on how do we respond to people and I recognize we've got more manpower coming back online, that's been out there in the training (inaudible). But whether it means dedicating a new line, an additional line, additional resources, but we've got to be able to give the people the opportunity to contact somebody and say here's my problem, I know you're having problems, but please look into mine, and we need them to respond to people makes a world of difference.

Ms. Featherston: I understand and we are working on that, and we hope to have a phone line available and published that will be specifically something where people can live a message if they can't get through to customer service, so they can leave their name, phone number, and a brief piece of information. We're hoping to have that this afternoon.

Councilman Everson: And really Barbara, maybe a confirmation email or an email address that they could - - - just something really to confirm that they've been heard I think, is what most people need.

Ms. Featherston: I think the actual intent is to contact these people back the next day. If we get something after hours, or they can't get through, to have someone there, their job is going to be to get to these voicemail boxes, get the information, get the resolutions, and get someone to call them back directly. Absolutely.

Councilman Everson: I mean these people are being very polite, they're being very patient, they're not rude. They're just not hearing anything. And so we want - - -

Ms. Featherston: And we're working to take care of that.

Councilwoman McCulloch: I had one constituent say that she called nine times from the time the office opened up until lunch time. She said she called nine times and she didn't get a response. So that's quite a bit.

Mr. Sibley: All those are things for example on the website, we're working with IT to get certain things on the website, get links on there, as Barbara indicated right now, we're actually working on two lines, so that we can better utilize the basic 5510, why which right now it's very human intensive Mr. Shyne, but we're trying to add a backup automation to that, so that after hours or if someone is holding for too long, it rolls and they can leave a message. And we're also setting up a separate line that a person can call if it's a kind of issue, let me make sure that they have my name. And if we have their name, their number and their address, we can go ahead and research the issue and get back with them. So, if the citizens understand on these lines, if you don't get a person, leave your name, leave your number, leave your address, and you will either get an email back or

a phone call back, and we will address that a whole lot quicker. That's the way we're trying to deal with Mr. Jenkins, just as you suggest, we're working on those lines to make sure that the citizen has a way to at least - - - cause that's the biggest complaint, 'I've been on hold, I can't get through', as Barbara says, that's because our folks are tied up, but in the short term, we're adding those lines Mr. Jenkins, to make sure they can get through.

Councilman O. Jenkins: Okay. And do put some consideration at some kind of analysis on some of these bills.

Ms. Featherston: We're doing that, and we're going to continue to do that. And we're looking at maybe even another set of eyes, other than our normal folks that see those what we call pre-edits, that check things that go out of the normal boundaries of bills. And so we'll take a look at that and see how we can make that process better.

Councilman O. Jenkins: Commend you on the outreach effort. The people do know that we're changing the system. People are aware of that, because I get emails that say I know y'all are changing the system, but I just got (inaudible), and I've been trying to - - - so I mean there's plenty of sympathy out there, they just want to make sure that somebody's got 'em on the list. And so, if we could do anything in that way, and I mean in the very short term, that would be greatly appreciated I believe.

Councilman Corbin: And Barbara, I'll just chime in. I know I had a constituent that got a \$6,000 water bill that was set on auto draft. And - - -

Councilman Shyne: Wait, wait. Did you say \$6,000?

Councilman Corbin: And I want to commend Dale, I got that information to him because I think what's happened is since the end of last week, it's not that you get through and you get on hold, because I've been to trying to call the number myself, it just goes straight to busy now. And so if we're making some improvements there, that's good. And I see the direction that the system's going, and I think it's going to be better for all of us, and the citizens as well. I think that's a good thing. I think one of the things that happened is people pay more attention to their bill now, where maybe you got your water bill and if it was on auto draft, you didn't pay attention to it - - - people are looking at it now. Can you and/or Dale spend just a minute addressing the sewer charge? Because that's a question that I've gotten the last few days. I've gotten a lot of questions about that, and I'm not sure I know how to explain it right. And I know some of those people are listening or watching today.

Mr. Sibley: Lets see if we can help Barbara even further. One of the things that we're finding out with this new system is a lot of (inaudible) ways of doing things allow us a whole lot more flexibility. For example with the sewer, and we're talking about the average number of consumption number. Under our old system, we could (inaudible) that number out to two or three places, which allowed you to round to hundredths or to tenths. Under the new system, it rounds to a whole number, and in the specific example of the citizen that you had from day to day had a 1.5 which rolled to a 2. And that's one of those issues that we're trying to work out with this software

company because we want to ensure - - - if you believe that things average out, you want to be sure that the number rolls up 1.5 or above, if it's 1.5 below, it rolls down. Right now, that's a question that we're trying to confirm with the software folks, that it will roll down to give the citizen (inaudible). The other thing that we're looking at is can we go back to where it rolls out to more decimals, the way our old system used to do. So that's one of those that as it was implemented, situations like that arose, and all of a sudden, citizens goes wait a minute, you know I was at 1.5, now I'm at 2. So that's a matter of getting back with the software provider going how can we adjust this thing to make it either work the way it used to work for us, or at least give the citizen that balance so that if it rolls up over 1.5, it'll roll down just below 1.5. So again it's one of those issues that in that case, the citizen is absolutely correct. Their sewer charge went up because that 1.5 rolled to 2, and we're trying to work through and make sure that that's not always the case, if we can roll it down, so it balances out, we can do that, or if we can get it the way we used to do it, which is roll it out a couple of decimals, so it's more exact. And instead of rolling to 1.2, it rolled to 1.5 form say a 1.48. So that's what's going on there. And as we work through that process, again it's one of those situations where on a case by case we go back and look at it. If this citizen was penalized, obviously we'll want to credit that and take that off. But we'll look at those on a case by case basis.

Ms. Featherston: There were - - - in addressing the billing issues, there were some questions within an email that we'd like to address with regards to water main repairs, and sewer main repairs. And some concerns by citizens about how that's done, the whole process, how do we get in touch with people.? Why do we see them repairing the same thing over and over and over again? There were some questions, and I'd like to very briefly just address those, and then take some questions if anyone has some questions regarding that. Basically, we have a division called Field Operations, and then we have a 24 hour number. There is during the day, two dispatchers, or at night, one dispatcher that takes those phone calls. There are only a couple of lines, so it's not the big automated customer service thing, it's basically for - - - I have a leak, I see something flowing in the streets, it's those sorts of things. Now they do tend to - - - since it is answered 24-7 by a human being we do get phone calls on trash, potholes in the streets, and those sorts of things, and those obviously get relayed to other departments that are more appropriate. But that number is available 24-7, it's 7600, and that's something we want to make sure of. It should be out there, a lot of people call that number. They basically get the phone call and they make a work order. If there's - - - they will send out - - - say it's a night time issue, we have certain folks on staff at night that would go out, access the situation, determine what needs to be done, and then get the appropriate crews out. A lot of times, there are comments they see a truck sitting there, and city employees standing around, something flowing out of the ground, in other words, and not doing anything. A lot of times, we cannot go out and start digging to fix a repair until all the different utility locates are done. And we call in those locates and it's not just water and sewer locates, but obviously gas, electric, AT&T, all the other utility companies have to come out, and it's a safety issue, to mark their lines that are in the location. That is a minimum of four hours. It's rare when we can get the markings done in less than four hours. So there is a lag time. And if it's at night, and we're in the middle of say an ice storm, and those folks are kinda busy doing other things, it can stretch out even longer. We try to assess the situation if it's a water main, get the line valve down as quickly as possible, which puts folks out of water, but there is a lag time, and it's not necessarily something that we as they city can control. We have issues as you all are very well aware, with the

deterioration of our water and sewer system. The bond that was done early this year addresses a lot of those issues on the sewer side. There was no money in that bond issue for water main repairs, there is very little funding for water main repairs in what we call capital improvements, which is what I deal with more on a day to day basis. Not just fixing a spot in a line, but actually replacing the whole line because it's blown out at this address, and this address, and this address, and this address. We do not have funding for those water main replacements. The funding that we have even for the emergency repairs or the parts and pieces that our folks use to repair those lines for those part repairs, there's not that much. I think the budget for parts and pieces for our Field Operations Division in the 2012 budget is just a little over \$1,000,000 and that includes new meters. And when you have a thousand miles of water main and a thousand miles of sewer mains, that million dollars doesn't go very far when it cost a few thousand dollars just to do port repair. And that's an inexpensive part repair, at that. So funding is an issue, and we try to do the best that we can with repairs and they forward to us. When they fix the line over and over and over again, we try to go a little further and fix an even bigger segment with water and sewer money, we're just running out of that on the water side. We are very fortunate with the bond issue to have a total of \$23,000,000 set aside for sewer main repairs of that nature in engineering for capital projects, but there's no money for water.

Councilwoman McCulloch: To the administration and Mayor Glover, I'm sure you're familiar with the four residential homes that was brought in I think around 2000 between 2004, 2007 during Keith Hightower's administration on Kemp Lane. I think it was about during that time, one of these homes actually have raw sewerage draining out of their driveway. And of course, when she checked into it, she was told that after a year of residing there, it becomes her responsibility. The little I know about water and sewerage, I think the question I wanted to ask is although this is a recently built residential home, when it was built, it was built tying into an old system. Is that correct? Sewer main or something like that? That that? Do we have her to pay for something when actually, when the home was built, she had to actually tie into something that was pretty much no good. I mean the system that was already there. Remember a number of four new homes that were built on Kemp Lane?

Mayor Glover: I think you're talking about the (inaudible) Project.

Councilwoman McCulloch: Right, it was four and it came through Community Development. Well right at the front door, in the driveway, you can actually see the raw sewerage seeping up through the concrete, and it drains daily. And of course when she consulted with the city, the city said well the contract says if you've been here within a year, it becomes your responsibility. Well my concern is if she's tied into an old system, I mean would have caused the problem as well? Could we look at that. Because again, this is a newly built home.

Mayor Glover: I will tell you, you're catching me completely flat-footed with regard to the details and the specifics of the situation, is not a position that I can take at this point, without knowing more details. I would say that for anybody that builds a home anywhere in the city and you tie into whatever the existing water and sewer services that are available in front of the house as the home is constructed. And then once it is completed, and all the proper inspections are done with regard

to the home itself as well as all of it's systems, then at that point, and I don't know if the ordinance reads after a year or what have you, but at some point - - -

Ms. Featherston: I'm not familiar with it. In general the line between what a property owner is responsible for and what the city is responsible for on a sewer main, you know, the Mayor is correct. The homeowner, if it's a new home and they tie into an old main, say it's in the middle of the street, their responsibility is their private line from the home to where they tie in at the street. The main in the street is the city's responsibility. With their water main, the homeowner's responsibility is from the meter back to their home as far as leaks or other problems. So, I'm not sure. If you could get me the specifics and the address, I will look into that. At the present, something doesn't sound quite right and we can look at that and see if it's an issue with the city main, or a lot of times, people don't understand that that service line is their service line until the point it ties into the city main. And if there's a problem with their service line, it is their responsibility. But we can have that checked out by Field Operations, they can dig up the line and (inaudible).

Councilwoman McCulloch: My biggest concern was that it was actually a project that was done by the city, a most recent project that was actually - - -

Ms. Featherston: So all of the lines on the - - -

Councilwoman McCulloch: No, it's just that one of the four.

Mayor Glover: And it was a project that was facilitated by the city. It was done by a private contractor. It would have been inspected and handled the way any private contractor would have gone on those same blocks, built those same homes, except in this particular case, the activity took place because the city was in a position to be able to donate those lots to a nonprofit which in turn was able to tap into funding from HUD, found homeowners or potential buyers who were interested in becoming homeowners, and brought that situation together. But it would be no different as if ABC Construction had built homes on those same lots under those same circumstances. The same warranties, and the same ordinance would apply in that situation as it does in this one. There is no greater level of liability for the City of Shreveport is what I'm saying.

Councilwoman McCulloch: Okay. And one more thing because this has been going on I know for almost six months or so. How hazardous, as she cannot afford to get it done, how hazardous could this be to the neighbors and the community? I mean especially the neighbors next door. Because it's a constant drain.

Ms. Featherston: We need to go out and look and see where it is, we (inaudible)

Councilwoman McCulloch: When we get out, I'll give you the address and name.

Ms. Featherston: Please do, please do.

Councilwoman McCulloch: Thank you so much.

Councilman Shyne: Mr. Chairman. I might need you to talk to the Vice-Chairman and see if you could convince him, from listening to what she just said, we might be running short of funds that we used in order to fix water mains when they're busted, because I see quite a few busted in my district, and I get calls from people saying, 'You know Joe, if we got a water shortage, I mean how could we have so many busted water mains, and we're not fixing them?' And I've been kinda saying well, we're going to get around to 'em, we have so many, and then we don't have much money.

Ms. Featherston: And that is the case, in addition to this drought, the ground conditions have caused a significantly larger number of water main breaks, whether it be on the small lines or even the larger lines, with the clay type soils. Drying, cracking, shifting - - -

Councilman Shyne: Okay, hold your answer right there. Mr. Chairman, I'm wondering if you could talk to the Vice-Chairman and see if there might come a time when some of the money that was set aside for street repair? Because I think sometimes if you have a choice between a good street, and water I kinda know out in my area, I think it would be water. Cause you can survive without maybe a good street, but it's kinda hard to survive without water. You know we might want to look at that possibility because it's all going for trying to improve the services that the city offers to the citizens. So now and I know how the Vice-Chairman feels about that pot of money, but I do understand that the two of you all have an excellent relationship, and as a former fighter pilot, I would hope that you would be able to use your skills of convincing people on compromising sometimes. Would you maybe think about that, if we're running into a problem where we don't have sufficient funds in order to fix - - - because water is going to be - - - our water system is going to be key to us. And it doesn't seem like that this drought Dale, and I understand that you used to be a weather man back in the days. You know from what I hear on TV and from what I get from the weather people, this drought is still, we're still looking at maybe 18 months that this drought might last. And we're going to have more of this. We're going to have more because our water lines are old in some of the parts of the city. So, I just want to - - -

Councilman O. Jenkins: Certainly I won't speak for the Vice-Chair, but I know I will not need my fighter pilot skills in those negotiations, because he is a very astute guy and he (inaudible) much like the rest of us. So, but I think certainly it points out there what are we going to do with our resources and properly allocating those to achieve a balance appropriate for both water and streets. And we don't want to invest a whole lot of money in streets if we're going to have to tear 'em up to turn around and fix water mains. So we did mention that today at an A&E Committee on what some of the way the engineering department is going to work through some of those issues with regard to water and sewer repairs as part of moving forward with the city and making sure we can get some kind of a timing in or a mechanism to keep that coordination appropriate. So when I double incurring more damage after we've already incurred a repair. So that's something - - -

Councilman Shyne: I appreciate you saying that because in a little while, I won't be up here, and I don't want to be coming down there standing up every time you look, now whose here to speak? Joe Shyne? Wow, you had eight years up there, why are you coming back again. So this is why I want to bring this to your attention. I need that balance.

Councilman O. Jenkins: A good idea is though we make sure that when we go to redistricting that your house is in Sam's district so it will be very clear who we need to contact for future issues. That's an excellent idea. But I got your point, it was a good one.

Councilwoman McCulloch: And could I add to that Uncle Joe, you'll remember some time ago, I shared with the Council that it had been foretold that although we're putting things in place to address the water problem, but we're going to be having problems for two or three generations to come. So that's why it's going to be so important that we get something in place to address the issue at hand. It's not like it's going to go away, you know under our bond issue, it can't go away.

Councilman S. Jenkins: Mr. Chairman if I can, you know I've been monitoring revenues from water, and I see increases there. And as we go through this budget process, I'm going to be looking at that. And you know I know that at the same time you can have revenue, you can also have expenses. So, as we go through this process Councilman Shyne, you know and we're talking about money and needing money to do things with, I'm going to be very, very much concerned about what's happening to the increased revenues. That's been an upward trend all year. Am I correct about that Ms. Featherston?

Ms. Featherston: Yes.

Councilman S. Jenkins: And so that's the first place I'm going to look. What's happening with this new income? And there may be some good explanations for it. I'm not trying to suggest it is not, but that's the first place I will be looking. Thank you Mr. Chairman.

Councilman O. Jenkins: And just a couple of questions on where we're talking procedures, and this is something I get calls on, I'd just like to have a response. And with regard to the after hours dispatch, procedurally is there a certain time when it just makes more sense to let the folks wait until the day crews come back in until they start resolving those issues?

Ms. Featherston: That would be done on a case by case basis by the zone manager that is on the night shift. I don't think that other than the procedures for the zone managers to go out and assess the situation, and I think that's their call, whether this is a safety issue, it's too dark, we can't get the locates, we need to try to cordon off this area as best we can and deal with this in the morning. And certainly that has been done on a number of occasions.

Councilman O. Jenkins: So, upon receipt of a water main problem, the zone manager does go regardless 24 hours a day?

Ms. Featherston: There is a designated zone manager on call at night. And we have five zones around the city, so it wouldn't necessarily be something in Zone 1 or in Zone 2, if Zone 1 manager is on call, (inaudible) everything in the city for that evening.

Councilman O. Jenkins: Sure, but I mean if there was a phone call at 1 in the morning that says, 'Hey I've got water swamping my street right now', that zone manager would be i.e, the locates

that you - - - he doesn't have to wait till the locates issue before he goes out there and makes sure that it's not a significant emergency situation where he'd be required to shut off the water or - - -

Ms. Featherston: Right, that's correct. We have a valve crew that would be able to valve that water main down.

Councilman O. Jenkins: Okay, so anytime of the day that that's going on, day or night.

Ms. Featherston: We do have limited valve crews and we have been experiencing unfortunately larger than normal issues with water main breaks and so sometimes it does - - - we don't just have somebody sitting and waiting for that next call. Sometimes they are out doing another project at the time or going and valving something else down. We've had a tremendous number of breaks.

Councilman O. Jenkins: And this is not from a criticism perspective, it's more of just information for me when I get the calls, then I'd just like to know what the - - - and then when we do decide to shut off a water main, for whatever reason, procedurally is there a what I call, an SOP (Standard Operating Procedure), where you notify either by putting something on their door hanger, or knock on their door depending on the hour that the water is going to be shut off for a period of time?

Ms. Featherston: I believe that there is supposed to be a procedure in place for a door hanger or a knock on the door. Obviously, not necessarily the best thing to do at 1 in the morning, but during the daytime, there is supposed to be a procedure in place. I can't - - - I know that sometimes that procedure has not been found and we do get phone calls on that, that someone shut my water off, I see 'em out there working, they didn't bother to take the time to tell me this information, or what they told me was, it'll be back on in an hour, and it's six hours later. And we do have those issues, but we're continue to - - -

Councilman O. Jenkins: And I don't think anybody really (inaudible) that, I'm just saying that in terms of our procedure, that it's definitely something we consider. And then on the locates, if we had a fully integrated GIS System with SWEPCO, Centerpoint, would we be able to expedite that "locates procedure"?

Ms. Featherston: I believe and I will let you know if I'm incorrect, but I believe that those utilities and even our utilities when it's one of their issues and we're called for locates, have to physically go out and work those lines on the ground. It's a state regulation, that's in Louisiana 1 Call issue, and we will get fined and penalized if we don't play by the same rules as everybody else. It's lines in a GIS system are just that, lines in a GIS system, and typically, this is a significant public safety issue, particular with electrical and gas, and the other from a liability standpoint, everyone has to go out with that can of spray paint and actually physically mark those lines.

Councilman O. Jenkins: So what are those guys using?

Ms. Featherston: They're using - - -

Councilman O. Jenkins: They're using the same system to mark those lines.

Ms. Featherston: I understand, but it is their personnel that is making those markings and that relieves the city of that liability.

Councilman O. Jenkins: I understand that, obviously (inaudible). Okay, because of my sideline business of oil and gas, I (inaudible) a fair amount of discussion on gas pipelines, most of the companies to include our local (inaudible) advertised that they will locate in 30 minutes, but unequivocally less than an hour. And I've been with a lot of industry folks and they say we stand by that one hour number, have we ever I guess reminded them of that particular policy claim?

Ms. Featherston: Unfortunately it's not just the gas lines, it's SWEPCO, and until you have the entire area cleared by all utilities, you cannot dig. It's not just one utility, and they are going to do what is required, of them as a minimum of what's in the regulations and the standards for Louisiana 1 Call. We do have honestly very close relationship with all of the utility companies, and if we have something that is absolutely dire public safety, gotta have it - - - they will work with us as best they can, but sometimes they don't have the personnel to do it either.

Councilman O. Jenkins: Thank you very much.

Mayor Glover: Thank you Barbara, thank you Mr. Chairman, thank you members of the Council. Next we will have a presentation by Bill Cooksey, et al, since his entourage is with him today.

Councilman Shyne: And thank you Mr. Mayor for encouraging him to bring his entourage.

Mayor Glover: I think he did that of his own volition. But I think he may have some issues, some matters, some concerns bringing forward (inaudible) as he has that he thought might come up, that might be out of his primary area of expertise, and rather than venture a guess, he thought it best to have those subject matter experts actually on site.

Councilman Shyne: There you go, that's wise.

Mr. Bill Cooksey: Thank you Mr. Mayor, in addition to introducing two new members of our team at the Airport Authority, Council Members, thank you, Mayor Glover, thank you for allowing the Airport Authority Staff some time to update you on some changes being made by the Shreveport Airport Authority as well as the Airport staff. We have a fairly quick Power Point presentation, and we'll get to moving quickly. Just a reminder, Shreveport Airport Authority reports to the Mayor's office and Mayor Glover, and Mr. Sibley and Mr. Crawford as well, as well as to a five person voluntary board of directors. And this is a working voluntary board. Very active group. Keith Gamble has stepped over for a second year, and stayed on as our Chairman of the Board. Bishop Larry Brandon is one of our four new board members. Bishop Brandon serves as our Vice-Chairman, has been very, very active with the Airport staff. Mr. Margaret Shehee with Kilpatrick Life Insurance and Roseneath Funeral Homes has joined the Airport Authority Board. Business Attorney George Mills is also a new addition and Ms. Verna Smith (inaudible) is a fifth new board member that y'all confirmed earlier this year. And great job because this is a very active group. Most of these board members have already traveled throughout the country with the staff working on new projects that we're on currently. First some good news, passenger numbers are up. We've

had a good year, we've been very blessed with 15 straight months of passengers numbers. Our October numbers came in yesterday, up about 8% I believe, and we've benefited primarily through some additional service we've had with Allegiant Airlines. Vision Airlines tried their experiment last summer. We've also had growth through our three comprehensive network carriers. Delta, Continental (which will soon change to United) as well as American. All three of our network carriers have had a very good year, and part of that I think is some pricing issues on their part, and some outreach methods we've made to help their numbers grow. One thing I want you to go away with today is the Airport Authority is empowering the staff to change how we do business. There are quite a few changes that have been implemented this year in how we manage the two airports, both Shreveport Regional and Shreveport Downtown. The number one thing we started doing to grow with this year's tenant meetings. The Airport Authority is essentially the mall manager for the two airports. Our customers are American Airlines are virtually on (inaudible) or our hanger outers, the rental car companies, we thought it was important to reach out to our customers and make them aware of the changes we're making, receive their input, make them aware of the many projects the staff is working on both downtown and regional and just keep them updated. We started doing these quarterly, and the tenants seem to like that schedule, if they want it more, we'll do it more often, but quarterly works well. That includes the Transportation Security Administration, as well as the Federal Aviation Administration staff and the control tower staff. Restructure of airport grant program has been a very, very important issue for us. We were in the news earlier this year, (inaudible) major losses that were incurred in our noise mitigation program. Because of that we are restructuring how we do our grants. We'll talk more about that in just a minute. We're examining our cost centers and our revenue centers. There are many areas of the airport that were costing the airport authority money that we're stepping back and taking a good hard look at some of these areas. Things as simple as our runway lights, our taxiway lights. Should we have a taxiway light on 24/7, or throughout the night when the taxiway is never used. And that was by getting input from the control tower, they said no. We need that to light up, we will simply turn on those lights from the control tower or when the pilots notify us. Staff and accountability changes. One simple thing we started implementing recently was taking a good hard look at our property as a management team. And for the first time in many years there airport staff is walking off property as a group along our maintenance division. We're walking every inch of that terminal, the concourses, we're checking in the bathrooms, we're seeing what's working, making sure the potties are flushing, just basic things. As a property manager, that's something we have to do. As we told the hotel group recently, you better look underneath the beds in the hotels to make sure everything looks clean, because their customers are going to see it. And because of that, we've made some changes recently. We just opened bids on our new flooring project at the checkpoint, just to make those changes were desperately needed. The outreach meeting for noise program, and our contractors, Bishop Brandon is really stepped up to the plate and assisted the airport authority staff in reaching out to the contractors in the community as well as companies willing to do business with the airport. We have another pair of meetings scheduled next week with Bishop Brandon leading our staff on those outreach efforts to make them aware because this opportunity is available at the airport. One thing that has received a lot of good news coverage last year was the Airline Service Task Force Report. Mayor Glover implemented or put together a group, the Airline Service Task Force headed up by former John Hussey. This group of 25 volunteers took a good hard look at Shreveport Regional Airport, and our overall operations, our airline service development, our marketing, cost issues, things like that, and they put together a very

comprehensive report, and with our new board of directors in place, they have taken that report, dissected it and made recommendations for staff to implement. Here's some of those changes.

Improved concession program. For almost 15 months, we had a major embarrassment with the airport with JDDA Concession group. JDDA is now out of the airport as of last week, and we have our new operator in place, Tailwind Concession Group, (inaudible) seven smaller carrier airport. We're very proud of that addition, I'll talk more about that in just a minute.

Increased marketing efforts. One thing on the marketing side, not just the tenants outreach meetings, the community, the simple search for media, increased advertising, the \$150,000 advertising budget was increased from \$20,000 the previous year, things like that is making some good inroads for us.

Development of the 501(c)(3) Nonprofit group to assist the airport in airline service development. By federal guidelines, federal requirements for the Federal Aviation Administration, with the airport is very limited in what we can or can't negotiate with the airlines when we're trying to recruit new air service. So words such as revenue guarantee or certain funding subsidies, the airport cannot do. However 501(c)(3) groups separate from the airport can. The airport authority recently recommended the creation of a 501(c)(3) organization and this is something that would basically be a fund raiser organization separate from the airport. Whereas the airport authority staff has a key target (inaudible) such as a Frontier, or a US Airways, or to help Delta expand, or American. The 501(c)(3) group can negotiate with the airline to expand their service in Shreveport. Coming up is a big change at the airport fire station. We have three full time dedicated fire trucks at Shreveport. Our federal (inaudible) should have one. Now, the airport authority has decided to pull that back down to two trucks, leaving the third truck in reserve. The result is almost a half million dollars a year of costs that are being paid for by the airlines, as part of their landing fee program. That is cost to be taken off the airlines. The airlines have already responded very favorably because this is something they wanted to see happen in Shreveport for several years, and when we have fuel coming back up to (inaudible) \$95 a barrel currently, production costs makes that close to \$128-130 a barrel. The airlines are asking for every dollar saved at the airport to keep their service at the airport. Finally some simple things. I mean we have a lot of land at both airports. And with that land comes a lot of grass cutting. We recently recommended, we've actually bid out a hay bailing contract. We open bids, they were about 2,000 underbid for what we wanted. We're about to cast that net out again and see if we can get another round of bids. The main reason we're doing that is not just for a little revenue off the hay, but for the cost cutting by bidding out that hay contract, we don't have to fund an extra tractor, the driver, the diesel fuel and the repairs and maintenance that come with that tractor. Simple thing, it's a cost cutting measure, and actual revenue program for us.

Closing the parking lot/security checkpoint. We had quite a few customer comments about when they pulled into the airport, having an officer stop looking in the trunk for something, and they asked that that be changed. So the airport authority recommended we move that officer to in front of the terminal to maintain our security requirements, and we've done that.

Customers (inaudible) policy. Our parking program was also in the news quite a bit last year. And there have been some good changes occurring with our parking program at Shreveport Regional, standard parking is currently under management agreement on a month to month agreement with the airport authority to manage the parking lot, Shreveport Regional. That has been a good thing for us. We collect the money daily, we deposit daily, standard bills us monthly, the check is reconciled and invoiced, and then we pay them for their expenses plus their administrative fee. Here today, we've collected about \$1.19 (million). That's gross. Gross pay received by the airport and we pay out about \$30-36,000 a month on expenses. The bottom line is we're up significantly

from what we were doing previously with the other operator. We are doing the parking study with a gentleman named Larry Donahue, has 50 years airport parking experience. He is wrapping up a report which we're going to use to look to go forward maybe potentially a new parking contract for next year. It benefits the airport and it'll take a good hard look at how the structure should be, how we manage the lots and other things. Finally, we are still in litigation with Nationwide Parking, that is ongoing, and we've been very vigilant. City Attorney Terri Scott and her team worked very hard to pursue Nationwide as hard as they can and the airport authority has continued to monitor that ongoing dispute. The airline service 501(3)(c) (inaudible) recovered that, the key thing here is the 501(c)(3) is something a lot of other airports (inaudible) which is I believe Huntsville that put together to accrue additional service, and we're now putting together that group, looking for key leaders to assist in that, and a big part of that push is the Mayor recommended many others. Let's make it regional. Shreveport Regional Airport's name has regional in it for a reason. We serve three states, 30% of our customers are East Texans, 10% are from Arkansas. The other 60% are North Louisiana. We have to reach out to the region (Inaudible) scheduling the first meeting early December, and we look forward to having that program move forward. As I mentioned earlier, our airport grants projects are making major changes there. We recently hired a new project manager, Mr. Robert Osborn has joined our team, he is an engineer, and we stole him away from AT&T, and he's been a great addition. A very hard working young man and we're glad to have him on board. We've also implemented a new grant reimbursement program, just to make sure all of our invoices are being reconciled properly, Mr. Osborn and Anita McQueen, our financial manager view all this, work together, we have a much better checks and balances system as we talked about in the past and we're continuing to use that. Another very, very big problem is how we approach our claim requests to Louisiana Department of Transportation, Aviation Division. Previously the airport was seeking 5% matches to a 95% federally funded grant programs. By doing that, we weren't chasing another pot of money for 100% state funded projects. Other airports around the state have been doing that. Shreveport hasn't. And we feel like that was something we need to make a change on. We thought there was state money available, we have major infrastructure needs at both airports, and the Department of Transportation in Baton Rouge, their team has been very supportive. We realize we have a lot of things they can help us on. Here is a good example. These are proposed grants or capital improvement projects for 2011-2015 that was proposed to the state last year. The total for Shreveport Regional is \$25,000,000. This funds were 95% federally funded with a 5% state match. With a lot of input from the staff and a lot of airfield inspections, and a lot of guidance from the FAA, and the DOT, we put together a new list that we just delivered to the state last Tuesday. And here's our new list. This is our proposed grant list looking forward over the next five years. The green items on the list are 100% state funded request items. And the blue items are 95% federal, 5% state. As you see a total difference in over a five year request is \$10,000,000. Will we get the full \$10,000,000? No, we'll get a good part of this. We feel like we have some very, very strong cases for the need to improve Shreveport's infrastructure. And the state has responded already. The airfield guidance signs, that's listed at the top, the state is stepping up. We recently opened bids, excess of \$200,000 for some mandatory (inaudible) signs. Tug (inaudible) repair another \$20,000, Downtown Airport just received \$20,000 simply by asking, and the state has been very supportive. At Downtown, it's a similar story. Our 2011-2015 proposed grants is \$3.7(million). Again, that is 95% federal fund program with a 5% state match. Tor 2012-2015 program has been revised and delivered to the state last week, with many more 100% state funded projects, the total difference is about \$5,000,000 more dollars in funding

requests to the state. These funding requests will be seen before the transportation committee, the Joint Transportation Committee in March at the legislature. So, we're looking forward to the state support and receiving additional grant money for Downtown. And certainly see those projects move forward. In the terminal there's a lot of changes going on. The golden walk-thrus (inaudible) to sign a few things, that weren't so pretty. They needed some fixing and we are fixing those. A few things on the list as our problems with our lost in space box is our flight information displays. Those have been replaced by flat screen TVs on the walls that are working much more efficiently with the maps. We've now restructured maintenance under single manager who understands what airfield and building maintenance are, and he's doing a phenomenal job. We have new flooring coming into the TSA checkpoint area. We simply felt like the carpet held together by duck tape needed to go. So that project just opened, we're looking forward to that, and hopefully we'll get that moving forward between Thanksgiving and Christmas breaks. And another round of flooring is in next year's budget. Around the terminal, if you see it, please take a good hard look. There's been a lot of painting and a lot of other repairs our staff is making along with a new concession program. Tailwind as I mentioned is moving into Shreveport Regional in a good way. They recently just opened their delis in the concourses next to American Airlines and Deltas gate. And they are now breaking ground and doing renovations to the restaurant area. This is one of the concourse units, and that was the proposed drawing. And here's how it looks today. Now open for business. A vast, vast improvement for the airport. There's our American gate, and here it is today. Now open for business, the customer's response has been very positive. Our marketing efforts, like I say, we're making the big push. One of our main efforts has been help customers find the tools to find good fares. Good fares can be bought out of Shreveport everyday. But the consumers have to make themselves aware how to find those fares. The fly Shreveport.com website is making that effort by pushing that in the airport by converting a public service announcement space to in house advertising programs. We made a standard airline incentive program to help us with the airlines to recruit additional service. And if you're not aware of this, I want y'all to take one note today about airfare watchdog. On the Airport Authority website, flyshreveport.com is a button on the right hand side. It's called Airfare Watchdog, with a little doggie there with it. Register on the email, it's free, each day and get an email reminder of fares out of Shreveport. Some days it may be three cities, other days it may be 30. And the fares we're seeing are phenomenal. We've also received \$60,000 for (inaudible) petroleum marketing money, compliments through a lot of hard work from Stacy Brown and her team at the Tourism Bureau. With also some partnerships (inaudible) with the launch of Allegiant Air and Vision Airlines. Again our website, click on it, and please go to airfare watchdog and register, because we need your business. Here's some sample fares. You see these fares in the \$290-280 range. We've recently seen 'em (inaudible) going back and forth to Kansas City, \$99 each way. Some of those fares to Kansas City have been popping up on there. We recently saw Burbank for \$280, and we traveled just recently to Chicago, and we scored that one below the \$300 range. Some good fares to be bought. Just want consumers to be aware of that. Finally, we've entered the new millennium, we're on Facebook. (Inaudible) marketing team have been making sure we're spreading the message out to our customers about the good fares. And making them aware of the opportunities to fly out of our regional airport. There are two challenges coming up. A big one right now is getting all the airfield, keeping all the airfield in compliance with the Federal Aviation Administration. We recently opened the project for the mandatory hold signs at Shreveport Regional. Again, that was a state funded project that we asked the state for just recently and they stepped up and helped us. We had more signage projects coming up that are state

funded. We're also dealing with stagnate and you saw that in the airline industry. The airline industry has made some major shifts in the late 90s again in 2001, again the oil price runup of 2008, and again just recently with some mega mergers. We've seen in five years, we have gone from 12 major airlines to 7. And these are fewer airlines for us to go court or ask for them to bring their aircraft to Shreveport. That means we also have to be very aggressive in working the airlines to maintain our service, or to work with this key partners that might be left to bring to the dance in Shreveport. FAA funding like many airports, we are looking for long term funding reauthorization bill out of Washington, D.C. If you talk to any of our senators or congressman, let them know we need long term funding support to help our grant programs be properly managed. Increased cost cutting efforts – we are on a budget deficit this year in terms of our operating budget. And we have proposed a negative balance again next year and the staff is taking that very seriously. There are major cost cutting methods we're putting into place right now to reduce that \$600,000 per year electric bill at Shreveport Regional. So, we are going to continue on that, that is more changes to come. We're looking for additional revenue sources in our industrial parks as well as our existing buildings, and that would also we feel like would help us in dealing with our new budget. Finally, if you have any questions, I'll be glad to answer them at this time. Thank you for your time.

Councilman S. Jenkins: Thank you Mr. Chairman, first of all I want to congratulate you since I've been here on the council, I think you're showing some very good leadership at the airport, and I certainly want to commend the Mayor for the board that's been put in place out there. I think that's a nice collection of talent, the Airport Authority Board, that's going to work, and I certainly hope all of our citizens will support our airport. I know we have a lot of leakage it appears going to other areas, but I'd just like to reiterate to our citizens how important it is to fly in and out of Shreveport, even though I know sometime the cost may not be that favorable. But I don't think we'll ever get over the hump of getting those cost driven down and bringing new airlines in if we can't show that we (inaudible) people and we got to fly in and out of Shreveport. A couple of things I wanted to ask you about, one is how often do you or your organization there at the airport sit down and talk with the management of the Convention Center and the Hotels as far as things maybe you can do to gather or to bring people into Shreveport as a destination and maybe make it a little more cost friendly? Do you all meet and talk and have discussions like that?

Mr. Cooksey: I would say weekly, Stacy and her team as well as her Board Chairman have been very, very active participants with us. Not only just the tourism kiosk at the airport, but with signage programs, there's a new big screen TV going up in the terminal with the Tourism sponsor to welcome visitors. Anytime Stacy Brown and her team (inaudible) airline service, we're on the phone, we're texting, we're calling immediately. That's a very, very active dialogue, and she's been for all (inaudible) been very big supporter.

Councilman S. Jenkins: Have you been getting some positive comments coming out of that networking effort there?

Mr. Cooksey: Absolutely. Yes sir. I mean this year alone, (inaudible) pretty close to \$100,000. The \$60,000 petroleum marketing grant. There was \$30,000 spent just recently to make people aware of the opportunities flying out of Shreveport. Another \$30,000 is about to be spent through that marketing grant. The tourism bureau stepped up \$10,000 toward I believe Vision and \$30,000

toward Allegiant Airlines through their expanded service this summer. So yes, we're definitely receiving some very good benefits. And likewise anytime there's a large convention coming into town, Stacy or Kim Brice, the whole crew over there, Kelly Wells is on the phone with the airport asking is there anything else they can do to make the airlines aware of this conference. It's a very good partnership.

Councilman S. Jenkins: Okay, and then secondly, to the extent of using more of the property, you know the house businesses that could lease from the airport, I mean is there a - - - is anyone looking at that from a critical standpoint? I mean everything located at the airport doesn't necessarily have to be airport related, I guess is what I'm trying to say. I visited some different airports that had some different types of businesses in the buildings, and they just wanted to be located there. Has there been a real good critical look at that? Of expanding out there and trying to bringing in some private businesses that may not be necessarily airport related there on the airports grounds?

Mr. Cooksey: Yes sir, we have competed for several projects around the airport ranging from a distribution center for a soft drink company.

Councilman S. Jenkins: Those type things, yeah.

Mr. Cooksey: We're purchasing property to aircraft manufacture and headquarter projects three years ago to small projects. Recently we brought several smaller tenants onto Shreveport Regional of which would be a cabinet making shop, a truck repair company. At Downtown Airport, we've (inaudible) an oilfield gas company that had a need for a warehouse has become very good tenants. So anytime we have a lead like that, we need to get them into one of our church properties, I mean airport properties. I said church because we recently located a church on airport property for some storage needs. And they're a great paying tenant as well.

Councilman S. Jenkins: Those are just some things that were on my mind, and sounds like someone is looking into them. So just keep up the good work at the airport. I do believe it's a very valuable asset to the City of Shreveport and we want to continue to see growth there and support for them. Thank you Mr. Chairman.

Councilman O. Jenkins: Thank you Bill for a very comprehensive report.

Mayor Glover: Thank you Bill.

Councilman O. Jenkins: With regard to city business, I know we're going to move on to the public hearing at some point, but anything else at this point?

Mayor Glover: I think we will wrap it up with that Mr. Chairman, except to add that with regard to I know this is something I know that you've asked about as well. I wanted to be able to provide an update as well, regarding the process for the search for the new permanent director. Bill's done an outstanding job over the time that he's been in the position. Certainly welcome him to be in consideration. Going forward, part of what I've asked the authority to do in an effort to select the

new director, and this is something that has not been done since 1988, so there was no template really to work from. But in conjunction with the work that we did with Mayor Hussey and the members of the Air Service Task Force and consulting group that we were able to bring together for that, we decided to make use of a search fund, ABK Executive Search, which specializes in the aviation industry. That particular contract right now is still being processed in legal. We expect for it to be cleared here in the very near term. At that point, it will go back out to Bill and his folks on the authority so that they can move forward with executing an agreement and get underway with the full search in earnest, but without question, Bill and his folks have done an outstanding job, and we certainly look forward to having him on board. However the search process turns out for years and years to come. And also especially want to again express appreciation to Mayor Hussey and all of those members who took time to serve on the Air Service Task Force. As you can see based on the presentation, that work is starting to gain some traction. Those new members of the Authority are serving and serving very well. The changes that have taken place with the partial situation are probably nothing less than phenomenal. When you think about the fact that we lost to Nationwide at this point, still yet to be resolved based on the court cases that are before us, some \$700,000 and as Bill just mentioned to you in his presentation here today, that number is over \$1,000,000. Averaging I think he said somewhere around \$36,000 per month in administrative expenses. So a not yet a full 180 degrees, but we have made some significant progress. I'm especially excited about the interest that's being shown from governments around the region with regards to establishing the 501(c)(3) entity, which is crucial as the task force report details if we intend to try and address the challenges of this airport which from my perspective have to do not just with the overall shift and changes in the industry as a whole, but the fact that we do not yet have the ability to position ourselves to talk about a conversation with a low cost carrier. A low cost carrier increases the level of competition within this local market, prices fall down, the number of people flying goes up and we end up ultimately with a better airport. In order for that to happen, it has to happen in a manner based on federal law that takes place outside the City of Shreveport, outside of the actually airport authority itself, and as Bill mentioned, as recommended by the task force, through that 501(c)(3) in similar fashion to what the folks in Huntsville and other airports around the country have established. I guess as (inaudible) mentioned to me, it would kind of end up being the TAF for the Shreveport Regional Airport for those who are not familiar with the title or terminology, it stands for Tiger Athletic Foundation. That's what allows the 'Mad Hatter' to be as well compensated as he is without those dollars coming directly from state general fund revenues, tuition and what have you, it gives us the ability to be able to do some things outside of the structure of the airport itself. It taps into the ability to call on some of our regional neighbors who are impacted and affected just as much as we are about the level and quality of our air service right now, to step up, to have a chance to be a part, to write some checks hopefully, and put us in a position to talk about how we take some more steps towards being a better airport.

Councilman S. Jenkins: Mr. Mayor is there not a market out there for some kind of direct flight between Shreveport and Baton Rouge and Shreveport and New Orleans, you know really on a daily basis? I mean there's a lot of commuting between those areas and it's just beyond me that this can't seem - - - I know at one time, we had some airlines that were doing that. Is there something that's on the table or something that's being looked at?

Mayor Glover: Interesting that you would mention that. Like you I miss the old world (inaudible) when you fly from the Downtown airport and leave in the morning and go to Baton Rouge and New Orleans and be back home for dinner. Unfortunately the market has not yet indicated a willingness to go back down that road again. But it was a month ago Bill maybe, that we hosted a group of folks, and don't know how much those folks wanted to go into detail about that proposition, but there are discussions right now with a group of folks who are interested in an in-state air service again. We sat and initiated dialogue with them, brought folks to the table, and I'll let Bill give you a few more details on that.

Mr. Cooksey: Thank you. There is a group looking at interstate service. We do know there is a market from Shreveport and New Orleans US Airways Express exhibited that up until 2004. Because of fallout from 911, those aircraft were pulled from Shreveport to move to Little Rock to cut US Airways losses in Little Rock. We've got those historic numbers. We shown those numbers not only this investment group, but several other investment groups have looked at intrastate. This group is in the very formative stage running the revenue models as well as the cost models of an aircraft that (inaudible) makes some sense for that route. It won't be a 50-seat jet or bigger because of the cost dynamics, but smaller (inaudible) prop could make some sense on a really well thought out schedule.

Councilman S. Jenkins: Well I tell you what Mr. Chairman. I go to New Orleans for a meeting that was about two and a half hours, and 12 hours on the road. That down time there, that cost. I mean so, and I'm sure I'm not the only person that's traveling back and forth between the northern and southern part of the state on business on a pretty frequent basis. But that 12 hours down time is very discouraging. And after a while you've read every billboard along I-49, it gets even more boring.

Councilman O. Jenkins: Well I'd certainly like to promote to have some small companies around here to (inaudible) operator out of that airport.

Councilman S. Jenkins: I know Mr. Chairman, and I know the ticket also.

Mayor Glover: That \$7500 a little steep Mr. Chairman.

Councilman O. Jenkins: I'm looking for some commercial (inaudible).

Councilman Shyne: Mr. Chairman, I was thinking you were putting together a committee to look for a manager, you might want to look at what former President Bush did with Dick Cheney. You know he was looking for Vice-President candidate, they put together the committee and they made Dick Cheney the Chairman of it. And when the committee came back and reported, it was reported that he was nominated for the Vice-President. So I didn't know whether you wanted to appoint the committee and make Bill chairman of it, and Bill might come back and say well we found a nominee (inaudible). It seems like Bill has done an excellent job. You know Bill since you've been interim manager of the airport, so I didn't know whether you wanted to suggest that to the mayor, and I didn't know whether it put you in a bad position, but Mr. Mayor, I figure that maybe I could suggest it to you.

Mayor Glover: Well excellent suggestion Mr. Shyne. I know that Bill is far too modest to put himself in that position, but I think that part of what he has had the opportunity to do over the last several months is to show exactly the leadership potential that lies within and he has served and served well. And without - - -

Councilman Shyne: And Bill will be considered?

Mayor Glover: Absolutely. We welcome him to be a part of that conversation.

Councilman Shyne: And I want you to know that Bill and I have not talked.

Mayor Glover: I understand.

Councilman Shyne: And I'm not his PR person.

Mayor Glover: And Bill may be a whole lot more affordable than some of the other folks.

Councilman Shyne: There you go.

Councilman Everson: And we don't have to relocate him.

Mayor Glover: And we don't have to relocate him. But we certainly want him to be a part of that conversation. Lots of folks said that we just have to continue to accept things the way they were at the airport, but I think if nothing else, 2011 has shown that with some new blood, some new ideas, some new energy because this team of folks have done an outstanding job. I'm still waiting for the Mark Crawford tweet to come up that I hadn't seen yet, but I'm sure it's coming before long. But they have gone outside of the box in their efforts to try and make it a better situation out there and I think it's about to pay off, and we certainly appreciate it, recognize it and honor it, and look forward to even more. In fact, I'll tell you how pleased I am Mr. Shyne and I hadn't intended to say this, but I think it is worth sharing as an indication of not just what I see with regard to Bill and his staff, but what I see coming from the authority and the overall effort out there period. I've been Mayor for a few years now, but I went throughout my whole first term without having the distinction of having my picture up there on the board as you see other mayors have done over the years.

Councilman Shyne: You got to be kidding. Now, you're the head coach.

Mayor Glover: Well now - - -

Councilman O. Jenkins: He's more of an Athletic Director.

Mayor Glover: It was one of those situations where I said until it gets better, we're not going to hang it up. And I'm very proud to say that I got an email from some good friends who said it was nice to see my picture up in the airport. That we had finally had hung it up, and we think that we're moving in the right direction. There are other things that are still in consideration like states

utilization, there are some who contend that maybe we only need one of the terminals to operate from based on the number of airlines that we have right now, and it may end up being more cost effective to shut down the other portion of that and what have you. So it's evolving, getting better, but I have no doubt that we're on the right trajectory right now, we just need to keep moving forward.

Councilman O. Jenkins: Okay, moving right along in an expeditiously manner, moving into 5D, and I certainly appreciate everything we've been presented today, because it's been very worthwhile for me and certainly for our citizens.

Councilman Shyne: That's a term that's kind of dear to my heart, Sam. Tell 'em about it.

Councilman S. Jenkins: What was the term?

Councilman Shyne: Expeditiously. I think Sam might have been back there helping to litigate that case, that immigration case.

Councilman O. Jenkins: Okay. Does anybody have anything for Mr. Holt at this point?

## **Reports**

Property Standards Report (*Res. 7 of 2003*)

Councilman O. Jenkins: I don't think we do.

Revenue Collection Plan & Implementation Report (*Res. No.114 of 2009*)

Councilman O. Jenkins: So, as mentioned yesterday Mr. Sibley, we did get your revenue collection plan.

Surety Bond Forfeitures Report (*Res 238 of 2010*)

Councilman O. Jenkins: And it's got your Surety Bond Forfeiture report. So appreciate that. And so appreciate that.

EMS Transports Report (*Res 239 of 2010*)

Councilman O. Jenkins: At this point Mr. Thompson, I believe you'd like the Council to suspend the rules for the purpose of adding a public hearing.

Councilman Shyne: So moved Mr. Chairman.

Councilman O. Jenkins: Any discussion on moving into a public hearing that is indeed what you'd like at this point?

Mr. Thompson: Mr. Chairman, we have to add it to the agenda, and there may be somebody who would like to speak for or against adding it to the agenda.

Councilman O. Jenkins: Okay. Then is there anyone present who would like to speak in favor or against adding it to the agenda. I don't believe there is, but I do believe there are those in favor of speaking during the public hearing.

**Motion by Councilman Shyne, seconded by Councilman McCulloch to suspend the rules to add a public hearing to the agenda. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Public Hearing:** Proposed 2012 Budget Ordinances

Councilman O. Jenkins: Okay, the public hearing is now open. Is there a presentation from the administration at this point?

Mayor Glover: yes Mr. Chairman, and we will be as extensive as the Council will direct us. We have a full formal presentation to make or an abbreviated one. It all depends on what your liking and appetite is.

Councilman Shyne: Lets try the abbreviated one first and if - - - cause you know their abbreviation can be kinda long, so we'll see how that fits, if not then we'll do the full.

Councilman O. Jenkins: Certainly in the bid for expedience, since you offered a full one at a previous one, I think we'll certainly start with the expedited version.

Mayor Glover: And that was I guess - - - that was more of the abbreviated one there and it was our assumption from a public hearing, that was the briefing that we would provide. But we can direct the Assistant CAO to give us even more abbreviated that that. Down in Baton Rouge, we used to call it coming in and hitting a lick at it.

Councilman O. Jenkins: Let me say this then. Is there anything particular that you believe needs to be added at this moment and time for the benefit of either those that are here with us today or those that for some reason have not had the opportunity to (inaudible)?

Mayor Glover: Our desire is to err on the side full and complete disclosure. We'd like to be in a position to make sure that if this is a public hearing, that it constitutes us sufficient enough of a presentation, that people will an at least a very good understanding of exactly what the nature of the budget is this year, what the dynamics are and what have you. But again, that can be something I think we can probably keep to a 5-10 minute time frame. Am I correct Mr. Assistant CAO?

Councilman O. Jenkins: Yeah, I would say if we could put an executive summary of what we saw in the previous Council Meeting would be appropriate at this point Brian if you would.

Mayor Glover: And of course also Mr. Chairman at some point, if it would be appropriate and convenient, we would welcome the opportunity to maybe have some other point and venue where we could invite the public as well to afford a more extensive, more detailed presentation as well. Our intent is to make sure that you all as well as our citizens are as informed and as empowered about the exact nature of where we are from a fiscal standpoint right now, but as I mentioned, I know we did do an earlier more detailed presentation. Was that at the last council meeting or work session, I can't remember.

Councilman Everson: The last Council Meeting.

Councilman O. Jenkins: We do have it though posted

Ms. Johnson: And advertised.

Councilman O. Jenkins: On the website for anybody that wants to review.

Mayor Glover: Yes it is, but as I remind you, I know you are largely paperless Mr. Chair, especially you and Councilman Everson. You know you guys have our GIS System down and - - -

Mr. Thompson: What about Mr. Shyne?

Councilman Shyne: I'm an old school teacher, so I love paper. And Mr. Chairman I was about to say the public is also invited to come to the work sessions that we have, and one thing that is on the web - - - I mean I can go on the web at anytime.

Councilman O. Jenkins: And I know you do, and I know you do.

Councilman Shyne: That's right. But I'm still a paper man. I enjoy checking tests.

Mayor Glover: I see him all the time surfing down Hollywood all the time.

Mr. Crawford: Mr. Chairman, you're correct. The entirety of the 700 page budget is available on the website to review the specific details and along with this presentation that I will go over very quickly that you have seen before, and just really hit the highlights. The budget for 2012, the service levels of the city are maintained, with the restricted spending, there is no layoffs or no furloughs particular to this budget. \$492,000,000 essentially the operating budget. This is a 6.5% increase. Most of this increase as you are aware is due to fund balance increase because of our spending has actually only increased about 1.7% in the general fund. Most of that is attributed to mandatory requirements in Fire and Police raises and contributions to the pension systems. Additionally, you'll see some maintenance and fuel costs have gone up next year as well. Through increasing healthcare cost for city employees, this budget is new in the fact that we broke up DOS last year and into this year, so we've actually created a new project for those departments of Public Works, Engineering and Environmental Services as well as Water and Sewerage. It's about \$2.3 (million) in public safety equipment. This is within the confines of their operating budget, and does not constitute a specific increase in equipment cost. Riverfront funds provide about \$7.7 (million)

to the general fund, the Convention Center and Hotel debt and operating subsidies total a little over \$3,000,000. This is a 3.6% decrease over 2011 figures. Water and Sewerage have about \$1.6 (million) in reserve, a little bit of what Vice-Chair Jenkins was talking about earlier as far as some of that water payments that are being made and where is that money going? Most of it is in the reserve. Cash profits reserved for the city is about \$9,000,000 about the same as it was last year. I'll skip over the budget logistics for the sake of brevity. The general fund, \$225,000,000. Internal service funds are \$21,000,000. The Revenue Fund Budgets are a little over \$35,000,000. Enterprise Funds are \$110,000,000 and Debt Service is at \$100,600,000. Our total operation was \$492,000,000 as I mentioned earlier. Capital Projects, are \$644,000,000 as well. Over a billion dollars of total budget. And this is just a pie chart again. It's available for those of us who want to take a very close look at it, and when time is not a crunch, they can look at it on the web and look at it where exactly those funds are going. The General Fund is the primary funding source for the city's general maintenance. That's where fire and police, public works is, streets, trash (inaudible) those types of things. \$225,000,000 is a 4.2% increase. That includes the 17<sup>th</sup> million dollar operating reserve. This is an 8.3% increase over last year's. I believe it was \$11.5 (million) reserve. Sales tax estimates are projected to be \$123,000,000. That's a 3.5% increase over year end 2011 projections. Again, we only anticipate a minimal 1.7% increase and those are just absolutely necessary charges and increases that we have to have to keep the same level of city services that we're providing right now. Again, the new departments of public works and so on.

Ms. Pilkinton: Mr. Chair, we just had a call that we want to let everybody know that there is a tornado warning in the area, that's outside of Stonewall, so - - -

Mr. Crawford: You need me to speed up even more?

Ms. Pilkinton: But anyway, I'm just letting y'all know that.

Mr. Crawford: A look at this chart, it talks about just the difference between what we're bringing in and what we're spending. I do want to say this though. If you look this year, \$225,000,000 we're bringing in, we're only spending \$2.7 (million), that's the largest actual operating reserve we've had in quite some time of \$17,000,000. At least in the last decade. The executive offices about \$991,000. This is a decrease of 10% over the last couple of years. No increased staffing there. City Attorney's office, no increased staffing, they're spending a little over \$1,000,000 there. Property Standards is at \$3.7 (million), no increase in staffing over 2012. And you'll see a constant theme here. No big changes, no increased spending even though we have an opportunity because of the increased revenue. We've been very fiscally prudent in not doing that. Human Resources is at \$583,000. This is an increase of 3%. Information Technology, which is a new fund, it was moved to the General Fund. It used to be an internal service fund, in 2011 which is when it moved over \$3.7 (million). There's about a \$200,000 increase in for equipment for some absolutely critically necessary replacements of copiers that print a lot of the materials that you see that the city provides. SPAR, \$15.8 (million) an increase of 2% over last year. Most of the increase is due to critical equipment replacement. And even though we provided more funding for that critical equipment replacement, they still have a long, lengthy list of unfunded needs that they will be glad to talk to you about at their budget presentation. Finance, there's no big change there to speak of. Police, \$56,000,000. This is between them and Fire, that's where a lot of your general fund dollars

go. Most of those increases are due specifically to the mandatory 2% increase for longevity for police officers and civil service. The \$1.4 (million) for police cars is something that did not increase their equipment budget at all. The good news is over the last couple of years, we've added about \$5,000,000 to the police budget for their retirement systems. This year, it only increased about half million dollars, because the percentage didn't go up as much as what the city was responsible and had to pay for. Same thing with fire. And to be commended, the fire and police officers both supported a bill this year in the legislature that allowed the employee to contribute another 2%, which kept city costs down by about a half million dollars this year, with the employee taking on some of that responsibility themselves. So we appreciate that. \$52,000,000 in fire is a 3% increase again. Those increases primarily are due to those same issues with police. Engineering and Environmental Affairs, those are the new departments, \$3.7 (million) was moved over from Water and Sewerage. Engineering was branched out from the Public Works Department. Public Works, \$37.3 (million), fuel and maintenance costs are primarily the increase that you see here, \$769,000 or a 19% increase. Also you have a notes payable that is due next year for those additional garbage packers that were purchased this year. City Council remains about the same, and unchanged as does City Courts, City Marshals. General Government, and general government is kind of a clearing house for those particular budget items that don't fit into one particular budget, but need to be maintained. \$40,000,000 overall. No increase in expenditures for 2012. Again, this is where your operating reserve is housed, \$17.3 (million) Contractual Services increases is a little bit. The SPORTRAN funding increased by 9.5% just because of some of those issues with water mains that we talked about. Internal Service Funds, Retained Risk, no big change there. That's where the reserve of \$9.2 (million) for catastrophic reserve is held. Special Revenue Funds, Metropolitan Planning Commission, \$1.3 (million), no big change here. Community Development, \$12,000,000, no big change here. Just know that in Community Development, most of that funding is provided by federal grants, state grants and those types of things. \$380,000 actually goes back into the general fund, (inaudible) we provide them some in kind funding as well to max those grants. Riverfront Development, we talked about at length last night, \$14.3 (million) is a 2% increase in 2012 due to casinos year end projections increasing just slightly. We talked about those debt service payments last night that Charles is checking into for us. \$7.7 (million) transferred to the general fund with a reserve of a little under \$400,000. Grants funds remains basically unchanged. I'm going to do (inaudible) block grants, most of these are police grants if you'll look at your budget books, for those who are looking at home, will view the online versions at the city's webpage. You'll see most of those are police grants. Some of those are energy efficient grants through environmental affairs and the fire department has a safer grant for personnel. Redevelopment Agency's funding hasn't changed from 2011. The Entertainment District \$1.3 (million). This is a 40% increase primarily due to fund balance rollover, with a reserve of \$1.1 (million). The Enterprise Funds and each of these funds that the city operates, they pretty much act like private businesses. They basically provide a service based on the revenue that they're able to take in and charge for those services. In the Golf Fund, that's \$1.2 (million) with an increase of about 3% in 2012. We do have an operating reserve of \$93,000 for next year. You'll and Shelly will talk about it in her presentation on the work that's going to be done because of the general obligation bond particularly to the Huntington Golf Course and some of those revenue figures actually going down next year because of the course work that's going to be done and the availability for that course for customers to use that course. So, I'm looking forward to Shelly having that conversation. Airport Funds, I don't think I can tell you about the airport funds that

Mr. Cooksey didn't just tell you. They are operating at a deficit, but they're trying to get those costs under control and not have to go into reserves. Water and Sewerage fund, big fund, \$70,000,000 is at an increase of 9.3% next year. The BioSet balloon note of \$6.6 (million) is worth of note, that's going to be due next year again. We talked about their reserve funding being over a million dollars and their operating reserves for next year. SPORTRAN funding is going to be going up by 8% in 2012, primarily due to maintenance and fuel costs. We had to extend them some extra revenue actually this year to be able to get through the end of this year. Hopefully we've budgeted enough with their increase request for 2012 to where we don't have to go back and do that in the middle of next year. Downtown Parking Fund, \$637,000 is a 59% decrease in 2012, due to the decrease in the fund balance. Removed \$959,000 out of that account this year to put the third level on the parking garage that's down between the old Riverview Theatre and the Barnwell Center. It does have a reserve of \$217,000 for future parking projects. The plan is once that reserve builds back up again, they'll be able to move that money back out again and hopefully put a 4<sup>th</sup> or 5<sup>th</sup> level on the parking garage by that point. Convention Center funding, \$1.7 (million). This is a straight operating subsidy for the convention center. Basically, where they fall short on revenues over expenditures. The Hotel Fund is \$2.2 (million). We maxed that with about \$1.3(million) from the convention center/hotel to pay debt services. We're transferring that \$1.5 (million) out from Riverfront to accommodate that note. Debt Service is \$100,000,000. Most of that you'll see is in operating reserves with about I believe \$70.9 (million). It's going to be carried over in to reserves at the end of last year. This is your debt service. And this is our debt service millage charge for those who want to have a closer look and study a little bit more. 26.56 mills is still the lowest that it's been for quite some time. Capital Improvements budget is \$644,000,000. There's 135 total projects. This is a 25% increase from this year actually. (Inaudible) of those projects are from the 2011 infrastructure bond. And this is just a few little other things, the \$492,000,000 operating budget, administration and council fiscal managers policies have placed the city in strong financial position for 2012 regarding the operating budget. The budget is a living document and that's what we're doing now is going through these procedures and the council can make those adjustments and amendments as necessary. Our public hearings were started last night. Again, we're having tonight and will have for the next two weeks, and those dates are posted online as well for the citizens if they want to go look. They can join us at 5:30 for the remainder of this week I think except for Friday, and into next week at the 2<sup>nd</sup> floor in the Mayor's Conference. You can come up there and have their democratic voice heard on this budget. We have to adopt it by the 15<sup>th</sup>, and of course those unfunded liabilities and (inaudible) things are things that the Mayor and the administration are addressing with their task force and we look forward to those issues. How was that. Very quick?

Councilman O. Jenkins: Thank you. Yes, very quick and very thorough.

Mr. Crawford: Thank you very much.

Councilman O. Jenkins: Okay at this point, if there are no objections, I believe - - -

Mr. Thompson: Mr. Chairman, I remind you that people don't have to sign up for the public hearing. There may be somebody - - -

Councilman O. Jenkins: Okay, then shouldn't I recognize the ones I do have signed up for? Okay.

*Ms. Ann Fumarolo: (820 Clyde Fant Pkwy)* And I want to apologize to everybody for not being at the Riverfront meeting yesterday, but I was ill, and while Vice-Chairman Jenkins said that if I'd come ill and looked pathetic and snotted on everybody that I may have gotten more money. So, I'm sorry that I did not take that opportunity. But we'll start from there. I first want to thank you for all you continue to do for Sci-Port. And I know that you've got a lot of tough decisions to head for the city. On countless occasions I've heard the Mayor say, this is The Next Great City of The South, and all the feedback, you have to have strong successful organizations that not only meet the missions, but they exceed it. As you know we (inaudible) the best science (inaudible) in the nation. And there are four areas why we've won that. I'll explain those to you. 1) It was education. We have over 76,000 kids come through on school tours. We also have a teacher from Caddo, we have one from Desoto, and we have one from Bossier Parish on staff. Everyday, and this may be tomorrow, if there is a disaster in the area, we're one of the first ones that people call in on Monday, it was what about the earthquake? You know when we start talking about plate tectonics. When it was the Gulf Oil Spill, the very next day, we're pulling out oil spill programmings. We are seen as the community place to find science education. We gave over 20,000 students in our outreach. When we lost our state outreach money because they were paying for all of our outreach, we went out and found Shell Oil Company and begged them. They gave us the money so that we could maintain this very outreach activities that we have. We have multiple after school programs and collaboration for organizations like the Boys and Girls Club, Multicultural Center, the Barnwell, SRAC and Cyber Innovations. Entertainment: Where there's been close to 20,000 people down at the riverfront and we can entertain them. As you know we had the storm chasers in here, and Sean Casey brought his tornado intercept vehicle in. We give people a lot of great reasons to come down to the riverfront. Workforce Development: Over 60% of our staff is under the age of 30. With the very first employer that most of them have and we teach them great skills about how to work. We have one young man who came through a special needs program and his name is Tony. We gave him great work skills and such work skills that we've hired him. He is our No. 2 person in our operation staff. We have two different leadership programs. We bring high school and middle school students in to learn leadership skills. And we also work with the Mayor's summer youth initiative. The next thing was national and international prominence. Sci-Port is seen as a leader in the science (inaudible) field. We are the director of the Rise Girls Network in all of the national Rise Girls network. Which means that we run all of the programs through Shreveport and Texas, Oklahoma and Arkansas and Louisiana that have to do with Girls in Science. Another collaboration in Italy, we're sending teachers over to Italy to learn best practices, and the teachers will be here in December to learn the best practices that are done in Louisiana. Which is just awesome. We have a collaboration in Israel, where our students and Israeli students are mainly develop a new program through social internet and they will be presenting it at the World Summit down in Rio de Janeiro in June. Last year, I was given the highest award in the International Science field for leadership. But winning awards is not limited just to the president. My staff is looked at as leaders at what they do. Margaret Hinny is the President of the New York of Science and in October in Baltimore, she stood up and said Sci-Port is the science center we all watch for meeting the needs of their community. They continue to develop innovative programs and (inaudible) even the biggest science centers can't make happen. Sci-Port is a governing member of the ASTEC, which is the Association of Science and Technology centers which is the

very highest accreditation you can get in our field. I was lucky to be asked by the ASTEC to chair the international equity and diversity committee, the finance committee and the governmental affairs. We are right now looking at (inaudible) to see if that certification makes sense for our organization. To do be the Next Great City in the South, I believe it is intuitive that you have to support the great organizations that you invest in and we return the money for your investment. I'm sure you think I'm biased, but I know Sci-Port is one of them.

Councilman O. Jenkins: Thank you. Is there anybody else who is here to speak in favor of or in opposition to our 2012 Budget?

Mayor Glover: Mr. Chairman, before Ann leaves, I wanted to recognize she's also - - - have her introduce her very capable and able staff member who is here with her today as well.

Ms. Fumarolo: The reason I didn't do that is I was here last week, and he didn't introduce me!

Mayor Glover: Well now - - - you gotta

Ms. Fumarolo: Two reasons I had to come in and be sick, because I was not going to let Ken Latin, my Vice-President take all of the rewards for being at Sci-Port. He is the most awesome thing. He's homegrown, from Shreveport and Sci-Port would not be the entity it is without Ken Latin. You can put that on record.

Mayor Glover: Thank you Mr. Chairman.

Councilman O. Jenkins: As there doesn't appear to be anybody else to speak in opposition, but since we've added this hearing today, if there are no objections, I will not close this hearing and allow it to continue to November 21<sup>st</sup> in the event due to it not being on the agenda, there are those that didn't realize that this was an opportunity. And given that same opportunity in two weeks.

### **Adding Items to the Agenda, Public Comments,**

### **Confirmations and Appointments.**

Adding legislation to the agenda (regular meeting only) and public comments on motions to add items to the agenda.

Mr. Thompson: Mr. Chairman, we had a special meeting on November 2<sup>nd</sup>, and they are very brief minutes that either we can add to the agenda and take up next time or we can do it at the next meeting.

Councilman O. Jenkins: Can we not take it up now and approve them right now?

Mr. Thompson: Right now.

1. Approval of the Special Meeting Minutes - November 2, 2011

**Motion by Councilman Corbin, seconded by Councilman S. Jenkins to add the Special Meeting Minutes – November 2, 2011.**

Councilman O. Jenkins: Okay. Is there anybody here would like to speak in favor of or in opposition to adding that particular item to the agenda? As there is none, lets vote.

**Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Motion by Councilman Corbin, seconded by Councilman S. Jenkins to approve the Special Meeting Minutes of November 2, 2011. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

Public Comments (*In accordance with Section 1.11 of the Rules of Procedures*)

Confirmations and appointments: None.

**Consent Agenda Legislation.**

**To Introduce Routine Ordinances and Resolutions**

**Resolutions:** None.

**Ordinances:** None.

**To Adopt Ordinances and Resolutions**

**Resolutions:**

*The Clerk read the following:*

**RESOLUTION NO. 262 of 2011**

**A RESOLUTION AUTHORIZING ARLYNE HARRINGTON CANTRELL AND MICHAEL PAUL HARRINGTON LOCATED AT 10623 NORRIS FERRY ROAD TO CONNECT TO THE WATER & SEWER SYSTEM OF THE CITY OF SHREVEPORT AND OTHERWISE PROVIDING WITH RESPECT THERETO.**

WHEREAS, Arlyne Harrington Cantrell and Michael Paul Harrington have agreed to secure all permits and inspections required by the Shreveport Comprehensive Building Code. Said party having submitted a petition for annexation to the City of Shreveport, and having agreed to fully comply with the regulations of the City of Shreveport in connection with said property, all as set forth in Section 94-1, et. Seq., of the Shreveport City Code. Said request and petition are attached hereto.

BE IT RESOLVED by the City Council of the City of Shreveport in due, regular and legal session convened, that Arlyne Harrington Cantrell and Michael Paul Harrington be authorized to connect the structure, located at 10623 Norris Ferry Road to the water & sewer system of the City of Shreveport.

BE IT FURTHER RESOLVED that if any provisions or items of this resolution or the application thereof are held invalid, such invalidity shall not affect other provisions, items or applications of this resolution which can be given effect without the invalid provisions, items or applications, and to this end, the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Corbin, seconded by Councilman O. Jenkins to adopt.**

Councilman Corbin: Mr. Chairman, a map as always.

Mr. Norwood: Just one connection, we put it on a map just so you get a perspective. Right here on Norris Ferry, this one block.

Councilman Corbin: And they would connect to that 24 inch line?

Mr. Norwood: That's the Port water line, yes sir.

Councilman Corbin: Thank you Ron. So moved to approve.

**Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Ordinances:** None.

### **Regular Agenda Legislation**

### **Resolutions on Second Reading and Final Passage or Which Will Require Only One Reading**

*The Clerk read the following:*

1. **Resolution No. 211 of 2011**: Accepting dedication for Overbrook Court and Valencia Court in Esplanade Unit 3, Lake District and otherwise providing with respect thereto. (D/Corbin)  
(Postponed October 25, 2011)

**Read by title and as read, motion by Councilman Corbin, seconded by Councilman Shyne to postpone until the next regular meeting. Motion approved by the following vote: Ayes:**

**Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**RESOLUTION NUMBER 253 OF 2011**

**A RESOLUTION AUTHORIZING THE MAYOR TO EXECUTE A DONATION AGREEMENT BETWEEN THE CITY OF SHREVEPORT AND WILLIS-KNIGHTON MEDICAL CENTER, HEREINAFTER CALLED "OWNER" AND ACTING HEREIN THROUGH WILLIS-KNIGHTON MEDICAL CENTER, MANAGER, FOR THE PRIVATE WATER AND SEWER MAIN EXTENSIONS AND RELATED FACILITIES TO SERVE THE OAKS OF LOUISIANA AND TO OTHERWISE PROVIDE WITH RESPECT THERETO**

BE IT RESOLVED by the City Council of the City of Shreveport in due, legal and regular session convened, that Cedric B. Glover, Mayor, be and is hereby authorized to execute on behalf of the City of Shreveport a Donation Agreement with Willis-Knighton Medical Center, represented by Willis-Knighton Medical Center, Manager, substantially in accordance with the terms and conditions contained in the draft of said agreement which was filed for public inspection with the original draft of the resolution in the office of the City Council on October 25, 2011.

BE IT FURTHER RESOLVED that if any provisions or items of this resolution or the application thereof are held invalid, such invalidity shall not affect other provisions, items or applications of this resolution which can be given effect without the invalid provisions, items or applications, and to this end, the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that all ordinances or resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Corbin, seconded by Councilman Shyne to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**RESOLUTION NO. 254 OF 2011**

**A RESOLUTION AUTHORIZING THE MAYOR TO EXECUTE A RELEASE FOR SURFACE DAMAGES ASSOCIATED WITH THE DRILLING OF FIVE (5) GAS WELLS AND INSTALLATION OF ASSOCIATED GATHERING PIPELINE LOCATED AT THE CITY OF SHREVEPORT'S SLUDGE FIELD LOCATION ALONG THE HARTS ISLAND ROAD, AND TO OTHERWISE PROVIDE WITH RESPECT THERETO.**

WHEREAS, a request has been made by QEP Energy Company of Tulsa, Oklahoma to obtain surface locations and associated pipeline rights of way for five (5) gas wells to be drilled on the City's sludge field site; and

WHEREAS, the sale of the sludge field land to the City of Shreveport was subject to certain oil and gas leases, which continue to remain in effect, with a provision for access to the surface for development of the leases.

NOW, THEREFORE, BE IT RESOLVED, by the City Council of the City of Shreveport, in due, legal and regular session convened, that the Mayor of the City of Shreveport be, and is hereby authorized to execute on behalf of the City of Shreveport, a release for surface damages and associated pipeline rights of way associated with the drilling of five (5) gas wells located at the City of Shreveport's sludge field location along the Harts Island Road.

BE IT FURTHER RESOLVED, that an offer of \$138,153.00 for five (5) gas well locations and associated pipeline rights of way be accepted.

BE IT FURTHER RESOLVED, that if any provisions or items of this Resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items or applications of this resolution which can be given effect without the invalid provisions, items or applications and, to this end, the provisions of this Resolution are hereby declared severable.

BE IT FURTHER RESOLVED, that all resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Corbin, seconded by Councilman Shyne to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

#### **RESOLUTION NO. 255 OF 2011**

#### **A RESOLUTION AUTHORIZING THE MAYOR TO SIGN AN AGREEMENT BETWEEN THE CITY OF SHREVEPORT AND BKD, LLP FOR AN EXTERNAL AUDIT OF THE CITY OF SHREVEPORT FOR FISCAL YEAR JANUARY 1, 2011, THROUGH DECEMBER 31, 2011, AND OTHERWISE PROVIDING WITH RESPECT THERETO.**

WHEREAS, the City is required by City Charter Section 4.28 to cause to have accomplished an annual financial audit of the City; and

WHEREAS, BKD, LLP agrees to conduct an audit of the City in accordance with the requirements of the City Charter and applicable law; and

WHEREAS, external audit firms are normally selected by the City for four years with one year contracts executed for each of those four years; and

WHEREAS, the engagement of BKD, LLP best meets the needs of the City.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Shreveport in due, legal, and regular session convened that it hereby selects BKD, LLP as the City's External Auditor

and authorizes the Mayor to execute a contract between the City of Shreveport and BKD, LLP for the fiscal year January 1, 2011 through December 31, 2011, substantially in accordance with BKD's response to the City of Shreveport's Request for Proposal, dated August, 24, 2011, and filed for public inspection in the Office of the Clerk of Council.

BE IT FURTHER RESOLVED that if any provision or item of the resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items, or applications and to this end, the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that all resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Everson, seconded by Councilman S. Jenkins to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

#### **RESOLUTION NO. 256 OF 2011**

#### **A RESOLUTION AUTHORIZING THE DONATION OF SHREVEPORT POLICE DEPARTMENT K-9 'RICO' TO SERGEANT WILLIAM ARNOLD OF THE SHREVEPORT POLICE DEPARTMENT, SHREVEPORT, CADDO PARISH, LOUISIANA, AND TO OTHERWISE PROVIDE WITH RESPECT THERETO SURPLUS POLICE**

WHEREAS, the City of Shreveport Police Department desires to donate K-9 'Rico', a ten year old, black, male Belgian Malinois which was purchased by the Shreveport Police Department in November 2004 to the Shreveport Police Sergeant William Arnold, Shreveport, Caddo Parish, Louisiana which serves a public purpose and renders a public service; and,

WHEREAS, Section 26-53 of the City of Shreveport Code of Ordinances requires City Council approval of an agreement made and entered into by the City of Shreveport and any person or entity, where under such person or entity receives a donation in return for service which serves a public purpose; and,

WHEREAS, the Shreveport Police Sergeant William Arnold has agreed to accept all responsibility, financial obligations and liability associated with the acceptance of this donation; and,

WHEREAS, the Shreveport Police Department K-9 'Rico' can no longer be used by the Shreveport Police Department, he is deemed surplus property of the City of Shreveport; and,

WHEREAS, this donation under these circumstances provides for the most cost effective manner to dispose of the property.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Shreveport in due, regular and legal session convened, that the Mayor be and is hereby authorized to execute an agreement between the City of Shreveport and the Shreveport Police Sergeant William Arnold, for the donation of the K-9 'Rico'.

BE IT FURTHER RESOLVED that if any provision of this Resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items or application of this Resolution which can be given affect without the invalid provisions, items or application and to this end the provisions of this Resolution are hereby declared severable.

BE IT FURTHER RESOLVED that all resolutions or parts in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Everson, seconded by Councilman Corbin to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

#### **RESOLUTION NO. 257 of 2011**

**A RESOLUTION AUTHORIZING THE SUBMISSION OF A PRE-APPLICATION TO THE LOUISIANA DEPARTMENT OF ENVIRONMENTAL QUALITY FOR FUNDING UNDER THE CLEAN WATER STATE REVOLVING FUND (CWSRF) PROGRAM FOR A LOAN BY THE CITY OF SHREVEPORT NOT TO EXCEED \$5,000,000 AND OTHERWISE PROVIDING WITH RESPECT THERETO.**

WHEREAS the City of Shreveport, Louisiana (the City) desires to make needed improvements to its sewer system (the System); and

WHEREAS loans for this project may be available through the CWSRF program operated by the Louisiana Department of Environmental Quality (DEQ); and

WHEREAS this resolution would authorize the submission of a non-binding pre-application for funding to the DEQ under the CWSRF for a loan in an amount not to exceed Five Million Dollars (\$5,000,000.)

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Shreveport in due, legal and regular session convened that:

Section 1: Mayor Cedric B. Glover or his designee is hereby authorized to submit a Loan Pre-Application form and accompanying documents to the DEQ on behalf of the City for the purpose of placing this project on the Comprehensive Priority List for funding through the CWSRF program.

Section 2: Mayor Cedric B. Glover or his designee is further authorized to furnish such additional information as may reasonably be required in connection with the Loan Pre-Application.

Section 3: Mayor Cedric B. Glover or his designee is hereby designated as the Official Project Representative for the City for purposes of submission of the Loan Pre-Application form.

Section 4: Mayor Cedric B. Glover is hereby authorized to execute any and all documents on behalf of the City related to submission of the Loan Pre-Application Form and to do all things necessary to implement, amend and renew such documents with the authorization contained herein.

BE IT FURTHER RESOLVED that the City Council hereby authorizes and directs its Mayor, Chief Administrative Officer, Director of Finance, Clerk and such other officials of the City, individually or collectively, to do any and all things necessary, proper and incidental to carry out the provisions of this resolution.

BE IT FURTHER RESOLVED that if any provision of this resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items or applications of this resolution which can be given effect without the invalid provisions, items or applications and to this end the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that all resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman S. Jenkins, seconded by Councilman Everson to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

#### **RESOLUTION NO. 258 OF 2011**

#### **A RESOLUTION DECLARING THE CITY'S INTEREST IN CERTAIN ADJUDICATED PROPERTIES AS SURPLUS AND OTHERWISE PROVIDING WITH RESPECT THERETO.**

WHEREAS, the City of Shreveport, has a tax interest in the herein below described property which has been adjudicated for the non-payment of City property taxes; and

WHEREAS, the herein below described property is not needed for public purposes and should be declared surplus property; and

WHEREAS, the City of Shreveport has received an offer to purchase the tax interest in the herein below described property as indicated below.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Shreveport in due, regular and legal session convened, that the property described below is hereby declared surplus.

BE IT FURTHER RESOLVED, that the City Council of the City of Shreveport does hereby authorize the sale of its tax interest in the herein below described property.

Property No. 1: Legal Description – Lot 166, E-Z Living Subdivision, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 3377 Marjorie St., Shreveport LA, Geo#181418-001-0166-00. DISTRICT A

Property No. 2: Legal Description – North 500 Ft. of W/2 of Lot 478, Jones-Mabry Subdivision, Unit 8, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 0 Martin L. King Dr., Shreveport LA, Geo#181420-010-0693-00.

DISTRICT A

Property No. 3: Legal Description – The East 72.15 Ft. of the South 151.19 Ft. of Lot 660, Jones-Mabry Subdivision, Unit 10, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 2728 Martin L. King Dr., Shreveport LA, Geo#181417-030-0718-00. DISTRICT A

Property No. 4: Legal Description – Lots 7 & 8, E-Z Living Subdivision, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 111891 None, Shreveport LA, Geo#181418-001-0167-00. DISTRICT A

Property No. 5: Legal Description – Lot 77, E-Z Living Subdivision, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 112282 None, Shreveport LA, Geo#181418-001-0077-00. DISTRICT A

Property No. 6: Legal Description – Lot 97, E-Z Living Subdivision, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 112282 None, Shreveport LA, Geo#181418-001-0097-00. DISTRICT A

Property No. 7: Legal Description – Lot 32, Steere Courts Subdivision, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 3608 Sanders St., Shreveport LA, Geo#171422-017-0032-00. DISTRICT F

Property No. 8: Legal Description – Lot 5, Dock Jones Subdivision, a subdivision of the City of Shreveport, Caddo Parish, Louisiana, together with all buildings and improvements located thereon and having a municipal address of 2032 Texas Ave., Shreveport LA, Geo#171402-126-0005-00. DISTRICT A

BE IT FURTHER RESOLVED, that because the above described property has been declared surplus, Section 26-300 of the Code of Ordinances authorized the Mayor to execute a deed for the sale of the City's interest in this property.

BE IT FURTHER RESOLVED that if any provision of this resolution or the application thereof is invalid, such invalidity shall not affect other provisions, items, or applications of this resolution which can be given effect without invalid provisions, items, or applications and to this end the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that all ordinances or resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Shyne, seconded by Councilman McCulloch to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

#### **RESOLUTION NO. 259 OF 2011**

**A RESOLUTION DECLARING CERTAIN ADJUDICATED PROPERTY TO BE SURPLUS, WHICH WILL AUTHORIZE THE MAYOR TO SELL THE CITY OF SHREVEPORT'S TAX INTEREST IN THESE ADJUDICATED PROPERTIES, AND TO OTHERWISE PROVIDE WITH RESPECT THERETO.**

WHEREAS, the City of Shreveport has an adjudicated tax interest in the properties described in Attachment "A13" for the non-payment of City property taxes; and

WHEREAS, the properties described in Attachment "A13" are not needed for public purposes and should be declared surplus properties; and

WHEREAS, LA R.S. 47:2202(B) and Code of Ordinances Section 26-301. authorize a municipality to sell adjudicated property to an adjoining landowner who has maintained the adjudicated property in accordance with said section for a period of one year; and

WHEREAS, Code of Ordinances Section 26-301 provides that the sale price for such sales shall be one dollar and other good and valuable consideration; the real consideration for such sales is the purchaser's effort, labor and expenses in maintaining the property for a full year; and

WHEREAS, the City of Shreveport has received applications pursuant to the above cited laws from adjoining landowners to purchase its tax interest in each of the properties described in Attachment "A13".

NOW, THEREFORE, BE IT RESOLVED, by the City Council of the City of Shreveport, in due, regular and legal session convened that the properties described in Attachment "A13" are hereby declared surplus.

BE IT FURTHER RESOLVED, that the City Council of the City of Shreveport does hereby authorize the sale of its tax interest in each of the aforesaid properties for one dollar and other good and valuable consideration; the real consideration for such sale is the purchaser's effort, labor and expenses in maintaining the property for a full year.

BE IT FURTHER RESOLVED, that pursuant to Section 26-301 of the Code of Ordinances, this declaration that these properties are surplus satisfies the requirement of Section 26-301(1)(d), therefore the MAYOR, Cedric B. Glover, is authorized by said Section 26-301 to do any and all things and to sign any and all documents, including Acts of Cash Sale, in a form acceptable to the City Attorney, necessary to effectuate the purposes set forth herein.

BE IT FURTHER RESOLVED, that if any provision or item of this resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items or applications which can be given effect without the invalid provisions, items or applications, and to this end, the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED. that all resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Shyne, seconded by Councilman S. Jenkins to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

9. **Resolution No. 260 of 2011**: A resolution approving the 2012 Downtown Development Authority Program of Work and otherwise providing with respect thereto.

**Read by title and as read, motion by Councilman Everson, seconded by Councilman McCulloch to postpone until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

#### **RESOLUTION NO. 261 OF 2011**

**A RESOLUTION AUTHORIZING THE MAYOR TO WAIVE THE BACKGROUND CHECK FEES FOR HIGH SCHOOL STUDENTS ENROLLED IN THE NURSING ASSISTANT PROGRAM AT THE CADDO CAREER AND TECHNOLOGY CENTER IN SHREVEPORT, LOUISIANA AND TO OTHERWISE PROVIDE WITH RESPECT THERETO**

BY: Councilman Michael Corbin

WHEREAS, the City of Shreveport desires to encourage its young adults to pursue worthwhile careers; and the preparation for gainful employment , particularly in the medical field, is beneficial to the economic and social well being of the city; and

WHEREAS, twenty students are currently enrolled in the Nursing Assistant Program at the Caddo Career and Technology Center in Shreveport, Louisiana; and

WHEREAS, the students are required to have criminal background checks conducted by the Shreveport Police Department to enter the clinical internship program at a local medical institution; and

WHEREAS, Section 26-102 (2) of the Code of Ordinances establishes a fee of \$20.00 per individual, for Background Record Checks; and

WHEREAS, neither the Caddo Career and Technology Center nor the students have the available resources to pay the \$400.00 in fees that are required by Section 26-106(2), to conduct these background checks; and

WHEREAS, because the waiver of these fees provide an immediate educational benefit and a long term economic benefit to Shreveport, said waivers constitute a public purpose.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Shreveport, in due, legal, and regular session convened, that fees for conducting the criminal background checks for the high school students enrolled in the Nursing Assistant Program at the Caddo Career and Technology Center in the 2011 fall semester are hereby waived.

BE IT FURTHER RESOLVED that if any provision or item of this resolution or the application thereof is held invalid, such invalidity shall not affect other provisions, items, or applications of this resolution which can be given effect without the invalid provisions, items, or applications, and to this end, the provisions of this resolution are hereby declared severable.

BE IT FURTHER RESOLVED that all resolutions or parts thereof in conflict herewith are hereby repealed.

**Read by title and as read, motion by Councilman Corbin, seconded by Councilman Shyne to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Introduction of Resolutions (*Not to be adopted prior to November 22, 2011*)**

***The Clerk read the following:***

1. **Resolution No. 263 of 2011**: A resolution authorizing the Mayor to execute a donation agreement between the City of Shreveport and Cottage Ridge, L.L.C., hereinafter called "Owner" and acting herein through Alex S. Mijalis, Manager, for the private water and sewer main extensions and related facilities to serve Cottage Ridge Subdivision, Unit 1, Phase 3, and to otherwise provide with respect thereto. (D/Corbin)

**Read by title and as read, motion by Councilman O. Jenkins, seconded by Councilman S. Jenkins to introduce Resolution No. 263 of 2011 to lay over until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Introduction of Ordinances (*Not to be adopted prior to November 22, 2011*)**

*The Clerk read the following:*

1. **Ordinance No. 137 of 2011**: An ordinance adopting the 2012 Streets Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.
2. **Ordinance No. 138 of 2011**: An ordinance adopting the 2012 Downtown Development District Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.
3. **Ordinance No. 139 of 2011**: An ordinance amending the 2011 General Fund Budget, appropriating the funds authorized herein, and otherwise providing with respect thereto.
4. **Ordinance No. 140 of 2011**: An ordinance amending the 2011 Capital Improvements Budget, appropriating the funds authorized herein, and otherwise providing with respect thereto.
5. **Ordinance No. 141 of 2011**: An ordinance amending the 2011 Streets Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.
6. **Ordinance No. 142 of 2011**: An ordinance amending and replacing Section 90-198, Maximum Limits on Specific Streets, and otherwise providing with respect thereto.

**Read by title and as read, motion by Councilman S. Jenkins, seconded by Councilman Everson to introduce Ordinance No(s). 137, 138, 139, 140, 141, and 142 of 2011 to lay over until the next regular meeting. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Motion by Councilman S. Jenkins, seconded by Councilman Everson to table Ordinance No. 137. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Ordinances on Second Reading and Final Passage (*Numbers are assigned Ordinance Numbers*)**

*The Clerk read the following:*

1. **Ordinance No. 132 of 2011**: An ordinance amending and reenacting Chapter 42 of the Code of Ordinances relative to Performers on streets, sidewalks, and other public places, and to otherwise provide with respect thereto. (B/Everson) (*Postponed October 25, 2011*)

**Having passed first reading on October 11, 2011 was read by title, and on motion, ordered passed to third reading. Read the third time in full and as read motion by Councilman Everson, seconded by Councilman Corbin for adoption..**

*The Clerk read the following:*

**Amendment No. 1 to Ordinance No. 132 of 2011**

Delete the ordinance as introduced and substitute the attached ordinance.

Explanation of amendment:

Makes the following changes in the ordinance:

1. In Section 42-348(b), clarifies that when a performer fails to stop blocking the passage of the public, police or fire officials are not limited to causing him to leave, but may arrest the person, issue a citation, or take other action authorized by law.
2. In Section 42-348(l), allows a performer to perform outside his designated performance location only when given written permission by the DDA or its designee. This provision was in the ordinance as introduced, but the amendment requires the permission to be in writing.
3. Adds Section 42-348(m) to provide that performers shall not perform at the designated location between the hours of 10:00 p.m. and 10:00 a.m. unless given express written permission by the Downtown Development Authority or its designee.
4. Adds Section 42-348(n) to provide that performers may not solicit donations verbally or in writing at the performance location, but may leave a box or musical case open to indicate that donations will be accepted. Further provides that this action is not a violation of Section 50-166 which prohibits panhandling. A companion ordinance will be needed to amend Section 50-166.
5. Amends Section 42-350 to change the annual permit fee from \$25.00 to \$30.00 and the replacement fee from \$10.00 to \$5.00.
6. Changes the effective date from November 15 to December 1, 2011.

**Motion by Councilman Everson, seconded by Councilman McCulloch to adopt Amendment No. 1 to Ordinance No. 132 of 2011. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

**Motion by Councilman Everson, seconded by Councilman McCulloch to adopt Ordinance No. 132 of 2011 as amended. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

2. **Ordinance No. 135 of 2011**: An ordinance amending the 2011 Airports Enterprise Fund Budget and otherwise provide with respect thereto

**Having passed first reading on October 25, 2011 was read by title, and on motion, ordered passed to third reading. Read the third time in full and as read motion by Councilman O. Jenkins, seconded by Councilman S. Jenkins to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

3. **Ordinance No. 136 of 2011 - ZONING C-78-11**: Amending Chapter 106 Of The Code Of Ordinances, The City Of Shreveport Zoning Ordinance, by rezoning property located on the NE corner of Tulsa and Vinton Street, Shreveport, Caddo Parish, LA., be and the same is hereby changed **from R-1D, Urban, One Family Residence District, to B-2-E. Neighborhood Business/Extended Use District limited to “a remodeling contractor’s office” only.** and to otherwise provide with respect thereto (C/O. Jenkins)

**Having passed first reading on October 25, 2011 was read by title, and on motion, ordered passed to third reading. Read the third time in full and as read motion by Councilman O. Jenkins, seconded by Councilman S. Jenkins to adopt. Motion approved by the following vote: Ayes: Councilmen McCulloch, Everson, O. Jenkins, Corbin, Shyne, and S. Jenkins. 6. Nays: None. Absent: Councilman Webb. 1.**

*The adopted ordinances and amendments follow:*

**Amendment No. 1 to Ordinance No. 132 of 2011**

Delete the ordinance as introduced and substitute the attached ordinance.

Explanation of amendment:

Makes the following changes in the ordinance:

1. In Section 42-348(b), clarifies that when a performer fails to stop blocking the passage of the public, police or fire officials are not limited to causing him to leave, but may arrest the person, issue a citation, or take other action authorized by law.
2. In Section 42-348(l), allows a performer to perform outside his designated performance location only when given written permission by the DDA or its designee. This provision was in the ordinance as introduced, but the amendment requires the permission to be in writing.
3. Adds Section 42-348(m) to provide that performers shall not perform at the designated location between the hours of 10:00 p.m. and 10:00 a.m. unless given express written permission by the Downtown Development Authority or its designee.

4. Adds Section 42-348(n) to provide that performers may not solicit donations verbally or in writing at the performance location, but may leave a box or musical case open to indicate that donations will be accepted. Further provides that this action is not a violation of Section 50-166 which prohibits panhandling. A companion ordinance will be needed to amend Section 50-166.

5. Amends Section 42-350 to change the annual permit fee from \$25.00 to \$30.00 and the replacement fee from \$10.00 to \$5.00.

6. Changes the effective date from November 15 to December 1, 2011.

### **ORDINANCE NO. 132 OF 2011**

#### **AN ORDINANCE TO AMEND AND REENACT CHAPTER 42 OF THE CODE OF ORDINANCES RELATIVE TO PERFORMERS ON STREETS, SIDEWALKS AND OTHER PUBLIC PLACES AND TO OTHERWISE PROVIDE WITH RESPECT THERETO.**

By: Councilman Everson

BE IT ORDAINED by the City Council of the City of Shreveport, in due, legal and regular session convened that Article XI of Chapter 42 the Code of Ordinances of the City of Shreveport is hereby enacted to read as follows:

#### **ARTICLE XI. Street Performers**

Sec. 42-346. Purpose.

The City Council finds that the existence in the City of street performers provides a public amenity that enhances the character of the Downtown Development District and seeks to encourage such performances in a manner consistent with the overall public interest. The City Council also recognizes that street performers seek to and do draw crowds to their performances. This can create serious safety problems by impacting the ability of pedestrians to move safely on sidewalks and through cross walks and impeding the response time of safety personnel. It can also impact access to and egress from businesses. Cognizant that street performers are engaged in First Amendment activities, this Article imposes reasonable time, place, and manner restrictions on street performers to the extent necessary to ensure the safety of performers, their audience, and the general public and to prevent unreasonable interference with residents' enjoyment of peace and quiet in their homes or the ability of businesses to operate and conduct their business.

Sec. 42-347. Definitions.

For purposes of this Article, the following words or phrases shall have the following meanings:

(a) "Performer" shall mean an individual who performs in a public area, for the purpose of providing public entertainment.

(b) "Perform" shall mean to engage in a performance including, but not limited to, the following activities: playing musical instruments, singing, dancing, acting, pantomiming, puppeteering, juggling, reciting, or creating visual art in its entirety as a performance.

(c) "Public area" shall mean sidewalks, parkways, playgrounds and all other public spaces located in the Downtown Development District.

#### Sec. 42-348. Rules and Regulations.

The following regulations shall apply to performers performing in any public area of the Downtown Development District.

(a) No performer shall perform:

(1) Within ten (10') feet of any bus stop or any designated taxi drop off/pick-up area;

(2) Within ten (10') feet of any street corner or a marked pedestrian crosswalk;

(3) Within ten (10') feet of the outer edge of any entrance of any business, including, but not limited to, doors; vestibules; driveways; outdoor dining area entries; and emergency exits, during the hours that any business on the premises is open to the public or to persons having or conducting lawful business within those premises.

(b) A performer and the performer's equipment may not block or obstruct the free and safe movement of pedestrians. If a sufficient crowd gathers to observe a performer such that the passage of the public through a public area is blocked or obstructed, a police officer or fire official may disperse that portion of the crowd that is blocking or obstructing the passage of the public. If a performer blocks or obstructs the passage of the public, a police officer or fire official may cause the performer to relocate his/her equipment or otherwise stop blocking or obstructing the passage of the public. If the performer does not do so, the police or fire official may require the performer to leave the location unless or until he/she complies, or may take any other action authorized by law, including but not limited to arrest or issuance of a citation for violation of any law or ordinance.

(c) No performer shall construct, erect, or maintain any stage, platform, or similar structure for use during any performance.

(d) No performer shall use any knife, sword, torch, flame, axe, saw, or other object that can cause serious bodily injury to any person, or engage in any activity, including but not limited to, acrobatics, tumbling, or cycling, that can cause serious bodily injury to any person.

(e) No performer shall use any generator, wet cell battery with removable fill caps, or connect or maintain an electrical cord to an adjacent building or to a City power source.

(f) No performer shall utilize any speaker, microphone or mechanical amplification device.

(g) No performer shall litter his or her performance site.

(h) No performer shall place any object on a public sidewalk which causes less than a four foot contiguous sidewalk width being kept clear for pedestrian passage.

(i) No performer shall leave his/her instruments, props, equipment, merchandise, or other items unattended.

(j) No performer shall perform in contravention of the allowable noise levels established by Article II, Division 1 of Chapter 58 of this Code.

(k) No performer shall block or obstruct a curb cut.

(l) No performer shall perform outside his or her designated performance zone unless given express written permission by the Downtown Development Authority or its designee.

(m) No performer shall perform between the hours of 10:00 p.m. and 10:00 a.m. unless given express written permission by the Downtown Development Authority or its designee.

(n) No performer shall solicit donations verbally or in writing at the assigned performance location. However, a box or musical case may be left open to indicate that donations will be accepted, and said action shall not be a violation of Section 50-166 of the Code.

#### Sec. 42-349. Performance Permit.

(a) No person shall perform in public areas of the Downtown Development District without a permit issued pursuant to this Section. Each performer in a group shall obtain his or her own separate performance permit.

(b) To receive a performance permit, a person must complete and file an application with the Director of the Downtown Development Authority. The applicant must provide the following information:

(1) The applicant's name;

(2) The applicant's address;

(3) Proof of the identity of the applicant. This identification must contain a

photograph of the applicant. Acceptable forms of identifications shall include, but not be limited to, a driver's license, student identification card, or passport;

(4) A detailed description of the nature of the act to be performed;

(5) A detailed description of any instrument(s) or prop(s) which will be used by the performer(s);

(6) two two inch by two inch head shot color photos of the applicant.

(c) When an applicant requests a performance permit application, the Downtown Development Authority shall also give the applicant a document which summarizes the rules and regulations concerning street performances in the Downtown Development District. This document may be, but is not required to be, a copy of this Article.

(d) Upon receipt of a written application for a performance permit, the Director of the Downtown Development Authority or his or her designee shall approve the permit within five business days of the filing of a fully completed application, unless one of the following findings is made:

(1) The applicant has knowingly made a false, misleading, or fraudulent statement

of fact to the City in the application process;

(2) The application does not contain the information required by this Article;

(3) The applicant has not satisfied the requirements of this Article.

Section 42-350. Term; renewal; fee.

(a) The performance permit shall be effective until December 31 of the calendar year in which it was issued. An application for renewal of the permit shall be filed with the Director of the Downtown Development Authority on or before December 1 of the calendar year in which it expires.

(b) The annual fee for a performance permit or renewal permit shall be thirty dollars (\$30.00).

(c) The fee for a replacement performance permit shall be \$5.00.

Section 42-351. Permit contents and display.

(a) The performance permit shall include a photograph of the performer, a description of the performer's assigned location, the permit number of the applicant and the year in which the permit expires.

(b) A performer shall clearly display his or her permit while performing, and shall allow inspection of the permit by any police or fire official on request.

(c) A performance permit shall not be assignable or transferable.

Sec. 42-352. Revocation; suspension

(a) The Downtown Development Authority may revoke or suspend a performance permit upon the commission of the second violation either of this Article or of permit conditions within a six-

month period. In any such case, the permit holder shall have the right to appeal to the City Council from a decision of the Downtown Development Authority to revoke or suspend any permit, within ten days after notice of the decision is mailed to the permit holder. A performer's permit may be suspended for up to four (4) months. If the performance permit of any performer is suspended, no new permit shall be issued during the period of suspension. Any revocation of a performer's permit shall be for six (6) months unless the performer previously had a performance permit revoked and the new violations of this Article or permit conditions relate to public safety, in which case, the permit shall be revoked for twelve (12) months.

#### Sec. 42-353. Assignment of Performance Locations.

The Director of the Downtown Development Authority or his or her designee shall assign a location or locations to each performer, which shall be stated in the permit. In the first year, all efforts will be made to allot preferred slots on a first-come, first-served basis. In year two, a lottery or voucher system may be implemented to allocate performance locations and ensure that all performers participating therein have a fair and equal opportunity to perform or obtain preferred performance locations. The Director of the Downtown Development Authority is authorized to establish administrative guidelines to specify additional requirements, including the conduct and timing of the lottery or voucher system, the maximum time period and location in advance of the lottery or voucher distribution that the performers can line up, consistent with the provisions of this Article and any other relevant provisions of this Code.

#### Section 42-354. Penalties.

(a) Except as provided in subsection (b) of this section, any person violating this Article shall, upon conviction, shall be punished by a fine of not less than One Hundred (\$100.00) Dollars, and not more than Two Hundred Fifty (\$250.00) Dollars per violation.

(b) Any person performing without a performance permit as required by Section 42-349 shall upon conviction be punished by a fine not exceeding Two Hundred Fifty (\$250.00) Dollars.

(c) Any person violating this Article shall, upon the third conviction, be punished by a fine of not exceeding Five Hundred (\$500.00) Dollars or imprisonment for not more than sixty days or both such fine and imprisonment.

#### Section 42-355. Exemptions.

This Article shall not apply to:

(a) Activities which are a part of film and television productions.

(b) Any approved participant in any special event authorized by the City Council.

BE IT FURTHER ORDAINED that the effective date of this ordinance shall be December 1, 2011.

BE IT FURTHER ORDAINED that if any provision or item of this Ordinance or the application thereof is held invalid, such invalidity shall not affect other provisions, items or applications of this Ordinance which can be given affect without the invalid provisions, items or applications and to this end the provisions of this Ordinance are hereby declared severable.

BE IT FURTHER ORDAINED that all Ordinances or parts thereof in conflict herewith are hereby repealed.

### **ORDINANCE NO. 135 OF 2011**

#### **AN ORDINANCE AMENDING THE 2011 AIRPORTS ENTERPRISE FUND BUDGET AND TO OTHERWISE PROVIDE WITH RESPECT THERETO**

WHEREAS, the Shreveport City Council finds it necessary to amend the 2011 Airports Enterprise Fund Budget to reallocate appropriations contained therein.

NOW, THEREFORE, BE IT ORDAINED by the City Council of the City of Shreveport, in legal session convened, that Ordinance No. 141 of 2010, the 2011 budget for the Airport Enterprise Fund, is hereby amended as follows:

In Section 2 (Appropriations):

Decrease Operating Reserves by \$95,042.00

Increase Improvements & Equipment by \$95,042.00

Adjust totals and subtotals accordingly.

BE IT FURTHER ORDAINED that the remainder of Ordinance 141 of 2010, as amended, shall remain unchanged and in full force and effect.

BE IT FURTHER ORDAINED that if any provision or item of this ordinance or the application thereof is held invalid, such invalidity shall not affect other provisions, items or applications of this ordinance which can be given effect without the invalid provisions, items or applications, and to this end, the provisions of this ordinance are hereby declared to be severable.

BE IT FURTHER ORDAINED that all ordinances or parts thereof in conflict herewith are hereby repealed.

### **ORDINANCE NO. 136 OF 2011**

#### **AN ORDINANCE AMENDING CHAPTER 106 OF THE CODE OF ORDINANCES, THE CITY OF SHREVEPORT ZONING ORDINANCE, BY REZONING PROPERTY LOCATED ON THE NE CORNER OF TULSA AND VINTON STREET, SHREVEPORT, CADDO PARISH, LOUISIANA, FROM R-1D, URBAN, ONE FAMILY RESIDENCE**

**DISTRICT TO B-2-E, NEIGHBORHOOD BUSINESS/EXTENDED USE DISTRICT LIMITED TO “A REMODELING CONTRACTOR’S OFFICE” ONLY AND TO OTHERWISE PROVIDE WITH RESPECT THERETO**

SECTION I: BE IT ORDAINED by the City Council of the City of Shreveport, Caddo Parish, Louisiana, in due, legal and regular session convened, that the zoning classification of property located on the NE corner Tulsa and Vinton Street, Shreveport, Caddo Parish, Louisiana, legally described as Lots 16 and 34, Block 4, Dixie Subdivision, Shreveport, Caddo, LA be and the same is hereby changed from R-1D Urban, One Family Residence District to B-2-E, Neighborhood Business/Extended Use District limited to “a remodeling contractor’s office” only.

SECTION II: THAT the rezoning of the property described herein is subject to compliance with the following stipulation:

1. Development of the property shall be in substantial accord with the revised site plan submitted at this public hearing, with any significant changes or additions requiring further review and approval by the Planning Commission.

BE IT FURTHER ORDAINED that if any provision or item of this ordinance or the application thereof is held invalid, such invalidity shall not affect other provisions, items, or applications of this ordinance which can be given effect without the invalid provisions, items, or applications and to this end the provisions of this ordinance are hereby declared severable.

BE IT FURTHER ORDAINED that all ordinances or parts thereof in conflict herewith are hereby repealed.

**Tabled legislation.**

1. **Ordinance No. 178 of 2010**: An ordinance amending the 2011 Budget for the General Fund, and otherwise providing with respect thereto. (*Tabled January 25, 2011*)

2. **Ordinance No. 179 of 2010**: An ordinance amending the 2011 Budget for the Metropolitan Planning commission’s Special Revenue Fund, and otherwise providing with respect thereto. (E/Webb) (*Tabled January 25, 2011*)

3. **Resolution No. 118 of 2011**: A resolution authorizing the institution of expropriation proceedings against certain described property within the City of Shreveport, and otherwise providing with respect thereto. P47 (B/Everson) (*Tabled July 12, 2011*)

4. **Ordinance No. 89 of 2011**: An ordinance amending and reenacting Chapter 74 of the Code of Ordinances relative to Solid Waste Collections, and to otherwise provide with respect thereto. (G/S. Jenkins) (*Tabled September 13, 2011*)

5. **Resolution No. 179 of 2011**: Authorizing Melba Yvonne Warr Baldwin located at 382 Cope Drive to connect to the water & sewer system of the City of Shreveport, and otherwise providing with respect thereto. (Near D and is not contiguous to the city limits.) (***Tabled Oct 11, 2011***)
6. **Resolution No. 202 of 2011**: Authorizing Thomas Reid Bourland located at 9847 Nessonwood Drive to connect to the Water & Sewer System of the City of Shreveport, and otherwise providing with respect thereto. (Near District D, and is **not** contiguous to the City limits.) (Corbin) (***Tabled Oct 11, 2011***)
7. **Resolution No. 222 of 2011**: Authorizing Lawrence Johnson Franklin Jr. and Elizabeth Fry Franklin located at 421 Bob White Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*) (D/Corbin) (***Tabled Oct 11, 2011***)
8. **Resolution No. 223 of 2011**: Authoring Lee Roy Stanley located at 419 Mohican Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*)(D/Corbin) (***Tabled Oct 11, 2011***)
9. **Resolution No. 226 of 2011**: Authorizing Frank G. Harris III located at 437 Bob White Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*)(D/Corbin) (***Tabled Oct 11, 2011***)
10. **Resolution No. 227 of 2011**: Authorizing Kaylan Franklin Worley, Sr. located at 3008 Nottingham Drive to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*)(D/Corbin) (***Tabled Oct 11, 2011***)
11. **Resolution No. 228 of 2011**: Authorizing Jeffery Charles Shamsie located at 414 Mohican Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*)(D/Corbin) (***Tabled Oct 11, 2011***)
12. **Resolution No. 229 of 2011**: Authorizing Joan E. Thoma located at 2036 Pepper Ridge Lane to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*) (D/Corbin) (***Tabled Oct 11, 2011***)
13. **Resolution No. 230 of 2011**: Authorizing Henry Eugene Raines, Jr., and Gloria Jean Wingate Raines located at 3004 Nottingham Drive to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. (*The property is located near Council District D, and is not contiguous to the City limits*)(D/Corbin) (***Tabled Oct 11, 2011***)

14. **Resolution No. 231 of 2011**: Authorizing William Sidney Hunt and Gaynel Neyrey Hunt located at 10015 Nightingale Drive to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) ***(Tabled Oct 11, 2011)***

15. **Resolution No. 233 of 2011**: Authorizing James Allan Bell and Betty Ann Kilpatrick Bell located at 3055 Dryden Court to connect to the water and sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)*(D/Corbin) ***(Tabled Oct 11, 2011)***

16. **Resolution No. 241 of 2011**: Requiring the Chief Administrative Officer to offer the fair market value (and if accepted) to purchase the flood prone properties located at 8035 and 8037 Jewella Avenue by October 26, 2011, or to provide a report to the council relative to this matter on that date and to otherwise providing with respect thereto. ***(Tabled October 24, 2011)***

17. **Resolution No. 243 of 2011**: Authorizing James Michael Johnson and Kelly Renee Lary Johnson located at 352 Cope Drive to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)* ***(Tabled October 24, 2011)***

18. **Resolution No. 244 of 2011**: Authorizing Byron Wayne Ruesch and Leslie Baldwin Ruesch Located at 369 Cope Drive to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto. *(The property is located near Council District D, and is not contiguous to the City limits)* ***(Tabled October 24, 2011)***

19. **Resolution No. 248 of 2011**: Authorizing Claude E. Franklin and Mary Elizabeth Womack Franklin located at 442 Bob White Lane to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto *(The property is located near Council District D, and is not contiguous to the City limits)* ***(Tabled October 24, 2011)***

20. **Resolution No. 249 of 2011**: Authorizing Jason Wayne Waltman and Kristy Mcgee Waltman located at 3028 Nottingham Drive to connect to the water & sewer system of the City of Shreveport and otherwise providing with respect thereto *(The property is located near Council District D, and is not contiguous to the City limits)* ***(Tabled October 24, 2011)***

21. **2012 BUDGET ORDINANCES**: *(Introduced and Tabled on Oct 11, 2011 and to be adopted no later than December 15, 2011)*

114 Adopting the 2012 Capital Improvements Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

115 Adopting the 2012 Budget for the Riverfront Development Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

116 Adopting the 2012 General Fund Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

117 Adopting the 2012 Budget for the Retained Risk Internal Service Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

118 Adopting the 2012 Budget for the Metropolitan Planning Commission Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

119 Adopting the 2012 Budget for the Community Development Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

120 Adopting the 2012 Budget for the Grants Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

121 Adopting the 2012 Budget for the Shreveport Redevelopment Agency Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

122 Adopting the 2012 Budget for the Downtown Entertainment Development Special Revenue Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

123 Adopting the 2012 Budget for the Golf Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

124 Adopting the 2012 Budget for the Airports Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

125 Adopting the 2012 Budget for the Water and Sewerage Enterprise Fund Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

126 Adopting the 2012 Budget funding Contractual Services provided to SPORTRAN by Metro Management Associates, Inc., and otherwise providing with respect thereto.

127 Adopting the 2012 Budget for the Downtown Parking Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

128 Adopting the 2012 Budget for the Convention Center Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

129 Adopting the 2012 Budget for the Convention Center Hotel Enterprise Fund, appropriating the funds authorized therein, and otherwise providing with respect thereto.

130 Adopting the 2012 Debt Service Fund Budget, appropriating the funds authorized therein, and otherwise providing with respect thereto.

## **11. Appeals**

### **A. Property Standards Appeals**

**PSD0800400:** 5318 Mansfield Road, Shreveport, LA (F/Shyne) Mr. Darien Kirkendoll, P.O. Box 8703, Bossier City, LA. (*Postponed Sept 26, 2011 until Mar 26, 2012*)

**PSD0900275:** 140 Pennsylvania Avenue, Shreveport, LA (C/Jenkins) Mr. & Mrs. Robert A. Powell, 819 ½ Boulevard Street, Shreveport, LA 71104 (B/Everson) (*Postponed Sept 26, 2011 until Nov 18, 2011*)

**HBO1000030:** 153 Merrick Street, Shreveport, LA (B/Everson) Ms. Lola B. Layton, P.O. Box 4582 Shreveport, LA 71134 (*Tabled Sept 12, 2011 until Mar 12, 2012*)

**PSD1000086:** 2837 Logan Street, Shreveport, LA (G/S. Jenkins) Ms. Carolyn Ivory Wilson, 3646 Del Rio Street, Shreveport, LA 71109 (G/Jenkins) (*Postponed Oct 10, 2011 until Nov 7, 2011*)

**PSD1000061:** 9025 Hilton Dr, Shreveport, LA (E/Webb) Mr. Jim Bruce, 9045 Hilton Drive, Shreveport, LA 71118 (E/Webb) (*Postponed Oct 10, 2011 until Nov 7, 2011*)

**PSD1000141** 728 Austin Pl, Shreveport, LA (B/Everson) Ms. Deborah Bryant, 9640 Tammy, Shreveport, LA 71106 (Caddo Parish) (*Tabled April 11, 2011*)

**PSD1100010** 3159 Ashton, Shreveport, LA (A/McCulloch) First Choice Homes, c/o Darlene Tarrance, 2940 Youree Drive, Suite B, Shreveport, LA, 71104 (B/Everson) (*Postponed October 24, 2011 until November 18, 2011*)

**PSD1000112** 532 Jordan, Shreveport, LA (B/Everson) Mr. Brian Lazon, 4441 Norway Drive, Shreveport, LA 71105 (C/O. Jenkins) (*Postponed Oct 10, 2011 until Nov 7, 2011*)

**PSD1100017** 3634 Sumner Street, Shreveport, LA (G/S. Jenkins) Mr. Roberto Strickland, 3740 Jackson Street, Shreveport, LA 71109 (G/S. Jenkins) (*Postponed Sept 12, 2011 until Dec 12, 2011*)

**PSD1100028** 3103 Milam, Street, Shreveport, LA (G/S. Jenkins) Mr. Sean Jackson, 3524 16<sup>th</sup> Street, South Arlington, VA 22204 (*Postponed Oct 10, 2011 until Dec 12, 2011*)

**PSD1100007:** 7407 Henderson, Avenue, Shreveport, LA (C/O. Jenkins) Mr. Gregory Little, SPM Holdings, LLC, 108 Leo Avenue, Shreveport, LA, 71105 (C/O. Jenkins) (*Postponed Oct 10, 2011 until Nov 18, 2011*)

**PSD1000099** 337 Griffin Street, Shreveport, LA 71104 (B/Everson) Mr. Michael Dellenger, 854 Stephenson Street, Shreveport, LA (B/Everson) (*Postponed Sept 26, 2011 until Nov 18, 2011*)

**PSD11000717:** 1800 St. Paul, Shreveport, LA 71104 A/McCulloch) Ms. LaDonna Johson. 7212 Bobtail Circle, Shreveport, LA (G/S. Jenkins) (*Postponed October 24, 2011 until November 18, 2011*)

**CAB1101120:** 6222 Bocage Dr, Lot 39, Western Hills Village Parcel No. 171511-16-39, Shreveport, LA 71104 (G./S. Jenkins) Mr. Edward Williams, 6222 Bocage Dr., Shreveport, LA 71119(*Postponed October 24, 2011 until December 23, 2011*)

### **Alcoholic Beverage Ordinance Appeals:**

Mr. Brandon D. Shaw: 1948 West Jordan, Shreveport, LA 71103 (A/McCulloch) *Daiquiri Express*, 6723 Pines Road, Shreveport, LA 71119 (F/Shyne) (*Postponed October 24, 2011 until November 18, 2011*)

### **Metropolitan Planning Commission Appeals and Zoning Board of Appeals**

#### **Other Appeals**

#### **Taxi Appeal**

#### **Reports from officers, boards, and committees**

Councilman S. Jenkins: The highly anticipated Audit and Finance Committee report, Mr. Chairman the committee did meet on yesterday, November 7<sup>th</sup> and basically we're conducting an internal audit on the - - - for contract compliance between the City and the City Financial Advisor. And what the committee decided to do was to allow that Internal Audit to complete it. We were told that it ought to be complete sometime around the end of this month, first part of next month and the committee will sit down and take a look at those findings and make some decisions about any further action, which could include any recommendation for an external audit. So basically that's what the action of the committee was.

Councilman Everson: I actually had a committee meeting that I attended today that I'd like to report on. The Master Plan Implementation Committee met today and reviewed the applications for the master plan implementation position. And shortened the list to a list of four candidates. There were over 90 applicants for this position, so we've whittled them down to four now that I believe we're going to proceed to schedule interviews with these people. And the committee will announce when that interview process will take place. We're expecting sometime before the end of this year. So those candidates all have different backgrounds, most have ties to Shreveport in some way or another, and I think it was a really good cross section, and I'm hopeful that we'll have some nice interviews to come out of that. We had participation in the meeting from the MPC, from staff as well as the appointed MPC Council Members. We also had the Shreveport City Council, the Mayor's office had a representative there, and then we also had a representative from the Caddo Commission. So, it was a good cross section of people who had a chance to look through these applications.

Councilman O. Jenkins: Okay, I should add that we had a A&E Committee meeting and proposed three consultants for a parking garage expansion project. And for some reason what our other one was Mr. Thompson. Greyhound Bus architect design, and then we have put together a list of five of the 11 that have submitted for the program management for the sewer projects, and we will be conducting interviews with those kind of in the next two to three week process and provide the Mayor with (inaudible) we have from that group. So anybody else? Nope, moving onto Clerk's Report. Somebody not only shirked their responsibility, but designated somebody else to provide a Clerk's report and if it is the will of Councilman Shyne to do so. To provide one, that's great, if not we'll (inaudible).

Councilman Shyne: Let me do that next time.

### **Clerk's Report**

**HBO1100050** 3819 Bobbitt Place, Shreveport, LA A/McCulloch) Ms. Cheryl Barnhardt, Jackson and McPherson, LLC., 1010 Common Street, Suite 1800, New Orleans, LA 70112

*(To be considered April 23, 2012)*

**Adjournment:** There being no further business to come before the Council, the meeting adjourned at approximately 6:19 p.m.

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*Oliver Jenkins, Chairman*

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*//s// Arthur G. Thompson, Clerk of Council*